



Detroit Water and Sewerage Department
6425 Huber Street
Detroit, MI 48211

WATER SERVICE STATEMENT OF UNDERSTANDING

UNDERSTANDING CONCERNING WATER SERVICE INSTALLATION

Owner and Master Plumber are required to read this entire notice. Master Plumber's signature indicates concurrence with this entire notice.

A water service is defined as: "A pipe line from a water main to an Individual customer's meter, including all pipes, valves and appurtenances thereto between the water main and the meter."

The water service installation process is complete/approved when the water service has passed inspection and a Department approved water meter is installed on that service. The Detroit Water and Sewerage Department (DWSD) may refuse to accept applications for installation of water service from any Master Plumber who has outstanding work which has not been installed in accordance with the rules, regulations and standards of DWSD.

The Master Plumbers agrees to call DWSD's Permit Unit (313) 267-8000 a minimum of five (5) days prior to the date internal plumbing is ready for water meter installation to schedule an appointment. DWSD's water meter installers will come out within the scheduled appointment window to install the water meter. An adult must be at the premises during the scheduled appointment window to admit DWSD's meter setter. Water meter installation must occur to complete the water service installation process for this application. No water service will be turned on until the meter setting has been inspected and approved by the Meter Operations Division of DWSD. No person other than an authorized representative of the Department shall at any time or in any manner operate or cause to be operated any valve in or connected with a water main, water service, or fire hydrant or tamper with or otherwise interfere with any water meter, detector check valve, or other part of the water system. Service turned on by anyone other than authorized DWSD personnel is subject to be turned off without notice.

DWSD prohibits the use of heavy construction equipment or the storage of building material directly over or near DWSD assets. DWSD also prohibits the use of cranes and balls or hydraulic rams for pavement removal where DWSD assets are involved. If the water main and/or sewer assets/infrastructure/facilities are broken or damaged as a result of any action as part of this construction activity related to the Master Plumber's work, the Master Plumber shall be held liable for any and all costs incidental to the repair of such broken or damaged water main and/or sewer assets/infrastructure.

Master Plumber's Signature: _____ Date: _____

Master Plumber's Name: _____

Registration Number: _____

Phone Number: _____

Email Address: _____

Service Address: _____

Account Number: _____