#### WHAT OTHER HELP IS AVAILABLE?

# The Family Center for Children and Youth with Special Health Care Needs:

A parent directed section of CSHCS. Some services include:

- Family Phone Line 1-800-359-3722.
- Advising CSHCS from the family perspective.
- Conference scholarships.
- Parent-to-Parent support.
- Grandparent resources.
- Sibling workshops.

#### The Children with Special Needs Fund:

A donor supported program within CSHCS that may help families buy certain equipment such as:

- Van lifts.
- Wheelchair ramps.
- Therapeutic tricycles.
- Air conditioners.

For more information visit, www.michigan. gov/csnfund or contact your local health department or the Family Center at 1-800-359-3722.



#### **QUESTIONS?**

If you have questions and would like more information (including in another language) call:

**The Family Phone Line** 1-800-359-3722

# Or email: cshcsfc@michigan.gov

Or on the web: www.michigan.gov/cshcs

#### Or write to:

CSHCS Division PO Box 30479 Lansing, MI 48909-7979



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**Caring For Kids With Chronic Conditions** 



Help is available for eligible persons with chronic health conditions.

### WHO CAN JOIN?

- Children from birth to 21 years of age with certain eligible medical conditions as determined by CSHCS doctors.
- Some adults 21 and over with cystic fibrosis or hemophilia.
- Families of all incomes are eligible to join, including those with other health insurance.
- Some families, based on their income, pay a fee to join CSHCS (local health departments can explain what CSHCS is likely to cover to help determine if this fee to join CSHCS will be worthwhile).

### WHY JOIN CSHCS?

CSHCS knows that the family is the principal caregiver and the center of strength and support for children. Therefore, CSHCS and providers partner with the family for the best care. CSHCS may be able to help with:

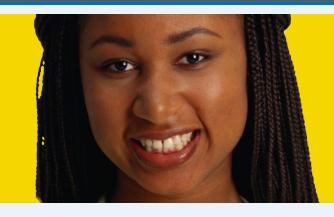
- Learning about the CSHCS condition and specialty providers like doctors, hospitals and clinics.
- Paying specialty medical bills.
- Covering co-pays and deductibles from private insurance.
- Helping to keep private insurance.
- Transportation needs for medical care.
- Planning the transition of young people to adult health care.

(Changes in benefits and services may take place if funding is not available).



# WHAT ARE THE NEXT STEPS?

- Have the patient's specialist send CSHCS a medical report.
- If there is no specialist yet, call the local health department or the Family Phone Line at 1-800-359-3722.
- A CSHCS doctor will review the medical report and decide if the patient qualifies for CSHCS.
- If the patient is eligible, an application will be mailed to the patient/family.
- When the application is received, the patient or family must complete and return the application to CSHCS. Coverage cannot begin until the application is completed and returned to CSHCS.
- Those needing help completing the application can call the Family Phone Line at 1-800-359-3722.



## THE CSHCS PROGRAM

- Focuses on family-centered services for over 2,600 diagnoses.
- Pays for specialty medical bills.
- Provides help finding specialty services.
- Supports coordination of services.
- Helps families with language and cultural differences.
- Assists in locating resources.
- Connects families to community-based services through local health departments.

