



FREQUENTLY ASKED QUESTIONS REGARDING REAL ESTATE CLOSING METER READING BILLS

- 1. Why should I schedule a real estate closing meter reading appointment?**

To accurately determine the balance due. The Detroit Water and Sewerage Department (DWSD) reads and tests the water meter for accuracy and issues a final real estate closing bill for the referenced address.
- 2. How do I schedule a real estate closing meter reading appointment?**

Email closings@detroitmi.gov with the contact person and phone number, street address, account number, date available for appointment (at least two days from today), morning or afternoon appointment, mailing address and email address. DWSD accepts credit and debit cards (except American Express), cash, check and money order to pay the closing read amount.
- 3. What time will the appointment take place?**

The real estate closing appointments are scheduled Monday through Friday between 9:00 a.m. and 4:00 p.m.
- 4. When should I schedule the real estate closing appointment?**

The real estate closing meter reading should be scheduled at least 30 days prior to the closing date.
- 5. Is there a fee for the real estate closing?**

Yes, there is a \$40 fee assessed for the final real estate closing bill for those customers who do not have the new automated metering technology, and for any customer whose new meter is not functioning properly due to tampering. You can either pay the fee at the time you schedule the appointment or add the fee to your final bill.

Email any other questions to closings@detroitmi.gov or call DWSD real estate closings at **313-267-8000** and follow the prompts.