



# FLOODED BASEMENT? DO THESE 6 THINGS

The City of Detroit is committed to helping residents affected by the heavy rains June 25-26.

## If your basement flooded, do these 6 things:

1

Document your losses now with photos of the flood damage

2

Keep all receipts related to cleaning out and repairing your basement

3

File a claim now with your insurance company if you have insurance

4

Contact FEMA -- start the process at [www.DisasterAssistance.gov](http://www.DisasterAssistance.gov) or by calling 800-621-FEMA (3362)

5

File an initial claim with DWSD now (or no later than August 10) at [detroitmi.gov/waterdamageclaims](http://detroitmi.gov/waterdamageclaims)

6

Watch your mail: There's no need to call to check on your claim. Once we have your initial claim, we'll send you the full DWSD Damage Claim form with instructions on how to complete and return it

**If you are a senior or a person with a disability and need help clearing debris from your basement,** we will have volunteers to assist you. Please indicate if you are a senior and/or a person with a disability on the online form, on the Improve Detroit app (choose "Water in Basement") or when you call DWSD at 313-267-8000.



**WORKING HARD FOR YOU.**

FOR MORE INFORMATION, CALL

**313-267-8000**

[www.detroitmi.gov/DWSD](http://www.detroitmi.gov/DWSD)