



# Transportation FAQs

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Public transportation, shared rides, and taxis are an important transportation resource for riders across the City of Detroit. As a driver or rider, special care should be taken to protect yourself and avoid spreading COVID-19.

## Guidance for Riders & Drivers

If you are sick:

- Stay home and avoid taking public transportation, shared rides, and taxis to prevent the spread of COVID-19. Monitor your symptoms and contact your healthcare provider for additional guidance.
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If you are older or have a chronic medical condition:

- Stay home and avoid taking public transportation, shared rides, and taxis to prevent the spread of COVID-19.

## Guidance for Riders

- Keep hand sanitizer with at least 60% alcohol with you during rides and use when you are unable to wash your hands with soap and water.
- Avoid touching your eyes, nose or mouth with unwashed hands.
- Avoid contact with people who are sick.
- Avoid shaking hands and limit physical distance with the public (6 feet), especially if you are sick.
- Cover your mouth/nose with a tissue or sleeve when coughing or sneezing.
- If you are having a medical emergency, contact 9-1-1
- If you must travel and are sick, wear disposable facemasks at all times when in a vehicle.

## Guidance for Drivers

- Keep hand sanitizer nearby with at least 60% alcohol and use when you are unable to wash your hands during rides.
- Disinfect surfaces and objects frequently with a focus on “high-traffic” areas, such as seats, handles, and buttons.
- Avoid touching your eyes, nose or mouth with unwashed hands.
- Avoid contact with people who are sick.
- Avoid shaking hands and limit physical distance with the public (6 feet), especially if you are sick.
- Cover your mouth/nose with a tissue or sleeve when coughing or sneezing.
- Post COVID-19 guidance and educate riders on ways to prevent the spread of the virus.
- Limit riding capacity to allow for distancing of at least 6 feet between riders.