



Water & Sewerage
Department

10/30/50 Payment Plan

The 10/30/50 plan was developed by the Detroit Water and Sewerage Department (DWSD)



for Detroit residents and businesses that experience difficulty in paying their past due water and sewerage bills. There are no income restrictions to qualify. The plan affirms DWSD's commitment to assist our customers with a payment plan that provides solutions to avoid service interruption.

To Enroll:

- The account must be in the resident's or business's name;
- Customer makes a down payment of 10%, 30% or 50% of the past due balance:
 - Percentage is based on the number of payment plans the customer entered in the last 18 months; first time is 10%, second time 30%, third time or more 50%
- The balance of the past due amount is equally spread over a 6-24 month period which the customer pays in addition to the normal monthly bill (months are determined by the balance owed);
- All payments must be made in full and on time to stay in the plan.

For more information, please contact a DWSD Customer Care Specialist at 313-267-8000 or visit one of our locations:

Downtown

735 Randolph
Detroit, MI 48226

Eastside

13303 E. McNichols
Detroit, MI 48205

Westside

15600 Grand River
Detroit, MI 48227

Open Monday–Friday 8:00 a.m.-5:00 p.m.

If your name is on your DWSD account, you may enroll by calling 313-267-8000 or online at detroitmi.gov/paymywaterbill