



DETROIT  
**Water & Sewerage  
Department**

# COMMUNITY SERVICE CREDITS

The **Detroit Water and Sewerage Department (DWSD)** will provide credits to nonprofit organizations within the city of Detroit that support DWSD in providing related services in their neighborhood or a DWSD-designated area. Nonprofits can earn credits on their water and sewerage account. Credits are administered per DWSD discretion and subject to DWSD approval. Nonprofits, as defined by the Michigan Nonprofit Corporation Act and designated by the City Assessor's office, that are current on their bills or in compliance with a payment plan can apply.

Service credit options are as follows:

**Fire Hydrant Painting:** Fire hydrants are a visible water asset in Detroit neighborhoods and business districts that have far too long gone without repainting. Nonprofits can earn \$8.42 per painted hydrant.

DWSD will provide training, certified supplies, mobile app tracking and credit approval. DWSD to consider making additional credit options available in future.



## How do we apply?

- Download the Service Credit application from the DWSD website, or call to obtain a form. Applicant must have a smartphone and be able to download and use the App.
- Select which DWSD-approved service activities you intend to implement. Submit a completed application via email or U.S. mail.
- DWSD will send a Credit Agreement for your signature, validation forms and waivers, training dates, access to certified supplies and tracking tools.
- Once service activity is complete, submit validation forms to DWSD for approval. DWSD will review to ensure satisfactory completion of the activity requirements.
- Once completed activities are approved by DWSD, credit will be applied to your account within two billing cycles.



## When can we start?

DWSD are now accepting Credit applications. Applications will be reviewed within 30 days of receipt. Credits cannot exceed the customer's total bill. Credits are not transferable or refundable and have no cash value.

**Website:** [detroitmi.gov/dwspd](http://detroitmi.gov/dwspd)

**Phone:** 313.965.9793

**Email:** [dwsd-publicaffairs@detroitmi.gov](mailto:dwsd-publicaffairs@detroitmi.gov)