



CITY OF DETROIT

Reasonable Accommodation Policy – Public Access

In accordance with the Americans with Disabilities Act of 1990, the City of Detroit has adopted the following policy for addressing requests for reasonable accommodations made by people with disabilities in its services, activities, programs, policies, procedures, rules, and regulations.

Citizens seeking reasonable accommodations through the ADA should submit their request in writing* to:

Civil Rights, Inclusion and Opportunity Department - ADA Compliance Office
c/o Lesa Kent, ADA Coordinator
Coleman A. Young Municipal Center, Suite 1240
2 Woodward Avenue, Detroit, MI 48226
Main: (313) 224-4950
Direct: (313) 224-2942
TTY: 711
Email: kentl@detroitmi.gov

If the ADA Coordinator grants the accommodation, the petitioner will be notified within one week of receipt of the request and no further action will be required by the petitioner. The request will then be implemented by the appropriate City Department.

If the ADA Coordinator denies the accommodation request, the petitioner will be notified in writing of the decision, along with his or her rights to file a grievance under the City's Grievance Procedure, in a format acceptable to the petitioner. A copy of that procedure will be included in the correspondence to the petitioner.

* Alternative means of filing a request, such as personal interviews, phone calls, or taped requests, will be made available for persons with disabilities if unable to communicate their request in writing.