Your Detroit Directory

A Community Resource Guide























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A message from Mayor Mike Duggan

Over the past several years, the City of Detroit has worked hard to develop a growing list of programs specifically designed to help Detroiters improve their quality of life, whether that means accessing vital City services, finding a job, furthering their education, starting their own business or getting help staying in their homes.

For just about any important need you have, the City of Detroit has a program or an office that can help. In fact, many of these programs are ones you won't be able to find in other cities, either locally or nationally. Until now, finding information on a program – when you need it most – hasn't been easy. So, for the first time, we've created this resource guide to help you identify and connect with the programs that best suits your current needs.

Some of the examples you'll find inside include:

- Job training and placement through Detroit at Work.
- Free college tuition through the Detroit Promise.
- Neighborhood police officers and other public safety initiatives.
- Programs for small businesses, such as Motor City Match and the Entrepreneurs of Color Fund.
- Foreclosure prevention and tax assistance.
- Neighborhood programs and resources.

Neighborhood by neighborhood, Detroit is coming back. Whether you've been a Detroiter for 50 years or 50 days, we want you to find what you need, right here in Detroit.

Mike Duggan, Mayor

Elected Officials



Mayor Mike Duggan
Coleman A. Young Municipal Center
2 Woodward Ave., Suite 1126
emailmayormike@detroitmi.gov
313-224-3400



City Clerk Janice Winfrey
Coleman A. Young Municipal Center
2 Woodward Ave., Suite 200
313-224-3260

DETROIT CITY COUNCIL

The Detroit City Council is the legislative body for the City of Detroit. The full-time Council is composed of nine members, with seven members elected by district and two members elected at-large. The council president and president pro tempore are selected by council members at the beginning of the term.



Brenda Jones Council President (At-Large) 313-224-1245 bjones mb@detroitmi.gov



Janee Ayers (At-Large) 313-224-4248 councilmemberayers@detroitmi.gov



District OneJames Tate
313-224-1027
councilmembertate@detroitmi.gov



District Two
Roy McCalister Jr.
313-224-4535
councilmemberMcCalister
@detroitmi.gov



District Three Scott Benson313-224-1198
BensonS@detroitmi.gov



District FourAndre Spivey
313-224-4841
CouncilmanSpivey@detroitmi.gov



District Five
Mary Sheffield
Council President Pro Tem
313-224-4505
CouncilMemberSheffield
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District Six Raquel Castañeda-López313-224-2450
councilmemberraquel@detroitmi.gov



District Seven
Gabe Leland
313-224-2151
LelandG@detroitmi.gov

Board of Police Commissioners

The Board of Police Commissioners is comprised of 11 members – one for each City Council District and four at-large members appointed by the mayor and approved by City Council. The board members serve as a vital civilian board to ensure police powers and practices comply with the U.S. Constitution and community policing standards. The 2012 City Charter strengthened the independence and citizen oversight of the board.

Darryl D. Brown, District 1
Conrad Mallett Jr., District 2
Shirley A. Burch, District 3
Willie E. Bell, District 4
Willie E. Burton, District 5
Lisa Carter, District 6 (Chair)
William M. Davis, District 7

Elizabeth Brooks, At-Large

Eva Garza Dewaelsche, At-Large (Vice Chair)

Derrick Sanders, At-Large

Vacant, At-Large

The board meets every week on Thursdays at 3 p.m. at the Detroit Public Safety Headquarters, 1301 Third Street, except the second Thursday of the month when meetings are held at 6:30 p.m. at different locations in the community.

For more information, call 313-596-1830.





Jobs and Training







Detroit at Work

Detroit at Work Career Centers help you connect with jobs, training and employment support for hundreds of jobs available to Detroiters. Your job search starts here for growing career sectors from health care, information technology, manufacturing, construction, transportation and retail, hospitality and entertainment, among others.

There are three Detroit at Work Career Center locations where you can meet with our team of career advisors, enroll in our workshops, or just have access to comput-

ers for job searching. Remember to bring your Social Security Card, a valid form of identification and, if you're under 18, a parent or guardian.

Visit a Detroit at Work Career Center at:

- **SER Metro**, 9301 Michigan Ave.
- Samaritan Center, 5555 Conner.
- Northwest Activities Center, 18100 Meyers.

Hours are Monday-Wednesday 8 a.m.-5 p.m. and Thursday 8 a.m.-7 p.m. Call **313-962-WORK**.

You'll find more information on jobs, trainings, events and our locations at **www.detroitatwork.com**.



Detroit at Work provides training for jobs that are in demand today and will be in demand tomorrow.

Grow Detroit's Young Talent

Grow Detroit's Young Talent (GDYT) is a citywide summer jobs program that trains and employs young adults ages 14 to 24 for six weeks in July and August.

There is a broad range of jobs available, including community cleanups, event planning, accounting, retail, clerical, hospitality, food service, health care, non-profit agencies and junior police.

Information is at www.gdyt.org or 313-664-5575.

Returning Citizens

Detroit at Work connects previously incarcerated individuals to training, recovery programs and jobs upon their return to the community.

Relatives or friends of those who are currently in a Michigan corrections facility should visit **www. descmiworks.com/returningcitizensproject** or call **313-432-8332** for details on inmate access to training and job search facilities.

Project Clean Slate: Felony Record Expungement

Project Clean Slate helps Detroiters with non-violent felony backgrounds get their criminal record expunged. There is no charge for the service, but participants agree to sign up with Detroit at Work for assistance with job placement and readiness.

Project Clean Slate expungement fairs are held semiannually. For more information about eligibility restrictions and to sign up for notification about the next expungement fair, go to **www. detroitmi.gov/projectcleanslate**.

Jobs with the City of Detroit

The City of Detroit's Recruitment Division recruits workers for all City departments, with the exception of the Detroit Police Department, from office and clerical to management and engineering.

The City's Recruiting Division hosts regular job fairs and partners with city churches and organizations supporting returning citizens. Detroit residents receive extra points during the hiring selection process.

Job postings change daily and can be viewed at **www. governmentjobs.com/careers/detroit**.



Each year, 8,000 summer jobs are available for Detroit youths ages 14-24 through Grow Detroit's Young Talent.



Small Business Assistance

Motor City Match

Motor City Match helps entrepreneurs locate or expand in Detroit, matching them with the city's best available real estate. The program provides competitive grants, loans and counseling to help businesses thrive. It offers \$500,000 in matching grants quarterly, in addition to small business and construction loans and support services.

For more information, go to www.motorcitymatch. com or call 844-338-4626.



Motor City Re-Store

Motor City Re-Store gives Detroit's neighborhood businesses a boost in curb appeal through matching grants that improve their storefronts, making our commercial corridors more walkable, more attractive, and better for business.

For more information, go to www.motorcityre-store. com or call **844-749-8359**.





Of the nearly 1,000 Motor City Match entrepreneurs, 70% are minorities.

Entrepreneurs of Color Fund

Supporting Detroiters and Detroit-based businesses owned by or primarily hiring people of color is critical to the city's future, and there is business capital available to help them thrive.

The Detroit Development Fund, JPMorgan Chase and the W.K. Kellogg Foundation together provide business owners greater access to capital and business assistance with loans of \$50,000 to \$150,000 to finance expansion and purchasing of equipment, address short-term cash flow needs and provide contractor lines of credit.

More information is at

www.detroitdevelopmentfund.com or 313-784-9547.

Become a Detroit-Certified Business

There's a lot of opportunity for Detroit-based businesses – hundreds of millions of dollars every year on infrastructure upgrades, home repairs and private redevelopment projects that require work to be done by Detroit-based companies, Detroit residents, people of color and women.

Contractors can qualify to bid on water and sewer projects, road construction, home repairs or other work for the City of Detroit, or be hired by private developers in the city's redevelopment boom.

Certification is conducted by Detroit's Department of Civil Rights, Inclusion and Opportunity. For more information, go to **www.detroitmi.gov** and search for the Department of Civil Rights, Inclusion and Opportunity or call **313-224-4950**.





Entrepreneurs of Color Fund has awarded \$4.5 million to more than 43 small minority businesses, resulting in 600 new or preserved jobs.

Financial Help and Detroit ID

Tax Foreclosure Prevention

There's help if you fall behind on taxes and receive notice from the Wayne County Treasurer that your property is in foreclosure. The key is to act quickly.

Contact the Wayne County Treasurer **www.treasurer**. **waynecounty.com** or **313-224-5990** for information and guidance to help you save your home.

For free legal and counseling services, call United Community Housing Coalition at **313-963-3310**.

Help with Water Bills

Customers who fall behind on their bills should contact the Detroit Water and Sewerage Department as soon as possible to get on a payment plan. Call 313-267-8000 or go to a customer care center at:

East Side: 13303 McNichols.

West Side: 15600 Grand River.

Downtown: 735 Randolph.

Income-eligible households also may qualify for bill payment assistance through the Water Residential Assistance Program (WRAP). Call **313-386-9727** or go to **www.waynemetro.org/wrap**.

Help with Heating Bills

The Heat and Warmth Fund, known as THAW, provides assistance to income-eligible families and households struggling to pay high heating bills.

For more information, including household income eligibility requirements, go to **www.thawfund.org** or call **1-800-866-8429**.

Help with Taxes

If you are struggling to pay your City property taxes, you may be eligible for a number of programs the City offers.

For more information or to apply, visit the Citizen Tax Help Center at the Coleman A. Young Municipal Center, 2 Woodward Ave., Room 136, or call **313-224-3560**.

There are also poverty exemptions from property taxes for low-income households and veterans. In addition, homeowners also may appeal their home's assessment if they believe their taxable value exceeds State Equalized Value.

More information is available in Room 804 of the Coleman A. Young Municipal Center, 2 Woodward Ave., or by calling **313-224-3011**.

Foreclosures on owner-occupied homes reduced by



over the past two years

Earned Income Tax Credit

Each tax season, the City of Detroit partners with the Accounting Aid Society and other community organizations to help low-income families claim the credit on their annual tax returns. The Earned Income Tax Credit provides significant refunds – ranging from \$500 for an individual to \$6,300 for a family with three or more children.

For more information go to **www.claimyourrefund. com** or call **2-1-1**.

Financial Literacy Counseling

Operation HOPE provides free financial literacy education and empowerment programs. Operation HOPE teaches clients about credit, home ownership, entrepreneurial training and money management.

For more information, go to www.operationhope.org.

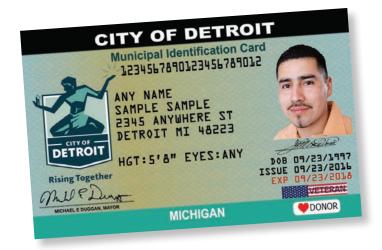
Operation HOPE sites are located at:

- Fifth Third Bank (Northwest Activities Center), 18100 Meyers Road. 313-506-9192.
- Level One Bank (Wayne State University), 440 Burroughs St., Suite 522. 313-686-3113.
- Detroit Skillman (Cody High School), 18445 Cathedral St. 313-683-0629.
- Detroit Medical Center (Sinai Grace Hospital), 6071 W. Outer Drive. 313-966-7655.

Detroit ID Cards

The Detroit ID is an identification card that benefits ALL Detroiters. Regardless of your immigration status, whether you are homeless, or a returning citizen, the Detroit ID is yours. Use it to access City services, interact with the Police Department, open a checking/savings account, and receive discounts at dozens of businesses across Detroit. All Detroit residents 14 years and older are eligible.

Visit **www.detroitmi.gov** or call **800-408-1599** to make an appointment.



Over 18,000

more Detroiters claimed the Earned Income Tax Credit and received an average of \$4,000 more in their tax return.

Health and Wellness

The Detroit Health Department has an array of services to help keep adults and children healthy and well, from vision and hearing testing to immunizations, vaccinations, STD prevention and treatment, and prenatal care for expectant moms. You can learn more at **www.detroitmi.gov/health**.

Lead Safe Detroit

Learn more about resources available for dealing with lead in homes.

For more information, visit www.detroitmi.gov/ LeadSafe or call 313-876-0133.

More information also is available through CLEARCorps/Detroit at **313-924-4000**.

SisterFriends and Make Your Date

SisterFriends Detroit and Make Your Date focus on the reduction of infant mortality by providing and linking pregnant women to viable resources and community volunteers who provide mentoring and social support throughout their pregnancy and one year after the birth of their child.

For more information, visit www.sisterfriendsdetroit. com or call 313-961-2229.

Infant Safe Sleep

Infant Safe Sleep offers counseling, one-on-one education, and classes teaching the ABCs of Safe Sleep. Support is also provided for families who demonstrate a need to establish a safe sleep environment for their newborn. Classes are held monthly.

To reserve a spot, call **313-961-2229**.



SisterFriends Detroit and Make Your Date are community-based programs to help new and expectant mothers ensure the health and wellness of their babies.



Immunizations

For vaccines for infants, children and adults, patients should bring their shot record, picture ID and insurance card. Immunizations are at the Samaritan Center, 5555 Conner Street. Call **313-410-8142** for more information.

Hours are Monday, Tuesday, Thursday and Friday 8 a.m. to 5 p.m.; Wednesday 9 a.m. to 6 p.m., and Saturday 10 a.m. to 4 p.m.

Food Safety

Food Safety inspects, licenses, and reviews proposals to open small and large food businesses and temporary events serving food. Food Safety also educates the community about safe food handling and storage and responds to restaurant complaints.

Call 313-876-0135 for more information.

STD/HIV Prevention

The Detroit Health Department's STD/HIV prevention provides community outreach, education and resources for testing and treatment. Call **313-876-4204** for more information.

The Detroit Public Health STD Clinic is at 50 E. Canfield. Hours are 8 a.m. to 4:30 p.m. Monday, Tuesday, Thursday, and Friday and 8 a.m. to 6:30 p.m. Wednesday. Call **313-577-9100** for more information.

Children's Special Health Care Services

The Health Department provides case management services for infants and children with chronic illnesses.

Hours are by appointment. Call **313-876-4223** for more information.

Dental Services – My Community Dental Center

New patients should call **877-313-6232**, and existing patients **866-269-9223**.

The City's Dental Clinic is at the Samaritan Center, 5555 Conner Street. Hours are 8 a.m. to 4:30 p.m. Monday through Friday.

Vision & Hearing

The Health Department provides free vision and hearing screenings to all children in Detroit, ages 3-18.

Call **313-876-0134** for more information.

Women, Infants and Children

The Detroit Health Department WIC program provides nutritious foods, nutrition education and counseling, breastfeeding support, and referral services for families.

Call 313-876-4555 for more information.

Nutrition education and counseling or the breastfeeding education and support group are at the Samaritan Center, 5555 Conner Street.

For more locations go to www.detroitmi.gov/health.



Detroit Animal Care and Control

The facility is located at 7401 Chrysler Drive. Hours are 10:30 a.m. to 3:30 p.m. Monday through Saturday, and 11 a.m. to 1 p.m. Sunday for lost dog identification only.

Call **313-224-6356** for more information.





The Detroit Health Department doesn't just care for people. It also oversees animal care and control.

Housing Opportunities

















Detroit Housing and Revitalization Department

The Housing and Revitalization Department (HRD) finances, underwrites and administers housing and community investments that enhance the quality of life for Detroit citizens. The Department works to ensure that every Detroiter has access to safe, decent and affordable housing. It directs the strategy, deployment

and management of the City's housing policy and U.S. Department of Housing and Urban Development funding.

To learn more, go to www.detroitmi.gov/HRD or call 313-224-6380.

The Department of Housing & Revitalization has secured more than

1,200

new units of affordable housing and is keeping hundreds more from expiring.

Rental Compliance

In 2018, the Buildings, Safety Engineering and Environmental Department began implementing the rental enforcement program to ensure properties are up to code.

Each month a new ZIP code will be added targeting residential properties that will be required to come into compliance within six months of the activation date.

To determine your ZIP code compliance implementation period, find out if a landlord is compliant, file a complaint or review what your obligations are as a renter or landlord, you may visit BSEED's website at **www.detroitmi.gov/rental** or contact BSEED's property maintenance division at **313-628-2451**.

Homeless Resources

Detroit individuals and households who are experiencing a housing crisis and seeking shelter or homelessness prevention resources can get connected to support

services and programs by calling Coordinated Assessment Model Detroit at **313-305-0311**.

CAM Detroit connects individuals to shelters, warming centers, food pantries, social services, permanent supportive housing services if eligible and other resources.

Warming Centers: The City of Detroit contracts with social service agencies to operate warming centers to expand shelter capacity during cold weather months. The facilities operate from November through March and shelter families and single adults. For more information on warming centers, contact the Housing and Revitalization Department at **313-224-6380**.

Affordable Housing Resources

If you or someone you know is in need of affordable housing, please visit the Michigan State Housing Development Authority's (MSHDA) Affordable Rental Housing Directory (ARHD). It lists rental housing data in Michigan.

Residents can search the housing database by visiting







All rental properties in Detroit will need to be registered and up to code by early 2020.

http://housing.state.mi.us/orwww.michiganhousing locator.com/Portals/mshda/Default.aspx or by calling the MSHDA Detroit office at 313-456-3540.

Detroit Land Bank Authority

Home Auction: The Detroit Land Bank Authority has a daily home auction online at **www.buildingdetroit. org**. Bidding starts at \$1,000 for homes across the city and is open weekdays 9 a.m. to 5 p.m. To bid, you must be a Michigan resident, a non-Michigan resident who will live in the property after rehab, or a company or organization authorized to do business in Michigan. Within 30 days of closing, buyer must provide the Land Bank with an executed construction contract for rehab. Within six months of closing (nine months for historic properties), buyer must submit a copy of a certificate of occupancy or acceptance.

Rehabbed & Ready: Rehabbed & Ready offers newly rehabbed, move-in ready homes in great neighborhoods. Rehabbed & Ready houses include brand new

amenities such as custom granite countertops, kitchen appliances, fully updated plumbing and electrical systems as well as high-efficiency furnaces. Click the "Rehabbed & Ready" tab on the **www.buildingdetroit.org** homepage to learn more.

Own It Now: Own It Now properties have not been cleared out or secured by the Detroit Land Bank Authority. Title to the properties may not be clear. A substantial investment will likely be required to bring properties up to code. The purchaser will be responsible for either rehabbing the house and having it occupied or demolishing the structure(s) within six months of closing (nine months for historic properties).

Check out homes in all three categories at **www. buildingdetroit.org** or call **313-974-6869** for more information.

50% Discount for City of Detroit employees, Detroit school employees: City of Detroit and Detroit school employees are entitled to a 50% discount on Land Bank auction homes. Any City of Detroit employee, contrac-





Three vacant homes are auctioned every day at BuildingDetroit.org through the Detroit Land Bank Authority. Bids start at \$1,000.



tual employee, retirees and immediate family members and current, full-time educators and support staff at all Detroit schools, including private and charter schools, can register for the 50% discount.

Side Lot Sales: The Detroit Land Bank Authority has sold thousands of side lots to residents and more are available for just \$100 for qualifying purchasers.

Community Partnership Program: Detroit Land Bank Community Partners are able to purchase Land Bank-acquired properties for home-rehab projects, urban gardening, green space projects or any use that enhances the quality of life in neighborhoods. Community Partners can address the issue of blight through home rehabilitation projects, deconstruction projects, new construction, lot beautification, community gardens and pocket parks (but projects are not limited to these suggestions). For more information, visit www. buildingdetroit.org or call 313-974-6869.

Detroit Home Mortgage

For years, buying a home in Detroit has had one major roadblock – getting a mortgage large enough to fix up the home. Now, with Detroit Home Mortgage, participating banks can loan the full value of your home, including the cost of any renovations.

Detroit Home Mortgage is the only mortgage that lends you the amount needed to buy and fix up a home that needs renovation or to buy an already renovated home. The home can be anywhere in the city of Detroit and must be the borrower's primary residence.

A Detroit Home Mortgage can be secured from any program partner bank. Learn more at **www.detroithomemortgage.org**.

Detroit Neighborhood Initiative

The Detroit Neighborhood Initiative offers mortgages with no down payment, no closing costs or fees and below-market fixed rates, and that include renovation funding. Residents who have only one residence and stable income and can afford a mortgage payment are eligible to apply. There are no income or credit score restrictions. Contact the Land Bank at **community relations** @detroitlandbank.org or by calling 844-BUY-DLBA.

MSHDA's MI First Home and MI Next Home

Whether you're a first-time homebuyer or a seasoned veteran of the housing market, the Michigan State Housing Development Authority has a mortgage product to meet your needs. Mortgages with down payment assistance up to \$7,500 are available for both first-time and repeat homebuyers.

Contact MSHDA at **313-456-3540** for more information.

Detroit HomeLIFT Down Payment Assistance

HomeLIFT is a national program that provides eligible homebuyers in Detroit with \$15,000 to use toward down payment and closing costs on qualified homes.



Detroit Home Mortgage Program was created to help Detroiters obtain mortgages and cash to rehab homes.

More about HomeLIFT:

- The program provides homebuyer education on finding and financing a home and the financial responsibilities of homeownership.
- Properties qualified for the program must be:
 - 1. Located in Detroit, Hamtramck, Highland Park, Livonia or Dearborn.
 - 2. The primary, owner-occupied home of the buyer(s).
 - 3. A detached home, townhouse, condominium, 1-4 unit property or planned unit development.

Visit **www.swsol.org/lift/** or call the HomeLIFT Hotline at **313-841-9641** for more information.

MSHDA's Property Improvement Program (PIP)

Loans of up to \$7,500 are available for home improvements including major systems repairs and replacement and energy efficiency updates in single-family, owner-occupied homes.

Homeowners with equity in their home, annual household income up to \$105,700 with a credit score of at least 620 can apply. The home must be the borrower's primary residence.

To learn more, contact Lesa Hughes at **lhughes@ firstindependence.com** or call **313-256-8430**.

0% Home Repair Loans

This program offers 0% interest loans from \$5,000 to \$25,000 to help Detroit homeowners invest in and repair their homes.

The program is a City-led partnership with the Detroit Local Initiatives Support Corporation (LISC) and Bank of America.

Applications are available online and at locations throughout the city, including intake centers and recreation centers.

For full program information, including homeowner eligibility, visit: **www.detroithomeloans.org**.

Housing Assistance Payment Initiative (HAPI)

The Housing Assistance Payment Initiative (HAPI) Program helps low-income, medically specific disabled people find suitable housing and access and maintain medical care. HAPI offers housing case management, housing placement and access to other resources to help individuals find safe and secure housing in Detroit and Wayne County.

Call **313-638-2900** Monday through Friday 8:30 a.m. to 5 p.m.

More than 400 Detroiters have received 0% interest home improvement loans.



Resources for Young People





Grow Detroit's Young Talent

Grow Detroit's Young Talent (GDYT) is a citywide summer jobs program that trains and employs young adults ages 14-24 for six weeks in July and August each year. More than 8,000 young people are employed through the program each summer.

GDYT jobs focus on career exploration, work readiness, career pathways internships and career readiness skills.

For more information, go to **www.gdyt.org** or call **313-664-5575**.

Detroit Promise: Free College Tuition

The Detroit Promise, administered by the Detroit Regional Chamber, provides free tuition for high school seniors who live in Detroit and attend a high school in the city whether public, private, charter or parochial. The program covers associate degrees, technical certificates or bachelor's degrees at six participating community colleges or 17 four-year universities.

To get two years of free tuition at a community college, students must spend their junior and senior years at a Detroit high school. No minimum GPA is needed.



In the past two years, more than 800 Detroit students have attended college tuition free through Detroit Promise.

For the funding at a four-year university or college, students must attend a Detroit high school for all four years and have a 3.0 cumulative GPA and score 21 on the ACT or 1060 on the SAT.

Detroit Promise pays for tuition costs not covered by grants and other scholarships students receive.

For more information, go to **www.detroitchamber. com** and click on Economic Development.

Summer Recreation Program

Through a partnership with the City of Detroit and Detroit Public Schools Community District, youth ages 6-17 can take part in recreation activities at designated schools during the summer. The five-week program includes indoor and outdoor athletic opportunities, arts and crafts, media centers and more. Participants, who must be Detroit residents, also receive three meals throughout the day.

For more information, call 313-224-1100.

After-School Recreation Program

The summer recreation program was expanded to include after-school recreation activities.

Detroit youth ages 6-13 can participate in a range activities including athletic and educational activities, chess and other board games. The program is offered at a select number of schools across the city during the school year, with times and days varying by school. The program, a partnership between the City of Detroit and the Detroit Public Schools Community District, is open to Detroit residents only.

For more information, call **313-224-1100** or go to **www. detroitmi.gov/Recreation**.





Parents can take advantage of after school recreation programs at nine Detroit public schools.



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Senior Services





Meals on Wheels

Offering nutritious means for homebound seniors and people with disabilities, Meals on Wheels provides either daily hot meals during weekdays or five frozen meals once a week. There are also liquid nutrition options for people unable to eat solid foods and who have a prescription from their doctor.

The program is available for those 60 and older, unable to leave home without assistance and unable to prepare meals for themselves.

Contact the Detroit Area Agency on Aging/Detroit Meals on Aging at **313-446-4444** or go to **www.detroitseniorsolution.org/meals-wheels-mow**.

Recreation Activities

Swimming, walking clubs, exercise classes, golfing, and an annual Senior Olympics are just some of the activities available for Detroit's seniors through the City of Detroit's Parks and Recreation Department. There are eight recreation centers citywide that offer senior activities.

For more information call **313-224-1100** or go to **www. detroitmi.gov/recreation**.



More than 305 Detroiters participated in last year's Senior Olympics.

Housing Resources

There are a number of ways to find out what sorts of housing assistance is available throughout Detroit, including senior apartments, foreclosure prevention and subsidized housing for income-eligible seniors.

Here are agencies that can help:

- Michigan State Housing Development Authority: 313-456-3540 or www.michigan.gov/mshda.
- Detroit Area Agency on Aging: 313-446-4444 or www.detroitseniorsolution.org.

Detroit's Housing and Revitalization Department also has extensive information about foreclosure prevention, home repair assistance and tax reductions or deferrals for eligible seniors.

Call **313-224-6380** or go to **www.detroitmi.gov/HRD**.

Senior Transit

The Detroit Department of Transportation offers reduced fares for seniors 65 or older. In addition to regular bus service, DDOT offers MetroLift, a paratransit service for people with physical limitations who are unable to access regular buses without assistance or limited in ability to walk.

For more information on DDOT fixed bus routes or MetroLift, go to **www.detroitmi.gov/ddot** or call **313-933-1300**.





If you are a senior age 65 or older, DDOT offers you a reduced fare to ride its buses.



Neighborhood Resources





Department of Neighborhoods

The Department of Neighborhoods (DON) provides a direct link between the City of Detroit and block clubs, community groups, business owners, faith and school leaders and everyday residents. The 14-member team includes a district manager and deputy district manager in each City Council district.

Their top responsibility is fighting blight and rebuilding and strengthening neighborhoods. The managers directly engage thousands of residents and volunteers in both major initiatives like Motor City Makeover, Angels' Night and tax foreclosure prevention and smaller efforts, such as vacant lot clean-ups and house board-ups. District managers help residents form block clubs and community associations; drive community engagement on neighborhood planning projects and other initiatives; resolve citizens' complaints; and educate residents on a broad range of City programs and policies.



The Mayor's Department of Neighborhoods has one District Manager and a Deputy District Manager for every City Council district to help residents resolve neighborhood <u>issues.</u>

Neighborhood District Managers

District One

Crowell Recreation Center, 16630 Lahser Road

Stephanie Young District Manager

youngst@detroitmi.gov 313-236-3473

Latrice McClendon Deputy District Manager

mcclendonl@detroitmi.gov 313-236-3484

District Two

Northwest Activities Center, 18100 Meyers

Kim Tandy, District Manager

TandyK@detroitmi.gov 313-236-3494

Sean Davis Deputy District Manager

DavisSE@detroitmi.gov 313-236-3489

District Three

Farwell Recreation Center, 2711 E. Outer Drive

Erinn Harris, District Manager

HarrisER@detroitmi.gov 313-236-3504

Ernest Johnson Deputy District Manager

JohnsonErn@detroitmi.gov 313-348-8464

District Four

Samaritan Center (Ford Wellness Center) 5555 Conner

Letty Azar, District Manager

azarl@detroitmi.gov 313-236-3518

Toson Knight Deputy District Manager

knightT@detroitmi.gov 313-236-3520

District Five

Butzel Family Center, 7737 Kercheval

Marshall Bullock District Manager

bullockm@detroitmi.gov 313-236-3523

Kya Robertson Deputy District Manager

RobertsonKya@detroitmi.gov 313-236-3528

District Six

Patton Recreation Center 2301 Woodmere

Ninfa Cancel, District Manager

CancelN@detroitmi.gov 313-236-3530

Ammie Woodruff Deputy District Manager

woodruffa@detroitmi.gov 313-236-3529

District Seven

Adams Butzel Center 10500 Lyndon

Ray Solomon, District Manager

Solomonr@detroitmi.gov 313-236-3516

Mona Ali Deputy District Manager

Alim@detroitmi.gov 313-236-3540

Forming a block club

The first step in forming a block club is to get started. Start by giving the group a name, determine the boundaries and register with the Department of Neighborhoods manager for your City Council district.

After deciding on a meeting location, date and time, invite your neighbors, elected officials, nearby businesses and others. For the first meeting, determine the main focus, prepare an agenda and allow for feedback. Create goals and action items, determine how to achieve the goals and then delegate roles and responsibilities to accomplish the goals.

Next, determine a regular meeting date and time. Then meet regularly with your group and hold each other accountable.

For assistance in forming a block club, contact your District Manager.

The Neighborhoods.org

The City of Detroit's newest website is **www.theneigh-borhoods.org**, dedicated to telling the stories of Detroit and its 200-plus neighborhoods. Along with cable Channel 21, the website highlights Detroiters who have persevered and stayed, shows the spirit of each City Council district through pictures and videos, and promotes events and activities that occur across the city to paint a more complete picture of the real Detroit.

The multi-media site consists of a wide variety of original content and useful data and information.

Yard waste, bulk collection and recycling

Bulk items include: furniture, mattresses, appliances, hot water tanks, carpeting, and large toys. Smaller items (clothing, toys, lamps, etc.) should be placed in plastic bags or boxes. Carpeting should be rolled in bundles of no more than 4 feet and tied.

Households are limited to one cubic yard, which is about the size of a couch, stove or refrigerator.

Bulk items will be collected on the household's scheduled refuse collection day every other week.

Yard waste includes grass clippings, leaves, shrubs and twigs. Yard waste should be placed in paper, biodegradable lawn/yard bags or 32-gallon reusable plas¬tic or metal containers marked "Yard Waste Only" that weigh no more than 60 pounds. There is no limit on the amount of yard waste collected if properly packaged.

Yard waste collection is every other week on a household's scheduled collection day from early April to mid-December.

Recycling: The recycling program is open to residents in single-family homes or in a housing structure with up to 4 units. The program is voluntary, and residents must opt-in.

Recyclable items include: paper, boxes, plastics (#1-7), metals and glass. Recycling materials should be placed in the designated container at the curb and will be collected every other week on the scheduled collection day.

The Detroit Department of Neighborhoods helps residents form block clubs and community organizations across the city.

There are nearly 500 such organizations registered with the Department.



Residents can get a free recycling container by:

- Going to www.detroitmi.gov/publicworks and taking the recycling quiz.
- Attending a recycling workshop. Contact Zero Waste Detroit 313-986-2990 or Green Living Science 313-871-4000, extension 3.

Containers also may be purchased for \$25 through the solid waste provider for your area.

If you are unsure about your collection dates or have questions, contact:

- Detroit's east and southwest areas: **GFL**, **844-464- 3587**.
- Detroit's west and northwest areas: Advanced Disposal, 844-233-8764
- DPW Solid Waste Division: 313-876-0049

Information is online at www.detroitmi.gov/PublicWorks.

Illegal Dumping

The Department of Public Works Solid Waste Division assists in clearing away illegal dumping and solicits the help of residents in identifying illegal dumpers.

Residents should use the Improve Detroit app to report illegal dump locations and if they see illegal dumping in progress. The information provided should include: time, date, and location of occurrence; vehicle description; and a license plate number, if possible.

Residents can either download the Improve Detroit app

from the Apple App Store or Google Play. Issues also can be reported online at www.detroitmi.gov/How-Do-I/Mobile-Apps/ImproveDetroit.

Volunteer through Serve Detroit

Serve Detroit is an initiative dedicated to promoting service and volunteerism in the city of Detroit. Serve Detroit connects service opportunities with willing and dedicated volunteers, whether residents, community leaders and nonprofit and corporate entities. Through civic engagement, the mission of Serve Detroit is to build stronger neighborhoods and more active communities.

For additional information, go to www.servedetroit. org or email neblettc@detroitmi.gov.

Improve Detroit app

For reporting running water, potholes, damaged street signs, and other issues, the Improve Detroit mobile app makes reporting a neighborhood problem to city government easier than ever.

This app uses a person's location and gives a menu of common quality-of-life conditions to choose from in the service request. Residents can upload a photo and provide comments. The user also will receive status updates.

Residents can download the Improve Detroit App from the Apple App Store or Google Play. Issues also may be reported online at **www.detroitmi.gov/How-Do-I/Mobile-Apps/ImproveDetroit**.



BSEED District Inspectors

One inspector from the Detroit Buildings, Safety Engineering and Environmental Department is assigned to a City Council district working closely with Department of Neighborhoods managers.

The inspectors focus on the condition of homes, apartments and commercial buildings to ensure they are up to City code. Specifically, inspectors address concerns such as improper storage of cars, cleanliness of a store, and dangerous buildings.

District 1

Randy Schuman

SchumanR@detroitmi.gov • 313-970-8332

District 2

Monica Sparks

sparksmo@detroitmi.gov • 313-970-6188

District 3

Donnavon O'Neal

OnealD@detroitmi.gov

District 4

Donnie Wright

WrightDo@detroitmi.gov • 313-815-5542

District 5

Alvin Nunn

nunnalvin@detroitmi.gov • 313-938-1828

District 6

John Treanor

Treanor@detroitmi.gov • 313-970-7569

District 7

Ramez Ibrahim

IbrahimR@detroitmi.gov • 313-588-5636

Faith-Based Affairs

The City of Detroit's Office of Faith-Based Affairs strengthens the partnership between city government and Detroit's religious community.

Contact Terra DeFoe, Senior Advisor to the Mayor for Public Engagement, Faith-Based and Senior Citizens Affairs, **313-224-1371** • **defoet@detroitmi.gov**



Since it was introduced in 2015, the Improve Detroit mobile app has helped resolve more than neighborhood issues.

Public Safety







Community Emergency Response Team

The CERT program educates individuals about disaster preparedness and trains them in basic disaster response skills, such as fire safety, light search and rescue, team organization and disaster medical operations. Once trained, CERT members can assist others in their neighborhood or workplace following an event when professional responders are not immediately available to help.

To train and/or volunteer with the CERT program, contact Homeland Security and Emergency Management at **313-596-2590**.

Project Green Light

In its first two years, the City of Detroit's innovated program to target crimes at gas stations, party stores and other locations has signed up nearly 250 businesses.

Participating businesses agree to install Project Green Light cameras and signage. The cameras provide live video feeds to the Detroit Police Department's Real Time Crime Center where the department can monitor crimes as they happen and respond quickly. Since its launch in January 2016, carjackings have decreased citywide more than 40%.

Greektown became the first business corridor to join Project Green Light.

For more information, go to www.greenlightdetroit. org, call 313-596-8899 or email greenlightdetroit@detroitmi.gov.

The Detroit Police Department increased the number of Neighborhood Police Officers from 44 to 59.



Detroit Police Department and Neighborhood Police Officers

Downtown Services

20 Atwater Street, 313-237-2850

Officer Angela Hollis

hollisa650@detroitmi.gov 313-237-5858 (office) 313-590-0186 (cell)

Officer Steven Shank

shanks290@detroitmi.gov 313-237-2828 (office) 313-643-0381 (cell)

Second Precinct

13530 Lesure, 313-596-5200

Monthly Community Meeting – second Tuesday at 6 p.m. at precinct (except in July & August)

NPO Sgt. Vanessa Wyatt

313-596-5299

Officer Colette Burks-Weather

burksc128@detroitmi.gov 313-596-5272 (office) 313-600-5756 (cell)

Officer Errol Franklin

frankline161@detroitmi.gov 313-596-5216 (office) 313-570-4787 (cell)

Officer Donny Harris

harrisd788@detroitmi.gov 313-596-5299 (office) 313-590-8269 (cell)

Officer Devon Maples

devonm547@detroitmi.gov 313-596-5297 (office) 313-319-7244 (cell)

Officer Yolanda Sharpe

sharpey291@detroitmi.gov 313-596-5299 (office)

Officer Jennifer Tyler

tylerj152@detroitmi.gov 313-596-5210 (office) 313-573-0377 (cell)

Third Precinct

2875 W. Grand Blvd., 313-596-5300

Monthly Community Meeting – third Tuesday at 6:30 p.m. at precinct (except in July & August)

NPO Sgt. William Wisniewski

313-596-1333

Officer Dale Dorsey

dorseyd832@detroitmi.gov 313-596-1319 (office) 313-643-0865 (cell)

Officer Tamyra Harris-Hardy

harris-hardy261@detroitmi.gov 313-596-2304 (office) 313-570-4364 (cell)

Officer Kiaronda Mitchell

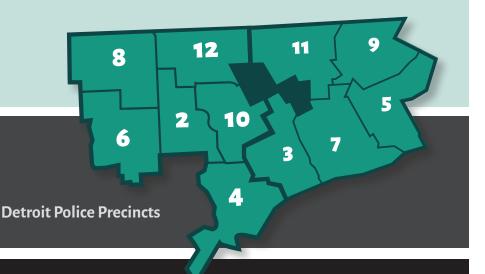
mitchellk341@detroitmi.gov 313-596-1333 (office) 313-590-8552 (cell)

Officer John Pinchum

pinchumj847@detroitmi.gov 313-643-0897 (office) 313-590-8940 (cell)

Officer Carrie Thomas

thomasc639@detroitmi.gov 313-596-1315 (office) 313-643-0842 (cell)



Fourth Precinct

4700 W. Fort Street, 313-596-5400

Monthly Community Meeting – second Tuesday at 6 p.m. at precinct

NPO Sgt. Marian Champion

313-596-5405 or 313-596-5270

Officer Juan Lebron

lebronj809@detroitmi.gov 313-596-5405 (office) 313-643-0354 (cell)

Officer Alfonso Ruiz

ruiza350@detroitmi.gov 313-596-5405 (office) 313-618-1695 (cell)

Officer Amy Szarafinski

szarafinskia697@detroitmi.gov 313-596-5405 (office) 313-590-9091 (cell)

Officer Garrett Taylor

garrett t752@detroitmi.gov 313-596-5405 (office) 313-590-9033 (cell)

Fifth Precinct

3500 Conner, 313-596-5500

Monthly Community Meeting
– first Wednesday at 7 p.m. at
Samaritan Center, 5555 Conner

NPO Sgt. Michael Pawl

313-596-5510

Officer Audrey Curtis

curtisa345@detroitmi.gov 313-596-5510 (office) 313-600-5595 (cell)

Officer DeAndre Gaines

gainesd285@detroitmi.gov 313-596-5510 (office) 313-643-0357 (cell)

Officer Deborah Gaines

gainesd548@detroitmi.gov 313-596-5510 (office) 313-643-0202 (cell)

Officer Herman King

kingh990@detroitmi.gov 313-596-5510 (office) 313-643-0689 (cell)

Officer Eric Scott

scotte828@detroitmi.gov 313-596-5510 (office) 313-590-9332 (cell)

Sixth Precinct

11450 Warwick, 313-596-5600

Monthly Community Meeting – Fourth Monday at 7 p.m. at Westminster Church of Detroit, 17567 Hubbell

NPO Sgt. Elaine Williams

313-596-5663 or 313-596-5620

Officer Victoria Eschen

eschenv772@detroitmi.gov 313-596-5610 (office) 313-590-9550 (cell)

Officer Michael Gordon

gordonm704@detroitmi.gov 313-596-5610 (office) 313-643-0052 (cell)

Officer Heather Ivey

lveyh654@detroitmi.gov 313-596-5610 (office) 313-643-0055 (cell)

Officer Carrie Livingston

livingstonc336@detroitmi.gov 313-596-5610 (office) 313-590-9344 (cell)

Officer Charles Staples

staplesc869@detroitmi.gov 313-596-5610 (office) 313-643-0481 (cell)

Seventh Precinct

3501 Chene Street, 313-596-5700

Monthly Community Meeting – last Friday at 6 p.m. at 1000 Eliot

NPO Sgt. Thomas Denmark

313-596-5726

Officer Samuel Balogun

baloguns678@detroitmi.gov 313-596-5726 (office) 313-643-0608 (cell)

Officer Joseph Corbett

corbettj882@detroitmi.gov 313-596-5726 (office) 313-643-0699 (cell)

Officer Shawn Duncan

duncanso20@detroitmi.gov 313-596-5726 (office) 313-643-0711 (cell)

Officer Lisa Sledge

sledgelo29@detroitmi.gov 313-596-5726 (office) 313-590-9736 (cell)

Officer Tania Anding-Stribilling

andingt779@detroitmi.gov 313-596-5726 (office) 313-618-0767 (cell)

Eighth Precinct

21555 W. McNichols, 313-596-5800

Monthly Community Meeting – last Monday at 7 p.m. at precinct

NPO Sgt. Tyrine Wheatley

313-596-5812

Officer Shawn Childrey

childreys693@detroitmi.gov 313-596-5617 (office) 313-590-5199 (cell)

Officer Baron Coleman

colemanb364@detroitmi.gov 313-596-5617 (office) 313-643-0773 (cell)

Officer Timothy Cox

coxt867@detroitmi.gov 313-596-5617 (office) 313-590-3020 (cell)

Officer Corey Marshall

marshallc273@detroitmi.gov 313-596-5617 (office) 313-643-0752 (cell)

Officer Tanda Rawls

rawlst919@detroitmi.gov 313-596-5617 (office) 313-643-0501 (cell)

Officer Jeffery Williams

williamsj921@detroitmi.gov 313-596-5617 (office) 313-410-1677 (cell)

Ninth Precinct

11187 Gratiot, 313-596-5900

Monthly Community Meeting – first Thursday at 7 p.m. at Heilmann Recreation Center, 19601 Crusade

NPO Sgt. Lynn Carpenter

313-596-5936

Officer Tiffani Bowles-Davis

davist614@detroitmi.gov 313-596-5913 (office) 313-720-7808 (cell)

Officer Jay Dantzler

dantzlerj311@detroitmi.gov 313-596-5913 (office)

Officer Brad Hawkins

hawkinsb246@detroitmi.gov 313-596-5913 (office) 313-643-0590 (cell)

Officer Anthony Jackson

jacksona810@detroitmi.gov 313-596-5913 (office) 313-720-8088 (cell)

Officer Aubrey Wade

wadea417@detroitmi.gov 313-596-5913 (office) 313-618-0785 (cell)

Officer Denise Wallet

walletd364@detroitmi.gov 313-596-5913 (office) 313-590-6611 (cell)

10th Precinct

12000 Livernois, 313-596-1000

Monthly community meeting – first Thursday at 6:30 p.m. at DPD Mini Station, 8576 Rosa Parks Blvd

NPO Sergeant Jordan Hall

313-596-1020

Officer Robert Barber

barberr146@detroitmi.gov 313-596-1020 (office) 313-590-5047 (cell)

Officer Roberto Berry

berryr896@detroitmi.gov 313-596-1020 (office) 313-618-0793 (cell)

Officer Della Brown

browndo61@detroitmi.gov 313-596-1020 (office) 313-614-9440 (cell)

Officer Donald Parker

parkerd749@detroitmi.gov 313-596-1020 (office) 313-720-8903 (cell)

11th Precinct

5100 Nevada, 313-596-1100

Monthly Community Meeting – second Tuesday at 6 p.m. at precinct.

NPO Sgt. Charles Spruce

313-596-1118

Officer Eric Hill

hille869@detroitmi.gov 313-596-1118 (office) 313-618-0888 (cell)

Officer Melanie Malone

malonem602@detroitmi.gov 313-596-1118 (office) 313-720-9318 (cell)

Officer Douglas Nichols

nicholsd603@detroitmi.gov 313-596-1118 (office) 313-618-0898 (cell)

Officer Danyell Robinson

robinsond921@detroitmi.gov 313-596-1118 (office) 313-600-3354 (cell)

Officer Marcia Williams

williamsm366@detroitmi.gov 313-596-1118 (office) 313-720-9076 (cell)

12th Precinct

1441 W. Seven Mile, 313-596-1200

Monthly Community Meeting – first Thursday at 7 p.m. at precinct

NPO Sgt. Sherley Bledsoe

313-596-1221

Officer Michael Crowder

crowdermo19@detroitmi.gov 313-596-1226 (office) 313-573-7654 (cell)

Officer Lashanna McGhee

mcgheel764@detroitmi.gov 313-596-1221 (office) 313-618-0787 (cell)

Officer Tiffany Murphy

murphyt722@detroitmi.gov 313-596-1221 (office) 313-720-9431 (cell)

Officer Romell Randolph

randolphr560@detroitmi.gov 313-596-1221 (office) 313-720-9991 (cell)

Officer Nathaniel Womack

womackn915@detroitmi.gov 313-596-1206 (office) 313-618-1071 (cell)

Important Phone Numbers

Buildings, Safety Engineering & Environmental Dept. Main	Planning and Development Department313-224-1339 Police and Fire Emergencies
Environmental Enforcement	Public Works, Department of
Detroit Police Department Report a Drug House	Parks & Recreation Department
Elections Department 313-876-0190 Fire Department 313-596-2900 Arson Tip 313-596-2940	Broken Fire Hydrant
General Services Department	OTHER IMPORTANT RESOURCES
Health Department .313-876-4000 Animal Care and Control .313-224-6356 Substance Abuse 800-467-2452 Dental (only on Wednesdays) .313-305-0440	Advanced Disposal (Trash)
Housing and Revitalization	www.gflusa.com Birth and Death Records
Mayor's Office, Main	Detroit Employment Solutions Corporation 313-876-0674 Detroit Housing Commission
	DLBA Demolitions
Ombudsman313-224-6000	Wayne County Delinquent Tax



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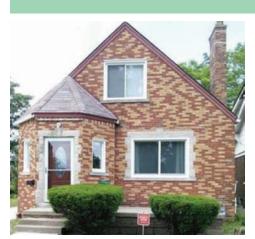


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a publication of the City of Detroit Mike Duggan, Mayor