

Report on
Complaints Received from
the Ombudsman Office
March 1, 2013 - February 28, 2014



CITY OF DETROIT

OMBUDSMAN

DURENE L. BROWN, CITY OMBUDSMAN

"Getting Problems Out of the Way, So That Progress Can Occur"

Section 1

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Pie Chart

Department Complaints by Percentages

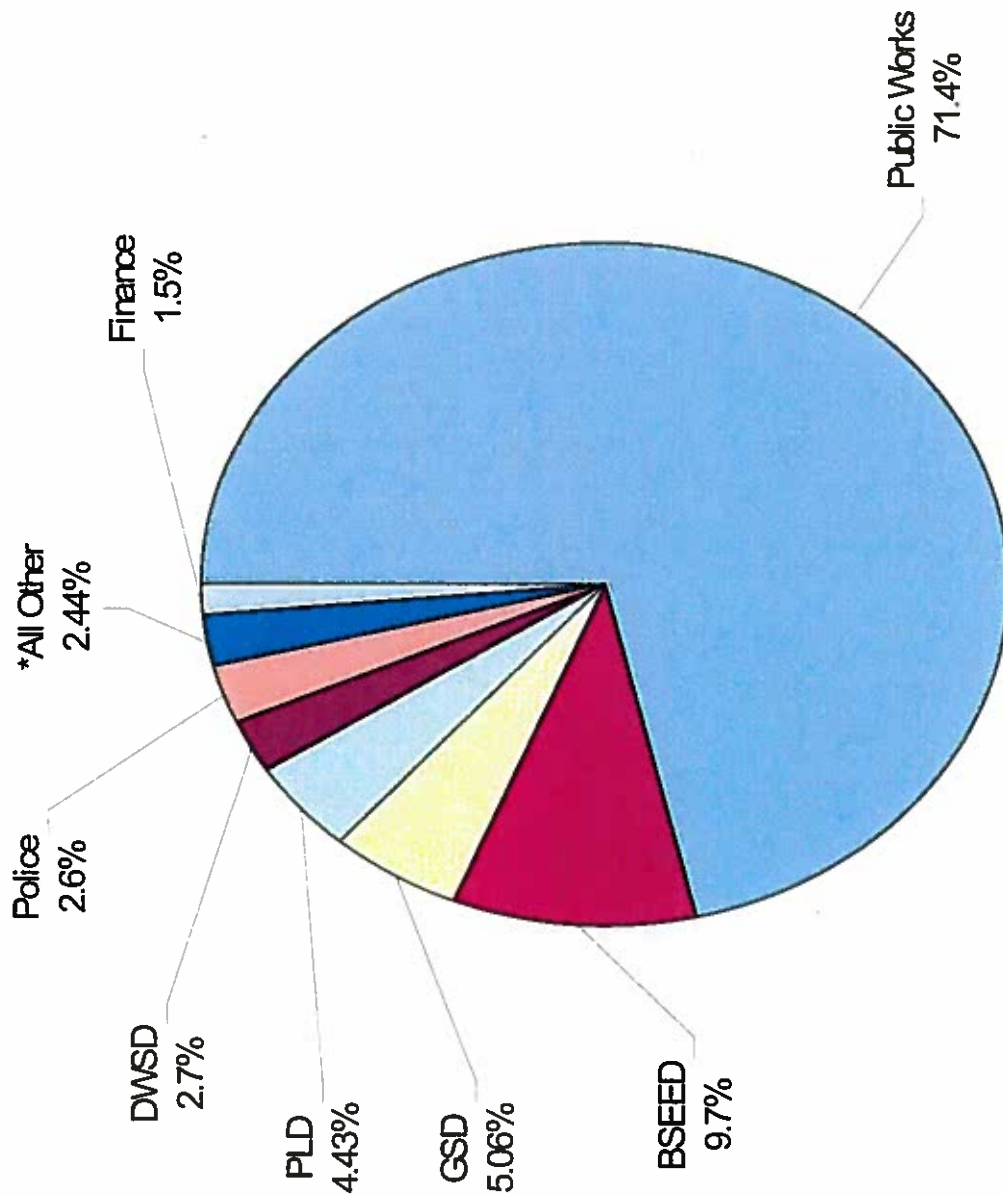
Referrals 2013-2014 Grid

Section III:

Complaints & Community Groups by Zip Code & Districts

Section 2

2013-14 Ombudsman Complaints by Department



All other represents departments with less than one percent of total complaints each. For chart clarity purposes these values have been combined.

Complaints by Department
March 1, 2013-February 28, 2014

Department	Complaints	Percentage
BSEED	696	9.70%
Finance	110	1.50%
Fire	8	0.11%
General Services	363	5.06%
Health	24	0.33%
Human Resources	49	0.68%
Law	4	0.05%
Municipal Parking	8	0.11%
Non Departmental & Non Jurisdictional	53	0.74%
P&DD	16	0.22%
Police	186	2.60%
PLD	318	4.43%
Public Works	5127	71.40%
DDOT (Transportation)	10	0.14%
DWSD (Water & Sewerage)	194	2.70%
Government Affiliated	12	0.17%
TOTAL	7,178	

Referrals 2013-2014

	<u>Social Services</u>	<u>State of Michigan</u>	<u>State Legislators</u>	<u>Wayne County</u>	<u>Utilities</u>	<u>Private Business/ Corporate Small Business</u>	<u>Federal Government</u>
March 2013	106	95	51	897	525	72	7
April 2013	61	210	61	725	498	76	17
May 2013	182	361	21	712	416	170	9
June 2013	111	271	17	614	422	147	11
July 2013	212	267	58	818	289	68	51
August 2013	182	195	63	698	572	55	32
September 2013	195	217	95	841	610	37	13
October 2013	251	182	62	774	524	63	33
November 2013	269	97	45	690	419	77	21
December 2013	164	68	31	371	318	49	14
January 2014	387	147	65	622	279	24	7
February 2014	232	48	13	617	279	24	3

Total Referrals: 19,520

Since 2005, the Office of the Ombudsman has worked diligently to respond to every inquiry, including information that falls outside the purview of Charter-mandated responsibilities. Budget reductions in every area of the economy have left fewer staff to answer calls. Therefore, a system for documenting referrals was designed, and the results are shown in the grid above. In addition, examples of typical inquiries are listed below:

Social Services: Housing/homelessness, food assistance, aging, child care, heating assistance, rape counseling/child abuse, healthcare/dental assistance, wheelchair ramp construction

State of Michigan: Medical clinics, corrections, tax tribunal, victim assistance, education, mental health, unemployment, grants, job placement, WIC locations, foster care/guardianship

State Legislators: Vacant and dangerous properties, parks, illegal dumping

Wayne County: Meals on Wheels, home healthcare, probation/parole, gambling counseling, gun licenses, PPOs, drug treatment, Register of Deeds, marriage licenses, youth programs, tutoring

Utilities: Shut-offs, tree trimming, billing, heating assistance, down wires

Private Business: Landlord/tenant issues, eviction, labor unions, mortgage/foreclosure/fraud, towing companies, dog kennels, drivers' training, franchise start-ups, auto warranties, grocery markets, taxes, water bills, insurance companies, credit card companies

Federal Government: Immigration, medicare, social security, corrections, education, railroad safety

Our comprehensive database of referral agencies allows us to successfully reroute inquiries to the appropriate resources.

Buildings, Safety Engineering & Environmental

Complaint Number	Complaint Description	Resolved
13-96860	Dilapidated/Open to Trespass/Dangerous	Y
13-96861	Dilapidated/Open to Trespass/Dangerous	Y
13-96862	Dilapidated/Open to Trespass/Dangerous	Y
13-96874	Delay to Complete Demo/Request Demo/Req Expediting	Y
13-96905	Delay to Complete Demo/Request Demo/Req Expediting	Y
13-96939	Effected Without Permit	Y
13-96945	Buildings/Outside Deterioration	
13-96946	Delay to Complete Demo/Request Demo/Req Expediting	Y
13-96947	Delay to Complete Demo/Request Demo/Req Expediting	
13-96952	Multiple Code Violations: Walls/Windows/Roof/ETC	Y
13-97021	Dilapidated/Open to Trespass/Dangerous	Y
13-97156	Dilapidated/Open to Trespass/Dangerous	Y
13-97157	Dilapidated/Open to Trespass/Dangerous	Y
13-97158	Request for Phone Number	Y
13-97161	Dilapidated/Open to Trespass/Dangerous	Y
13-97178	Dilapidated/Open to Trespass/Dangerous	Y
13-97181	Buildings/Outside Deterioration	Y
13-97237	Buildings/Outside Deterioration	Y
13-97253	Demolition Debris Not Removed	
13-97255	Buildings/Outside Deterioration	Y
13-97258	Demolition Requested	
13-97260	Dilapidated/Open to Trespass/Dangerous	Y
13-97261	Dilapidated/Open to Trespass/Dangerous	Y
13-97262	Dilapidated/Open to Trespass/Dangerous	
13-97264	Dilapidated/Open to Trespass/Dangerous	
13-97265	Delay to Complete Demo/Request Demo/Req Expediting	
13-97266	Dilapidated/Open to Trespass/Dangerous	Y
13-97267	Dilapidated/Open to Trespass/Dangerous	Y
13-97268	Dilapidated/Open to Trespass/Dangerous	Y
13-97276	Delay to Complete Demo/Request Demo/Req Expediting	Y
13-97279	Dilapidated/Open to Trespass/Dangerous	Y
13-97281	Dilapidated/Open to Trespass/Dangerous	Y
13-97282	Dilapidated/Open to Trespass/Dangerous	Y
13-97283	Dilapidated/Open to Trespass/Dangerous	
13-97284	Delay to Complete Demo/Request Demo/Req Expediting	
13-97327	Request for Phone Number	Y
13-97328	Request for Phone Number	Y
13-97330	Request for Phone Number	Y
13-97336	Demolition Debris Not Removed	
13-97340	Dilapidated/Open to Trespass/Dangerous	Y
13-97345	Dilapidated/Open to Trespass/Dangerous	
13-97363	Dilapidated/Open to Trespass/Dangerous	Y
13-97374	Delay to Complete Demo/Request Demo/Req Expediting	
13-97375	Delay to Complete Demo/Request Demo/Req Expediting	
13-97379	Dilapidated/Open to Trespass/Dangerous	

13-97381	Dilapidated/Open to Trespass/Dangerous	Y
13-97394	Dilapidated/Open to Trespass/Dangerous	Y
13-97399	Dilapidated/Open to Trespass/Dangerous	Y
13-97406	Dilapidated/Open to Trespass/Dangerous	Y
13-97455	Equipment: Excessive Vibration/Damage/Dangerous	Y
13-97461	Demolition Debris Not Removed	Y
13-97481	Dilapidated/Open to Trespass/Dangerous	Y
13-97489	Dilapidated/Open to Trespass/Dangerous	Y
13-97490	Dilapidated/Open to Trespass/Dangerous	Y
13-97491	Dilapidated/Open to Trespass/Dangerous	
13-97492	Dilapidated/Open to Trespass/Dangerous	
13-97493	Dilapidated/Open to Trespass/Dangerous	
13-97494	Dilapidated/Open to Trespass/Dangerous	
13-97495	Delay to Complete Demo/Request Demo/Req Expediting	
13-97497	Dilapidated/Open to Trespass/Dangerous	
13-97500	Dilapidated/Open to Trespass/Dangerous	Y
13-97501	Dilapidated/Open to Trespass/Dangerous	
13-97502	Dilapidated/Open to Trespass/Dangerous	
13-97503	Delay to Complete Demo/Request Demo/Req Expediting	
13-97504	Delay to Complete Demo/Request Demo/Req Expediting	
13-97505	Dilapidated/Open to Trespass/Dangerous	
13-97506	Dilapidated/Open to Trespass/Dangerous	Y
13-97507	Dilapidated/Open to Trespass/Dangerous	
13-97508	Dilapidated/Open to Trespass/Dangerous	
13-97509	Dilapidated/Open to Trespass/Dangerous	
13-97510	Dilapidated/Open to Trespass/Dangerous	
13-97512	Dilapidated/Open to Trespass/Dangerous	
13-97513	Dilapidated/Open to Trespass/Dangerous	
31-97514	Dilapidated/Open to Trespass/Dangerous	
13-97515	Dilapidated/Open to Trespass/Dangerous	Y
13-97516	Dilapidated/Open to Trespass/Dangerous	Y
13-97517	Dilapidated/Open to Trespass/Dangerous	
13-97518	Dilapidated/Open to Trespass/Dangerous	Y
13-97519	Dilapidated/Open to Trespass/Dangerous	Y
13-97520	Dilapidated/Open to Trespass/Dangerous	
13-97522	Dilapidated/Open to Trespass/Dangerous	
13-97523	Dilapidated/Open to Trespass/Dangerous	
13-97532	Dilapidated/Open to Trespass/Dangerous	
13-97533	Dilapidated/Open to Trespass/Dangerous	
13-97549	Dilapidated/Open to Trespass/Dangerous	
13-97563	Delay to Complete Demo/Request Demo/Req Expediting	
13-97568	Delay to Complete Demo/Request Demo/Req Expediting	
13-97569	Request for Phone Number	Y
13-97570	Delay to Complete Demo/Request Demo/Req Expediting	
13-97572	Delay to Complete Demo/Request Demo/Req Expediting	
13-97581	Delay to Complete Demo/Request Demo/Req Expediting	Y
13-97583	Dilapidated/Open to Trespass/Dangerous	
13-97586	Dilapidated/Open to Trespass/Dangerous	Y
13-97598	Demolition Debris Not Removed	
13-97599	Delay to Complete Demo/Request Demo/Req Expediting	
13-97600	Multiple Code Violations: Walls/Windows/Roof/ETC	Y
13-97747	Dilapidated/Open to Trespass/Dangerous	

13-97834	Dilapidated/Open to Trespass/Dangerous	Y
13-97835	Dilapidated/Open to Trespass/Dangerous	Y
13-97843	Multiple Code Violations: Walls/Windows/Roof/ETC	Y
13-97883	Dilapidated/Open to Trespass/Dangerous	Y
13-97941	Buildings/Outside Deterioration	Y
13-97947	Dilapidated/Open to Trespass/Dangerous	Y
13-97952	Dilapidated/Open to Trespass/Dangerous	
13-97959	Dilapidated/Open to Trespass/Dangerous	Y
13-97962	Multiple Code Violations: Walls/Windows/Roof/ETC	
13-97975	Garage Dilapidated/Open to Trespass/Dangerous	
13-97989	Delay to Complete Demo/Request Demo/Req Expediting	
13-97990	Bus. Operating Without A License/Permits Disputed	
13-97994	Dilapidated/Open to Trespass/Dangerous	Y
13-98011	Dilapidated/Open to Trespass/Dangerous	Y
13-98015	Dilapidated/Open to Trespass/Dangerous	Y
13-98017	Delay to Complete Demo/Request Demo/Req Expediting	
13-98020	Delay to Complete Demo/Request Demo/Req Expediting	
13-98022	Delay to Complete Demo/Request Demo/Req Expediting	Y
13-98036	Dilapidated/Open to Trespass/Dangerous	
13-98130	Dilapidated/Open to Trespass/Dangerous	Y
13-98134	Dilapidated/Open to Trespass/Dangerous	Y
13-98144	Multiple Code Violations: Walls/Windows/Roof/ETC	Y
13-98166	Dilapidated/Open to Trespass/Dangerous	Y
13-98167	Dilapidated/Open to Trespass/Dangerous	
13-98192	Dilapidated/Open to Trespass/Dangerous	
13-98193	Dilapidated/Open to Trespass/Dangerous	
13-98194	Dilapidated/Open to Trespass/Dangerous	Y
13-98197	Bus. Operating Without A License/Permits Disputed	Y
13-98200	Demolition Debris Not Removed	Y
13-98241	Dilapidated/Open to Trespass/Dangerous	Y
13-98243	Dilapidated/Open to Trespass/Dangerous	Y
13-98245	Dilapidated/Open to Trespass/Dangerous	Y
13-98247	Dilapidated/Open to Trespass/Dangerous	Y
13-98249	Dilapidated/Open to Trespass/Dangerous	Y
13-98251	Dilapidated/Open to Trespass/Dangerous	
13-98253	Dilapidated/Open to Trespass/Dangerous	Y
13-98255	Dilapidated/Open to Trespass/Dangerous	Y
13-98257	Dilapidated/Open to Trespass/Dangerous	Y
13-98259	Dilapidated/Open to Trespass/Dangerous	
13-98262	Dilapidated/Open to Trespass/Dangerous	Y
13-98263	Delay to Complete Demo/Request Demo/Req Expediting	Y
13-98266	Dilapidated/Open to Trespass/Dangerous	Y
13-98267	Dilapidated/Open to Trespass/Dangerous	Y
13-98269	Improper And/Or No Backfill/Grading	
13-98282	Delay to Complete Demo/Request Demo/Req Expediting	
13-98284	Dilapidated/Open to Trespass/Dangerous	
13-98288	Buildings/Inside Deterioration	Y
13-98290	Dilapidated/Open to Trespass/Dangerous	
13-98317	Dilapidated/Open to Trespass/Dangerous	
13-98387	Dilapidated/Open to Trespass/Dangerous	
13-98388	Dilapidated/Open to Trespass/Dangerous	
13-98389	Delay to Complete Demo/Request Demo/Req Expediting	

13-98392	Delay to Complete Demo/Request Demo/Req Expediting	
13-96994	Dilapidated/Open to Trespass/Dangerous	
13-96924	Demolition Requested	Y
13-97006	Dilapidated/Open to Trespass/Dangerous	Y
13-97023	Dilapidated/Open to Trespass/Dangerous	Y
13-97026	Dilapidated/Open to Trespass/Dangerous	Y
13-97043	Dilapidated/Open to Trespass/Dangerous	Y
13-97066	Dilapidated/Open to Trespass/Dangerous	
13-97073	Graffiti	Y
13-97085	Dilapidated/Open to Trespass/Dangerous	Y
13-97093	Dilapidated/Open to Trespass/Dangerous	
13-97115	Dilapidated/Open to Trespass/Dangerous	
13-97139	Dilapidated/Open to Trespass/Dangerous	Y
13-97144	Dilapidated/Open to Trespass/Dangerous	Y
13-97200	Dilapidated/Open to Trespass/Dangerous	Y
13-97202	Dilapidated/Open to Trespass/Dangerous	Y
13-97203	Dilapidated/Open to Trespass/Dangerous	Y
13-97211	Dilapidated/Open to Trespass/Dangerous	
13-97231	Dilapidated/Open to Trespass/Dangerous	Y
13-97232	Dilapidated/Open to Trespass/Dangerous	Y
13-97233	Dilapidated/Open to Trespass/Dangerous	Y
13-97234	Dilapidated/Open to Trespass/Dangerous	Y
13-97252	Dilapidated/Open to Trespass/Dangerous	Y
13-97277	Dilapidated/Open to Trespass/Dangerous	Y
13-97290	Dilapidated/Open to Trespass/Dangerous	Y
13-97291	Dilapidated/Open to Trespass/Dangerous	
13-97293	Dilapidated/Open to Trespass/Dangerous	Y
13-97300	Dilapidated/Open to Trespass/Dangerous	Y
13-97306	Dilapidated/Open to Trespass/Dangerous	
13-97307	Dilapidated/Open to Trespass/Dangerous	Y
13-97321	Dilapidated/Open to Trespass/Dangerous	Y
13-97339	Dilapidated/Open to Trespass/Dangerous	Y
13-97346	Dilapidated/Open to Trespass/Dangerous	Y
13-97352	Dilapidated/Open to Trespass/Dangerous	Y
13-97353	Dilapidated/Open to Trespass/Dangerous	Y
13-97377	Dilapidated/Open to Trespass/Dangerous	Y
13-97387	Dilapidated/Open to Trespass/Dangerous	Y
13-97397	Dilapidated/Open to Trespass/Dangerous	
13-97414	Dilapidated/Open to Trespass/Dangerous	Y
13-97416	Dilapidated/Open to Trespass/Dangerous	Y
13-97417	Dilapidated/Open to Trespass/Dangerous	Y
13-97423	Dilapidated/Open to Trespass/Dangerous	Y
13-97424	Dilapidated/Open to Trespass/Dangerous	
13-97437	Dilapidated/Open to Trespass/Dangerous	
13-97449	Dilapidated/Open to Trespass/Dangerous	
13-97526	Demolition Requested	
13-97547	Dilapidated/Open to Trespass/Dangerous	Y
13-97550	Dilapidated/Open to Trespass/Dangerous	
13-97552	Dilapidated/Open to Trespass/Dangerous	
13-97588	Dilapidated/Open to Trespass/Dangerous	Y
13-97674	Dilapidated/Open to Trespass/Dangerous	
13-97688	Dilapidated/Open to Trespass/Dangerous	Y

13-97693	Dilapidated/Open to Trespass/Dangerous	Y
13-97699	Dilapidated/Open to Trespass/Dangerous	
13-97700	Dilapidated/Open to Trespass/Dangerous	Y
13-97702	Dilapidated/Open to Trespass/Dangerous	Y
13-97704	Buildings/Demolition	Y
13-97736	Dilapidated/Open to Trespass/Dangerous	Y
13-97739	Dilapidated/Open to Trespass/Dangerous	
13-97750	Bus. Operating Without A License/Permits Disputed	
13-97759	Dilapidated/Open to Trespass/Dangerous	Y
13-97773	Dilapidated/Open to Trespass/Dangerous	
13-97774	Dilapidated/Open to Trespass/Dangerous	Y
13-97775	Dilapidated/Open to Trespass/Dangerous	Y
13-97784	Dilapidated/Open to Trespass/Dangerous	
13-97786	Dilapidated/Open to Trespass/Dangerous	
13-97792	Dilapidated/Open to Trespass/Dangerous	Y
13-97794	Dilapidated/Open to Trespass/Dangerous	Y
13-97805	Dilapidated/Open to Trespass/Dangerous	Y
13-97808	Dilapidated/Open to Trespass/Dangerous	Y
13-97818	Dilapidated/Open to Trespass/Dangerous	Y
13-97819	Dilapidated/Open to Trespass/Dangerous	
13-97830	Dilapidated/Open to Trespass/Dangerous	Y
13-97856	Buildings/Dangerous	
13-97865	Repaired/Dismantled/Res. Zone	
13-97896	Dilapidated/Open to Trespass/Dangerous	
13-97967	Dilapidated/Open to Trespass/Dangerous	Y
13-97968	Dilapidated/Open to Trespass/Dangerous	
13-97979	Dilapidated/Open to Trespass/Dangerous	Y
13-98008	Dilapidated/Open to Trespass/Dangerous	
13-98033	Dilapidated/Open to Trespass/Dangerous	
13-98049	Dilapidated/Open to Trespass/Dangerous	Y
13-98052	Dilapidated/Open to Trespass/Dangerous	
13-98073	Dilapidated/Open to Trespass/Dangerous	
13-98078	Dilapidated/Open to Trespass/Dangerous	Y
13-98079	Dilapidated/Open to Trespass/Dangerous	
13-98080	Dilapidated/Open to Trespass/Dangerous	
13-98081	Dilapidated/Open to Trespass/Dangerous	
13-98085	Dilapidated/Open to Trespass/Dangerous	
13-98086	Dilapidated/Open to Trespass/Dangerous	Y
13-98099	Contractor Damaged Property/Sidewalk	
13-98115	Dilapidated/Open to Trespass/Dangerous	Y
13-98117	Dilapidated/Open to Trespass/Dangerous	Y
13-98125	Dilapidated/Open to Trespass/Dangerous	Y
13-98127	Dilapidated/Open to Trespass/Dangerous	Y
13-98270	Dilapidated/Open to Trespass/Dangerous	
13-98278	Dilapidated/Open to Trespass/Dangerous	
13-98279	Dilapidated/Open to Trespass/Dangerous	
13-98280	Dilapidated/Open to Trespass/Dangerous	
13-98294	Dilapidated/Open to Trespass/Dangerous	Y
13-98325	Demolition Requested	Y
13-98330	Demolition Requested	Y
13-98365	Dilapidated/Open to Trespass/Dangerous	
13-98366	Dilapidated/Open to Trespass/Dangerous	Y

13-98367	Garage Dilapidated/Open to Trespass/Dangerous	
13-98378	Dilapidated/Open to Trespass/Dangerous	Y
13-96837	Administration	Y
13-96879	Demolition Requested	Y
13-96880	Dilapidated/Open to Trespass/Dangerous	Y
13-96881	Dilapidated/Open to Trespass/Dangerous	Y
13-96889	Dilapidated/Open to Trespass/Dangerous	
13-96892	Dilapidated/Open to Trespass/Dangerous	Y
13-96914	Multiple Code Violations: Walls/Windows/Roof/ETC	Y
13-96928	Dilapidated/Open to Trespass/Dangerous	Y
13-96995	Demolition Requested	
13-96998	Demolition Debris Not Removed	
13-97000	Dilapidated/Open to Trespass/Dangerous	
13-97039	Effected Without Permit	Y
13-97040	Dilapidated/Open to Trespass/Dangerous	Y
13-97051	Dilapidated/Open to Trespass/Dangerous	Y
13-97053	Dilapidated/Open to Trespass/Dangerous	Y
13-97055	Dilapidated/Open to Trespass/Dangerous	
13-97056	Demolition Requested	
13-97062	Improper And/Or No Backfill/Grading	Y
13-97067	Dilapidated/Open to Trespass/Dangerous	Y
13-97074	Dilapidated/Open to Trespass/Dangerous	Y
13-97078	Dilapidated/Open to Trespass/Dangerous	Y
13-97089	Improper And/Or No Backfill/Grading	
13-97090	Demolition Debris Not Removed	
13-97094	Dilapidated/Open to Trespass/Dangerous	
13-97095	Garage Dilapidated/Open to Trespass/Dangerous	Y
13-97096	Dilapidated/Open to Trespass/Dangerous	
13-97100	Dilapidated/Open to Trespass/Dangerous	Y
13-97101	Dilapidated/Open to Trespass/Dangerous	Y
13-97104	Dilapidated/Open to Trespass/Dangerous	Y
13-97106	Dilapidated/Open to Trespass/Dangerous	Y
13-97116	Multiple Code Violations: Walls/Windows/Roof/ETC	Y
13-97125	Dilapidated/Open to Trespass/Dangerous	
13-97138	Demolition Requested	Y
13-97141	Dilapidated/Open to Trespass/Dangerous	
13-97147	Dilapidated/Open to Trespass/Dangerous	
13-97182	Demolition Debrsi Not Removed	Y
13-97190	Dilapidated/Open to Trespass/Dangerous	
13-97195	Multiple Code Violations: Walls/Windows/Roof/ETC	Y
13-97208	Dilapidated/Open to Trespass/Dangerous	Y
13-97297	Dilapidated/Open to Trespass/Dangerous	Y
13-97315	Demolition Debris Not Removed	
13-97322	Dilapidated/Open to Trespass/Dangerous	Y
13-97323	Dilapidated/Open to Trespass/Dangerous	
13-97344	Dilapidated/Open to Trespass/Dangerous	
13-97398	Demolition Requested	Y
13-97625	Demolition Requested	Y
13-97628	Dilapidated/Open to Trespass/Dangerous	
13-97640	Demolition Hold Requested/Deferral	
13-97653	Dilapidated/Open to Trespass/Dangerous	Y
13-97675	Dilapidated/Open to Trespass/Dangerous	Y

13-97692	Bus. Operating Without A License/Permits Disputed	Y
13-97713	Improper And/Or No Backfill/Grading	
13-97731	Dilapidated/Open to Trespass/Dangerous	Y
13-97761	Dilapidated/Open to Trespass/Dangerous	Y
13-97772	Repaired/Dismantled/Res. Zone	
13-97781	Multiple Code Violations: Walls/Windows/Roof/ETC	
13-97783	Employee Complaint Against Department	Y
13-97790	Demolition Requested	
13-97796	Garage Dilapidated/Open to Trespass/Dangerous	Y
13-97798	Dilapidated/Open to Trespass/Dangerous	Y
13-97804	Dilapidated/Open to Trespass/Dangerous	Y
13-97806	Demolition Debris Not Removed	
13-97828	Demolition Requested	Y
13-98024	Demolition Debris Not Removed	Y
13-98054	Dilapidated/Open to Trespass/Dangerous	Y
13-98075	Dilapidated/Open to Trespass/Dangerous	Y
13-98076	Dilapidated/Open to Trespass/Dangerous	Y
13-98139	Demolition Requested	
13-98184	Dilapidated/Open to Trespass/Dangerous	
13-98212	Buildings/Outside Deterioration	Y
13-98231	Demolition Requested	
13-98296	Dilapidated/Open to Trespass/Dangerous	
13-98301	Demolition Debris Not Removed	
13-98312	Bus. Operating Without A License/Permits Disputed	
13-98362	Dilapidated/Open to Trespass/Dangerous	
13-98373	Dilapidated/Open to Trespass/Dangerous	
13-98398	Dilapidated/Open to Trespass/Dangerous	Y
13-97263	Dilapidated/Open to Trespass/Dangerous	
13-97273	Demolition Requested	Y
13-97368	Dilapidated/Open to Trespass/Dangerous	
13-97369	Demolition Requested	
13-97370	Demolition Requested	Y
13-97371	Dilapidated/Open to Trespass/Dangerous	Y
13-97587	Dilapidated/Open to Trespass/Dangerous	Y
13-97677	Dilapidated/Open to Trespass/Dangerous	Y
13-97679	Demolition Requested	Y
13-96845	Dilapidated/Open to Trespass/Dangerous	Y
13-96846	Dilapidated/Open to Trespass/Dangerous	Y
13-96896	Dilapidated/Open to Trespass/Dangerous	Y
13-96915	Demolition Debris Not Removed	
13-96918	Dilapidated/Open to Trespass/Dangerous	
13-96923	Demolition Requested	Y
13-96992	Demolition Requested	Y
13-97002	Dilapidated/Open to Trespass/Dangerous	Y
13-97140	Demolition Requested	Y
13-97215	Demolition Requested	
13-97222	Demolition Requested	
13-97382	Multiple Code Violations: Walls/Windows/Roof/ETC	Y
13-97393	Demolition Requested	
13-97404	Demolition Requested	
13-97412	Dilapidated/Open to Trespass/Dangerous	
13-97459	Dilapidated/Open to Trespass/Dangerous	

13-97460	Contractor Damaged Property/Sidewalk	
13-97605	Demolition Requested	
13-97608	Improper And/Or No Backfill/Grading	
13-97613	Demolition Requested	Y
13-97643	Demolition Requested	Y
13-97657	Effectuated Without Permit	Y
13-97668	Dilapidated/Open to Trespass/Dangerous	Y
13-97707	Demolition Requested	
13-97708	Demolition Requested	Y
13-97869	Dilapidated/Open to Trespass/Dangerous	
13-97886	Demolition Requested	
13-97995	Demolition Requested	Y
13-98006	Demolition Requested	Y
13-98009	Demolition Requested	Y
13-98008	Misc. Problems	
13-98091	Dilapidated/Open to Trespass/Dangerous	
13-98211	Bus. Operating Without A License/Permits Disputed	Y
13-98287	Dilapidated/Open to Trespass/Dangerous	
13-98320	Demolition Requested	Y
13-98354	Demolition Requested	
13-98407	Delay to Complete Demo/Request Demo/Req Expediting	Y
13-98410	Delay to Complete Demo/Request Demo/Req Expediting	
13-98442	Delay to Complete Demo/Request Demo/Req Expediting	
13-98444	Bus. Operating Without A License/Permits Disputed	Y
13-98510	Dilapidated/Open to Trespass/Dangerous	Y
13-98511	Dilapidated/Open to Trespass/Dangerous	
13-98512	Dilapidated/Open to Trespass/Dangerous	
13-98517	Dilapidated/Open to Trespass/Dangerous	Y
13-98521	Dilapidated/Open to Trespass/Dangerous	Y
13-98522	Dilapidated/Open to Trespass/Dangerous	Y
13-98579	Inspection Requested/Protested	
13-98659	Delay to Complete Demo/Request Demo/Req Expediting	Y
13-98660	Dilapidated/Open to Trespass/Dangerous	Y
13-98676	Dilapidated/Open to Trespass/Dangerous	
13-98683	Dilapidated/Open to Trespass/Dangerous	
13-98684	Demolition Debris Not Removed	
13-98685	Dilapidated/Open to Trespass/Dangerous	
13-98687	Dilapidated/Open to Trespass/Dangerous	
13-98715	Employee Complaint Against Department	
13-98716	Violation Enforcement: Inefficient/None	
13-98718	Dilapidated/Open to Trespass/Dangerous	Y
13-98828	Dilapidated/Open to Trespass/Dangerous	Y
13-98829	Delay to Complete Demo/Request Demo/Req Expediting	
13-98833	Dilapidated/Open to Trespass/Dangerous	Y
13-98834	Dilapidated/Open to Trespass/Dangerous	Y
13-98836	Delay to Complete Demo/Request Demo/Req Expediting	
13-98840	Dilapidated/Open to Trespass/Dangerous	
13-98841	Dilapidated/Open to Trespass/Dangerous	Y
13-98847	Bus. Operating Without A License/Permits Disputed	
13-98848	Dilapidated/Open to Trespass/Dangerous	Y
13-98853	Dilapidated/Open to Trespass/Dangerous	
13-98854	Dilapidated/Open to Trespass/Dangerous	

13-98855	Dilapidated/Open to Trespass/Dangerous	
13-98911	Dilapidated/Open to Trespass/Dangerous	
13-98912	Demolition Requested	
13-98916	Delay to Complete Demo/Request Demo/Req Expediting	
13-98918	Dilapidated/Open to Trespass/Dangerous	
13-98927	Dilapidated/Open to Trespass/Dangerous	
13-98929	Dilapidated/Open to Trespass/Dangerous	
13-98931	Dilapidated/Open to Trespass/Dangerous	
13-98951	Bus. Operating Without A License/Permits Disputed	
13-98955	Bus. Operating Without A License/Permits Disputed	Y
13-99009	Certification Untimely/Delayed/Violations Unfair	Y
13-99010	Adminstration	Y
13-99175	Dilapidated/Open to Trespass/Dangerous	Y
13-99176	Dilapidated/Open to Trespass/Dangerous	Y
13-99177	Dilapidated/Open to Trespass/Dangerous	Y
13-99178	Dilapidated/Open to Trespass/Dangerous	Y
13-99179	Dilapidated/Open to Trespass/Dangerous	Y
13-99180	Delay to Complete Demo/Request Demo/Req Expediting	
13-99181	Delay to Complete Demo/Request Demo/Req Expediting	
13-99182	Dilapidated/Open to Trespass/Dangerous	Y
13-99183	Dilapidated/Open to Trespass/Dangerous	
13-99198	Dilapidated/Open to Trespass/Dangerous	
13-99200	Dilapidated/Open to Trespass/Dangerous	
13-99208	Inspection Incomplete and/or Inadequate	Y
13-99209	Delay to Complete Demo/Request Demo/Req Expediting	
13-99289	Dilapidated/Open to Trespass/Dangerous	
13-99297	Delay to Complete Demo/Request Demo/Req Expediting	Y
13-99298	Dilapidated/Open to Trespass/Dangerous	Y
13-99299	Dilapidated/Open to Trespass/Dangerous	Y
13-99302	Delay to Complete Demo/Request Demo/Req Expediting	Y
13-99307	Dilapidated/Open to Trespass/Dangerous	
13-99308	Dilapidated/Open to Trespass/Dangerous	
13-99310	Dilapidated/Open to Trespass/Dangerous	
13-99313	Inspection/All Sales Ordinance	Y
13-99316	Dilapidated/Open to Trespass/Dangerous	
13-99317	Dilapidated/Open to Trespass/Dangerous	Y
13-99318	Inspection Incomplete and/or Inadequate	
13-99320	Multiple Code Violations: Walls/Windows/Roof/ETC	Y
13-98421	Demolition Requested	
13-98430	Dilapidated/Open to Trespass/Dangerous	Y
13-98432	Dilapidated/Open to Trespass/Dangerous	
13-98454	Dilapidated/Open to Trespass/Dangerous	Y
13-98470	Dilapidated/Open to Trespass/Dangerous	Y
13-98477	Dilapidated/Open to Trespass/Dangerous	Y
13-98479	Dilapidated/Open to Trespass/Dangerous	
13-98534	Dilapidated/Open to Trespass/Dangerous	
13-98538	Buildings/Demolition	
13-98540	Bus. Operating Without A License/Permits Disputed	
13-98544	Demolition Debris Not Removed	
13-98545	Dilapidated/Open to Trespass/Dangerous	
13-98547	Dilapidated/Open to Trespass/Dangerous	Y
13-98548	Dilapidated/Open to Trespass/Dangerous	

13-98549	Dilapidated/Open to Trespass/Dangerous	
13-98550	Dilapidated/Open to Trespass/Dangerous	
13-98551	Dilapidated/Open to Trespass/Dangerous	
13-98552	Dilapidated/Open to Trespass/Dangerous	
13-98553	Dilapidated/Open to Trespass/Dangerous	Y
13-98587	Administration	Y
13-98590	Garage Dilapidated/Open to Trespass/Dangerous	
13-98591	Dilapidated/Open to Trespass/Dangerous	Y
13-98599	Dilapidated/Open to Trespass/Dangerous	
13-98600	Dilapidated/Open to Trespass/Dangerous	
13-98601	Dilapidated/Open to Trespass/Dangerous	
13-98614	Dilapidated/Open to Trespass/Dangerous	
13-98615	Dilapidated/Open to Trespass/Dangerous	
13-98616	Dilapidated/Open to Trespass/Dangerous	
13-98637	Dilapidated/Open to Trespass/Dangerous	Y
13-98642	Dilapidated/Open to Trespass/Dangerous	
13-98644	Dilapidated/Open to Trespass/Dangerous	
13-98680	Dilapidated/Open to Trespass/Dangerous	
13-98694	Dilapidated/Open to Trespass/Dangerous	Y
13-98695	Dilapidated/Open to Trespass/Dangerous	Y
13-98733	Demolition Debris Not Removed	
13-98748	Dilapidated/Open to Trespass/Dangerous	
13-98803	Dilapidated/Open to Trespass/Dangerous	
13-98830	Dilapidated/Open to Trespass/Dangerous	Y
13-98867	Dilapidated/Open to Trespass/Dangerous	
13-98891	Dilapidated/Open to Trespass/Dangerous	Y
13-98892	Dilapidated/Open to Trespass/Dangerous	Y
13-98896	Dilapidated/Open to Trespass/Dangerous	Y
13-98898	Dilapidated/Open to Trespass/Dangerous	Y
13-98900	Dilapidated/Open to Trespass/Dangerous	Y
13-98907	Dilapidated/Open to Trespass/Dangerous	Y
13-98909	Dilapidated/Open to Trespass/Dangerous	
13-98915	Buildings/Inside Deterioration	
13-98940	Dilapidated/Open to Trespass/Dangerous	
13-98941	Dilapidated/Open to Trespass/Dangerous	
13-98942	Dilapidated/Open to Trespass/Dangerous	Y
13-98943	Dilapidated/Open to Trespass/Dangerous	
13-98959	Dilapidated/Open to Trespass/Dangerous	
13-98962	Dilapidated/Open to Trespass/Dangerous	Y
13-98964	Dilapidated/Open to Trespass/Dangerous	
13-98969	Dilapidated/Open to Trespass/Dangerous	Y
13-98971	Dilapidated/Open to Trespass/Dangerous	Y
13-98976	Dilapidated/Open to Trespass/Dangerous	Y
13-98977	Dilapidated/Open to Trespass/Dangerous	
13-99002	Dilapidated/Open to Trespass/Dangerous	
13-99007	Bus. Operating Without A License/Permits Disputed	
13-99015	Dilapidated/Open to Trespass/Dangerous	Y
13-99064	Dilapidated/Open to Trespass/Dangerous	Y
13-99066	Dilapidated/Open to Trespass/Dangerous	Y
13-99069	Dilapidated/Open to Trespass/Dangerous	Y
13-99089	Dilapidated/Open to Trespass/Dangerous	
13-99103	Dilapidated/Open to Trespass/Dangerous	

13-99140	Dilapidated/Open to Trespass/Dangerous	Y
13-99151	Dilapidated/Open to Trespass/Dangerous	
13-99173	Dilapidated/Open to Trespass/Dangerous	
13-99219	Dilapidated/Open to Trespass/Dangerous	
13-99283	Dilapidated/Open to Trespass/Dangerous	Y
13-98455	Bus. Operating Without A License/Permits Disputed	
13-98484	Demolition Requested	Y
13-98486	Dilapidated/Open to Trespass/Dangerous	Y
13-98490	Demolition Hold Requested/Deferral	
13-98571	Demolition Requested	Y
13-98573	Demolition Requested	
13-98574	Dilapidated/Open to Trespass/Dangerous	
13-98610	Dilapidated/Open to Trespass/Dangerous	
13-98635	Dilapidated/Open to Trespass/Dangerous	
13-98640	Dilapidated/Open to Trespass/Dangerous	Y
13-98657	Garage Dilapidated/Open to Trespass/Dangerous	
13-98698	Dilapidated/Open to Trespass/Dangerous	Y
13-98711	Multiple Code Violations: Walls/Windows/Roof/ETC	
13-98737	Dilapidated/Open to Trespass/Dangerous	
13-98741	Multiple Code Violations: Walls/Windows/Roof/ETC	Y
13-98751	Demolition Requested	
13-98753	Demolition Requested	Y
13-98755	Multiple Code Violations: Walls/Windows/Roof/ETC	
13-98759	Dilapidated/Open to Trespass/Dangerous	
13-98787	Demolition Requested	Y
13-98789	Demolition Requested	Y
13-98858	Dilapidated/Open to Trespass/Dangerous	
13-98860	Dilapidated/Open to Trespass/Dangerous	
13-98861	Dilapidated/Open to Trespass/Dangerous	
13-99025	Administration	Y
13-99035	Multiple Code Violations: Walls/Windows/Roof/ETC	
13-99063	Contractor Damaged Property/Sidewalk	
13-99074	Multiple Code Violations: Walls/Windows/Roof/ETC	Y
13-99077	Dilapidated/Open to Trespass/Dangerous	
13-99080	Multiple Code Violations: Walls/Windows/Roof/ETC	
13-99081	Dilapidated/Open to Trespass/Dangerous	
13-99087	Multiple Code Violations: Walls/Windows/Roof/ETC	
13-99088	Dilapidated/Open to Trespass/Dangerous	Y
13-99102	Dilapidated/Open to Trespass/Dangerous	
13-99104	Dilapidated/Open to Trespass/Dangerous	
13-99106	Dilapidated/Open to Trespass/Dangerous	
13-99122	Dilapidated/Open to Trespass/Dangerous	
13-99189	Dilapidated/Open to Trespass/Dangerous	
13-99250	Demolition Requested	Y
13-99252	Dilapidated/Open to Trespass/Dangerous	
13-99263	Dilapidated/Open to Trespass/Dangerous	Y
13-99213	Dilapidated/Open to Trespass/Dangerous	
13-98647	Dilapidated/Open to Trespass/Dangerous	
13-98476	Multiple Code Violations: Walls/Windows/Roof/ETC	
13-98496	Demolition Requested	Y
13-98529	Violation Enforcement: Inefficient/None	
13-98531	Violation Enforcement: Inefficient/None	

13-98878	Dilapidated/Open to Trespass/Dangerous	
13-98894	Dilapidated/Open to Trespass/Dangerous	
13-98980	Multiple Code Violations: Walls/Windows/Roof/ETC	
13-98987	Dilapidated/Open to Trespass/Dangerous	
13-99052	Demolition Requested	
13-99054	Demolition Requested	Y
13-99057	Demolition Requested	
13-99059	Dilapidated/Open to Trespass/Dangerous	
13-99146	Demolition Requested	
13-99148	Dilapidated/Open to Trespass/Dangerous	
13-99190	Demolition Requested	
13-99193	Demolition Requested	
13-99195	Effected Without Permit	Y
13-99212	Demolition Requested	Y
13-99230	Dilapidated/Open to Trespass/Dangerous	
13-99231	Demolition Requested	
13-99279	Demolition Requested	Y
13-99349	Dilapidated/Open to Trespass/Dangerous	
13-99383	Delay to Complete Demo/Request Demo/Req Expediting	
13-99388	Dilapidated/Open to Trespass/Dangerous	Y
13-99389	Buildings/Inside Deterioration	Y
13-99390	Buildings/Dangerous	Y
13-99422	Buildings/Inside Deterioration	Y
13-99424	Multiple Code Violations: Walls/Windows/Roof/ETC	
14-99642	Dilapidated/Open to Trespass/Dangerous	
14-99645	Dilapidated/Open to Trespass/Dangerous	
14-99650	Delay to Complete Demo/Request Demo/Req Expediting	
13-99333	Dilapidated/Open to Trespass/Dangerous	
13-99379	Dilapidated/Open to Trespass/Dangerous	Y
13-99432	Dilapidated/Open to Trespass/Dangerous	
13-99445	Dilapidated/Open to Trespass/Dangerous	
13-99568	Dilapidated/Open to Trespass/Dangerous	
14-99630	Dilapidated/Open to Trespass/Dangerous	
14-99634	Dilapidated/Open to Trespass/Dangerous	
14-99655	Dilapidated/Open to Trespass/Dangerous	
14-99656	Dilapidated/Open to Trespass/Dangerous	
14-99657	Dilapidated/Open to Trespass/Dangerous	
14-99658	Dilapidated/Open to Trespass/Dangerous	
14-99659	Dilapidated/Open to Trespass/Dangerous	
14-99660	Dilapidated/Open to Trespass/Dangerous	
14-99662	Dilapidated/Open to Trespass/Dangerous	
14-99680	Dilapidated/Open to Trespass/Dangerous	
14-99327	Dilapidated/Open to Trespass/Dangerous	Y
13-99336	Dilapidated/Open to Trespass/Dangerous	Y
13-99337	Dilapidated/Open to Trespass/Dangerous	Y
13-99343	Signs	
13-99345	Dilapidated/Open to Trespass/Dangerous	Y
13-99346	Code Adherence Question/Permits:	
13-99433	Dilapidated/Open to Trespass/Dangerous	
13-99459	Dilapidated/Open to Trespass/Dangerous	Y
13-99469	Dilapidated/Open to Trespass/Dangerous	
13-99528	Dilapidated/Open to Trespass/Dangerous	

13-99528	Dilapidated/Open to Trespass/Dangerous	
13-99545	Dilapidated/Open to Trespass/Dangerous	
13-99549	Dilapidated/Open to Trespass/Dangerous	
13-99561	Dilapidated/Open to Trespass/Dangerous	
13-99574	Dilapidated/Open to Trespass/Dangerous	
13-99581	Dilapidated/Open to Trespass/Dangerous	
13-99616	Dilapidated/Open to Trespass/Dangerous	
13-99681	Dilapidated/Open to Trespass/Dangerous	
13-99682	Dilapidated/Open to Trespass/Dangerous	
13-99450	Dilapidated/Open to Trespass/Dangerous	
14-99661	Dilapidated/Open to Trespass/Dangerous	
14-99663	Dilapidated/Open to Trespass/Dangerous	
14-99710	Dilapidated/Open to Trespass/Dangerous	
14-99713	Dilapidated/Open to Trespass/Dangerous	
13-99365	Demolition Requested	
13-99412	Demolition Requested	
13-99413	Demolition Requested	
13-99419	Demolition Requested	
13-99437	Demolition Requested	
14-99583	Demolition Requested	
14-99592	Demolition Requested	
14-99606	Demolition Requested	
14-99720	Dilapidated/Open to Trespass/Dangerous	
14-99734	Dilapidated/Open to Trespass/Dangerous	
14-99737	Commercial Operation: Nuisance/Hazard	
14-99752	Dilapidated/Open to Trespass/Dangerous	Y
14-99753	Dilapidated/Open to Trespass/Dangerous	Y
14-99754	Dilapidated/Open to Trespass/Dangerous	Y
14-99755	Demolition Site: Wall Leaning/Fear Collapse	Y
14-99775	Delay to Complete Demo/Request Demo/Req Expediting	
14-99777	Delay to Complete Demo/Request Demo/Req Expediting	Y
14-99778	Delay to Complete Demo/Request Demo/Req Expediting	
14-99782	Inspections/All Sales Ordinance	Y
14-99788	Dilapidated/Open to Trespass/Dangerous	
14-99789	Dilapidated/Open to Trespass/Dangerous	
14-99791	Dilapidated/Open to Trespass/Dangerous	Y
14-99792	Dilapidated/Open to Trespass/Dangerous	
14-99796	Dilapidated/Open to Trespass/Dangerous	Y
14-99797	Dilapidated/Open to Trespass/Dangerous	Y
14-99798	Dilapidated/Open to Trespass/Dangerous	Y
14-99799	Dilapidated/Open to Trespass/Dangerous	Y
14-99801	Dilapidated/Open to Trespass/Dangerous	Y
14-99802	Dilapidated/Open to Trespass/Dangerous	Y
14-99803	Dilapidated/Open to Trespass/Dangerous	Y
14-99804	Dilapidated/Open to Trespass/Dangerous	
14-99805	Dilapidated/Open to Trespass/Dangerous	
14-99806	Dilapidated/Open to Trespass/Dangerous	Y
14-99807	Dilapidated/Open to Trespass/Dangerous	Y
14-99808	Dilapidated/Open to Trespass/Dangerous	
14-99809	Dilapidated/Open to Trespass/Dangerous	
14-99810	Dilapidated/Open to Trespass/Dangerous	
14-99877	Dilapidated/Open to Trespass/Dangerous	

14-99886	Dilapidated/Open to Trespass/Dangerous	
14-99977	Dilapidated/Open to Trespass/Dangerous	
14-99979	Bus. Operating Without A License/Permits Disputed	
14-99982	Dilapidated/Open to Trespass/Dangerous	
14-99983	Dilapidated/Open to Trespass/Dangerous	
14-99730	Dilapidated/Open to Trespass/Dangerous	Y
14-99741	Dilapidated/Open to Trespass/Dangerous	
14-99863	Inspection Requested/Protested	
14-99870	Dilapidated/Open to Trespass/Dangerous	
14-99898	Dilapidated/Open to Trespass/Dangerous	
14-99903	Dilapidated/Open to Trespass/Dangerous	
14-99908	Dilapidated/Open to Trespass/Dangerous	
14-99910	Dilapidated/Open to Trespass/Dangerous	
14-99914	Dilapidated/Open to Trespass/Dangerous	
14-99915	Dilapidated/Open to Trespass/Dangerous	
14-99928	Dilapidated/Open to Trespass/Dangerous	
14-99961	Administration	
14-99962	Dilapidated/Open to Trespass/Dangerous	
14-99769	Dilapidated/Open to Trespass/Dangerous	Y
14-99771	Garage Dilapidated/Open to Trespass/Dangerous	
14-99839	Multiple Code Violations: Walls/Windows/Roof/ETC	
14-99874	Demolition Requested	
14-99875	Dilapidated/Open to Trespass/Dangerous	
14-99923	Dilapidated/Open to Trespass/Dangerous	
14-99953	Dilapidated/Open to Trespass/Dangerous	
14-99956	Dilapidated/Open to Trespass/Dangerous	
14-100009	Demolition Requested	

Finance

Complaint Number	Complaint Description	Resolved
13-96858	Tax Forms: Not Received/Distribution Inadequate	Y
13-96859	Tax Forms: Not Received/Distribution Inadequate	Y
13-96864	Telephone Lines Consistently Busy	Y
13-96865	Telephone Lines Consistently Busy	Y
13-96873	Real/Personal Property Tax/Special Assessments	Y
13-96937	Tax Bill Not Received/Lost/Refuse To Send	Y
13-97167	Income Tax	Y
13-97239	Request For Phone Number	Y
13-97241	Request For Phone Number	Y
13-97246	Request For Phone Number	Y
13-97250	Request For Phone Number	Y
13-97288	Tax Bill Not Received/Lost/Refuse To Send	Y
13-97487	Tax Refund: Not Received/Error/Untimely	Y
13-97579	Solid Waste Fee Reduction Application Requested	Y
13-97966	Property Tax Credit Not Posted/Incorrect	Y
13-97978	Billing: Payments/Corrections Not Record/Untimely	Y
13-98227	Tax Refund: Not Received/Error/Untimely	Y
13-97075	Assessors	
13-98300	Income Collections: Info Requested/Denied/Delayed	Y
13-97359	Tax Refund: Not Received/Error/Untimely	Y
13-97031	Property Tax Credit Not Posted/Incorrect	
13-97496	NEZ Certificate Approval Delayed	
13-97602	Improper Conduct of Employee	Y
13-98082	Refund Of Tax Overpayment Untimely	
13-98196	Tax Bill Not Received/Lost/Refuse To Send	Y
13-96848	Pension	Y
13-96916	Checks: Lost/Found/Request Re-Date/Replacement	Y
13-96956	Refund Of Tax Overpayment Untimely	Y
13-96958	Hardship: Approval/Denial Not Received/Protested	Y
13-96990	Tax Forms: Not Received/Distribution Inadequate	Y
13-97123	Tax Forms: Not Received/Distribution Inadequate	Y
13-97225	NEZ Certificate Approval Delayed	Y
13-97471	Payments Improperly/Not Credited	Y
13-97609	Billing: Payments/Corrections Not Record/Untimely	Y
13-97884	Status Report: Receipt/Information Untimely	Y
13-98827	Tax Refund: Not Received/Error/Untimely	Y
13-99013	Protest Penalty/Collection/Interest CHG/Increase	
13-98443	Tax Refund: Not Received/Error/Untimely	Y
13-98626	Tax Refund: Not Received/Error/Untimely	Y
13-99154	Tax Refund: Not Received/Error/Untimely	Y
13-98627	Payments Improperly/Not Credited	Y
13-98629	Workers Compensation	Y
13-98702	Telephone Lines Consistently Busy	Y
13-98708	Tax Refund: Not Received/Error/Untimely	Y
13-98762	Payments Improperly/Not Credited	

13-98763	Payments Improperly/Not Credited	
13-98784	Payments Improperly/Not Credited	
13-98863	Tax Refund: Not Received/Error/Untimely	Y
13-99234	Improper Conduct of Employee	
13-98555	Tax Refund: Not Received/Error/Untimely	Y
13-98420	Name/Address Change/Lien Incorrect on Tax Roll Deed	Y
13-98462	Telephone Lines Consistently Busy	Y
13-98464	Solid Waste Fee Reduction Application Requested	Y
13-98489	Solid Waste Fee Reduction Application Requested	Y
13-98516	Assessment Reduction Ordered/Not Refl. On Tax Roll	Y
13-98874	Tax Refund: Not Received/Error/Untimely	Y
13-99046	Tax Refund: Not Received/Error/Untimely	Y
13-99061	Tax Refund: Not Received/Error/Untimely	Y
13-99267	Improper Conduct of Employee	Y
13-99429	Income Tax Clearance Requested	Y
13-99525	Tax Bill Not Received/Lost/Refuse To Send	Y
13-99526	Tax Bill Not Received/Lost/Refuse To Send	Y
13-99527	Tax Bill Not Received/Lost/Refuse To Send	Y
13-99529	Tax Bill Not Received/Lost/Refuse To Send	Y
13-99530	Tax Bill Not Received/Lost/Refuse To Send	Y
13-99533	Tax Bill Not Received/Lost/Refuse To Send	Y
13-99535	Tax Bill Not Received/Lost/Refuse To Send	Y
13-99536	Tax Bill Not Received/Lost/Refuse To Send	Y
13-99538	Tax Bill Not Received/Lost/Refuse To Send	Y
13-99539	Tax Bill Not Received/Lost/Refuse To Send	Y
13-99489	Pension	
14-99605	Real/Personal Property Tax/Special Assessments	Y
14-99612	Tax Refund: Not Received/Error/Untimely	
14-99614	Telephone Lines Consistently Busy	
14-99622	Pension	
14-99624	Pension	
14-99627	Pension	
14-99628	Tax Bill Not Received/Lost/Refuse To Send	
14-99629	Tax Bill Not Received/Lost/Refuse To Send	
14-99631	Tax Bill Not Received/Lost/Refuse To Send	Y
14-99689	Tax Bill Not Received/Lost/Refuse To Send	
14-99692	Tax Bill Not Received/Lost/Refuse To Send	
14-99693	Tax Bill Not Received/Lost/Refuse To Send	
14-99694	Tax Bill Not Received/Lost/Refuse To Send	
14-99695	Tax Bill Not Received/Lost/Refuse To Send	
14-99697	Pension	
14-99698	Tax Bill Not Received/Lost/Refuse To Send	
14-99699	Tax Bill Not Received/Lost/Refuse To Send	
14-99700	Tax Bill Not Received/Lost/Refuse To Send	
14-99701	Tax Bill Not Received/Lost/Refuse To Send	
14-99702	Tax Bill Not Received/Lost/Refuse To Send	
14-99704	Administration	
14-99666	Refund Of Tax Overpayment Untimely	
14-99718	Tax Bill Not Received/Lost/Refuse To Send	Y
14-99780	Name/Address Change/Lien Incorrect on Tax Roll Deed	Y
14-99812	Tax Refund: Not Received/Error/Untimely	
14-99813	Assessment Reduction Ordered/Not Refl. On Tax Roll	Y

14-99817	Tax Forms: Not Received/Distribution Inadequate	Y
14-99821	Tax Bill Not Received/Lost/Refuse To Send	Y
14-99822	Payments Improperly/Not Credited	Y
14-99823	Property Tax Credit Not Posted/Incorrect	Y
14-99824	Tax Bill Not Received/Lost/Refuse To Send	Y
14-99988	Tax Bill Not Received/Lost/Refuse To Send	Y
14-99993	Tax Bill Not Received/Lost/Refuse To Send	Y
14-99864	Protest Penalty/Collection/Interest CHG/Increase	
14-100017	Pension	
14-100024	Pension	
14-99722	Pension	Y
14-99906	Status Report: Receipt/Information Untimely	
14-99930	Improper Conduct of Employee	Y

Fire

Complaint Number	Complaint Description	Resolved
13-97024	Billings: Charges Questioned/Refund Untimely	
13-97170	Smoke Detectors: Inoperative/Inspection Faulty	
13-98339	Leaking/Open/Damage	Y
13-99421	Building Violations: Capacity	
14-99588	Response to call: Untimely/None	
14-99835	Building Violations: Capacity	Y
14-99751	Service/Equipment: Inadequater/Ineffective/Improper	Y
14-99767	Service/Equipment: Inadequater/Ineffective/Improper	Y

General Services Department

Complaint Number	Complaint Description	Resolved
13-97474	Requires Removal: Debris/Fallen Tress/Limbs	Y
13-97477	Damage To Property During Removal/Trimming	
13-97482	Cut Grass On Vacant Lot	
13-97488	Remove Tree Stumps	
13-97531	Requires Removal: Debris/Fallen Tress/Limbs	
13-97536	Requires Removal: Debris/Fallen Tress/Limbs	Y
13-97537	Requires Removal: Debris/Fallen Tress/Limbs	
13-97562	Poor Maintenance: Parks/Playground	
13-97717	Requires Removal: Debris/Fallen Tress/Limbs	Y
13-97718	Requires Removal: Debris/Fallen Tress/Limbs	Y
13-97719	Requires Removal: Debris/Fallen Tress/Limbs	Y
13-97720	Requires Removal: Debris/Fallen Tress/Limbs	Y
13-97740	Requires Removal: Debris/Fallen Tress/Limbs	Y
13-97744	Cut Grass On Vacant Lot	
13-97838	Requires Removal: Debris/Fallen Tress/Limbs	
13-97839	Requires Removal: Debris/Fallen Tress/Limbs	
13-97841	Cut Grass At Park And/Or Recreation CTR.	
13-97848	Requires Removal: Debris/Fallen Tress/Limbs	
13-97849	Requires Removal: Debris/Fallen Tress/Limbs	
13-97850	Requires Removal: Debris/Fallen Tress/Limbs	
13-97860	Cut Grass On Vacant Lot	
13-97875	Requires Removal: Debris/Fallen Tress/Limbs	
13-97877	Trimming Requested/Unsatisfactory/Untimely	
13-97885	Requires Removal: Debris/Fallen Tress/Limbs	
13-97890	Requires Removal: Debris/Fallen Tress/Limbs	
13-97921	Cut Grass On Vacant Lot	
13-97930	Cut Grass On Vacant Lot	
13-97931	Requires Removal: Debris/Fallen Tress/Limbs	
13-97932	Trimming Requested/Unsatisfactory/Untimely	
13-97935	Requires Removal: Debris/Fallen Tress/Limbs	
13-97938	Requires Removal: Debris/Fallen Tress/Limbs	
13-97944	Requires Removal: Debris/Fallen Tress/Limbs	Y
13-97948	Cut Grass On Vacant Lot	
13-97965	Cut Grass On Vacant Lot	
13-97974	Requires Removal: Debris/Fallen Tress/Limbs	
13-97982	Cut Grass On Vacant Lot	
13-97984	Trimming Requested/Unsatisfactory/Untimely	
13-97985	Trimming Requested/Unsatisfactory/Untimely	
13-97999	Cut Grass On Vacant Lot	
13-98004	Requires Removal: Debris/Fallen Tress/Limbs	
13-98005	Requires Removal: Debris/Fallen Tress/Limbs	Y
13-98057	Cut Grass On Vacant Lot	
13-98061	Cut Grass On Vacant Lot	
13-98133	Requires Removal: Debris/Fallen Tress/Limbs	Y
13-98143	Requires Removal: Debris/Fallen Tress/Limbs	Y

13-98147	Cut Grass At Park And/Or Recreation CTR.	
13-98155	Requires Removal: Debris/Fallen Tress/Limbs	Y
13-98156	Cut Grass On Vacant Lot	
13-98157	Requires Removal: Debris/Fallen Tress/Limbs	Y
13-98160	Cut Grass On Vacant Lot	
13-98162	Cut Grass On Vacant Lot	
13-98163	Cut Grass On Vacant Lot	
13-98168	Cut Grass On Vacant Lot	
13-98169	Requires Removal: Debris/Fallen Tress/Limbs	Y
13-98170	Cut Grass On Vacant Lot	
13-98182	Requires Removal: Debris/Fallen Tress/Limbs	Y
13-98187	Cut Grass At Park And/Or Recreation CTR.	
13-98198	Cut Grass At Park And/Or Recreation CTR.	
13-98204	Requires Removal: Debris/Fallen Tress/Limbs	Y
13-98394	Cut Grass On Vacant Lot	
13-98395	Requires Removal: Debris/Fallen Tress/Limbs	
13-97632	Cut Grass On Vacant Lot	
13-97705	Requires Removal: Debris/Fallen Tress/Limbs	Y
13-97831	Trees	
13-97899	Inspection: Requested/Results Disputed	
13-97922	Cut Grass On Vacant Lot	
13-97939	Cut Grass On Vacant Lot	
13-97954	Cut Grass On Vacant Lot	
13-98010	Cut Grass On Vacant Lot	
13-98048	Cut Grass On Vacant Lot	
13-98060	Cut Grass-Boulevards & Islands	
13-98271	Requires Removal: Debris/Fallen Tress/Limbs	
13-98293	Trimming Requested/Unsatisfactory/Untimely	
13-98309	Requires Removal: Debris/Fallen Tress/Limbs	Y
13-98322	Trees	Y
13-98346	Trees	
13-98363	Cut Grass On Vacant Lot	
13-98402	Trees	
13-98406	Cut Grass At Park And/Or Recreation CTR.	
13-97607	Damage To Property During Removal/Trimming	
13-97620	Requires Removal: Debris/Fallen Tress/Limbs	
13-97649	Requires Removal: Debris/Fallen Tress/Limbs	
13-97678	Requires Removal: Debris/Fallen Tress/Limbs	Y
13-97697	Requires Removal: Debris/Fallen Tress/Limbs	
13-97714	Requires Removal: Debris/Fallen Tress/Limbs	
13-97764	Cut Grass On Vacant Lot	
13-97766	Cut Grass On Vacant Lot	
13-97789	Requires Removal: Debris/Fallen Tress/Limbs	
13-97793	Requires Removal: Debris/Fallen Tress/Limbs	
13-97800	Cut Grass On Vacant Lot	
13-97807	Requires Removal: Debris/Fallen Tress/Limbs	
13-97815	Requires Removal: Debris/Fallen Tress/Limbs	
13-97816	Requires Removal: Debris/Fallen Tress/Limbs	
13-97832	Requires Removal: Debris/Fallen Tress/Limbs	
13-97956	Requires Removal: Debris/Fallen Tress/Limbs	
13-97971	Requires Removal: Debris/Fallen Tress/Limbs	
13-97973	Requires Removal: Debris/Fallen Tress/Limbs	

13-98053	Cut Grass At Park And/Or Recreation CTR.	
13-98062	Requires Removal: Debris/Fallen Tress/Limbs	
13-98064	Trees	
13-98065	Remove Trees Stumps	
13-98068	Requires Removal: Debris/Fallen Tress/Limbs	
13-98084	Requires Removal: Debris/Fallen Tress/Limbs	
13-98087	Requires Removal: Debris/Fallen Tress/Limbs	
13-98140	Requires Removal: Debris/Fallen Tress/Limbs	
13-98141	Requires Removal: Debris/Fallen Tress/Limbs	
13-98178	Requires Removal: Debris/Fallen Tress/Limbs	
13-98304	Requires Removal: Debris/Fallen Tress/Limbs	
13-98311	Requires Removal: Debris/Fallen Tress/Limbs	
13-98359	Requires Removal: Debris/Fallen Tress/Limbs	
13-98381	Cut Grass On Vacant Lot	
13-98404	Cut Grass At Park And/Or Recreation CTR.	
13-97475	Requires Removal: Debris/Fallen Tress/Limbs	
13-97603	Requires Removal: Debris/Fallen Tress/Limbs	Y
13-97618	Requires Removal: Debris/Fallen Tress/Limbs	Y
13-97619	Requires Removal: Debris/Fallen Tress/Limbs	Y
13-97659	Requires Removal: Debris/Fallen Tress/Limbs	
13-97665	Requires Removal: Debris/Fallen Tress/Limbs	
13-97669	Cut Grass On Vacant Lot	
13-97756	Requires Removal: Debris/Fallen Tress/Limbs	
13-97782	Requires Removal: Debris/Fallen Tress/Limbs	
13-97847	Requires Removal: Debris/Fallen Tress/Limbs	
13-97876	Requires Removal: Debris/Fallen Tress/Limbs	
13-97887	Requires Removal: Debris/Fallen Tress/Limbs	
13-98069	Cut Grass On Vacant Lot	
13-98101	Cut Grass On Vacant Lot	
13-98102	Cut Grass On Vacant Lot	
13-98104	Damage To Property During Removal/Trimming	
13-98107	Cut Grass On Vacant Lot	
13-98108	Cut Grass On Vacant Lot	
13-98111	Cut Grass On Vacant Lot	
13-98213	Cut Grass-Boulevards & Islands	
13-98214	Cut Grass On Vacant Lot	
13-98215	Cut Grass On Vacant Lot	
13-98277	Cut Grass-Boulevards & Islands	
13-98310	Cut Grass-Boulevards & Islands	
13-98313	Requires Removal: Debris/Fallen Tress/Limbs	
13-98316	Cut Grass On Vacant Lot	
13-98329	Cut Grass At Park And/Or Recreation CTR.	
13-98503	Requires Removal: Debris/Fallen Tress/Limbs	
13-98505	Requires Removal: Debris/Fallen Tress/Limbs	
13-98576	Requires Removal: Debris/Fallen Tress/Limbs	
13-98669	Requires Removal: Debris/Fallen Tress/Limbs	
13-98671	Trimming Requested/Unsatisfactory/Untimely	
13-98674	Cut Grass On Vacant Lot	
13-98717	Requires Removal: Debris/Fallen Tress/Limbs	
13-98726	Requires Removal: Debris/Fallen Tress/Limbs	
13-98730	Requires Removal: Debris/Fallen Tress/Limbs	
13-98732	Cut Grass On Vacant Lot	

13-98747	Cut Grass On Vacant Lot	
13-98921	Cut Grass On Vacant Lot	
13-98924	Remove Tree Stumps	
13-98952	Requires Removal: Debris/Fallen Tress/Limbs	
13-98893	Requires Removal: Debris/Fallen Tress/Limbs	Y
13-98997	Requires Removal: Debris/Fallen Tress/Limbs	
13-99131	Requires Removal: Debris/Fallen Tress/Limbs	
13-99132	Requires Removal: Debris/Fallen Tress/Limbs	
13-99311	Requires Removal: Debris/Fallen Tress/Limbs	
13-98427	Trees	Y
13-98429	Requires Removal: Debris/Fallen Tress/Limbs	
13-98438	Requires Removal: Debris/Fallen Tress/Limbs	Y
13-98459	Requires Removal: Debris/Fallen Tress/Limbs	Y
13-98527	Requires Removal: Debris/Fallen Tress/Limbs	
13-98541	Trimming Requested/Unsatisfactory/Untimely	
13-98543	Cut Grass At Park And/Or Recreation CTR.	
13-98546	Trimming Requested/Unsatisfactory/Untimely	
13-98558	Requires Removal: Debris/Fallen Tress/Limbs	
13-98605	Cut Grass On Vacant Lot	
13-98611	Trimming Requested/Unsatisfactory/Untimely	
13-98621	Requires Removal: Debris/Fallen Tress/Limbs	
13-98625	Cut Grass On Vacant Lot	
13-98690	Clogging Sewer Lines: Removal Demanded	
13-98706	Requires Removal: Debris/Fallen Tress/Limbs	
13-98735	Trimming Requested/Unsatisfactory/Untimely	
13-98740	Poor Maintenance: Parks/Playground	
13-98744	Trimming Requested/Unsatisfactory/Untimely	
13-98798	Cut Grass On Vacant Lot	
13-98805	Grass	
13-98842	Trees	
13-98862	Trees	Y
13-98864	Trees	Y
13-98866	Trimming Requested/Unsatisfactory/Untimely	
13-98872	Trees	
13-98873	Trees	
13-98883	Cut Grass On Vacant Lot	
13-98888	Cut Grass On Vacant Lot	
13-98895	Trimming Requested/Unsatisfactory/Untimely	
13-98968	Requires Removal: Debris/Fallen Tress/Limbs	Y
13-99053	Requires Removal: Debris/Fallen Tress/Limbs	
13-99137	Trees	
13-99162	Trimming Requested/Unsatisfactory/Untimely	
13-99168	Cut Grass On Vacant Lot	
13-99169	Trees	
13-99172	Requires Removal: Debris/Fallen Tress/Limbs	
13-99220	Trees	
13-99232	Trimming Requested/Unsatisfactory/Untimely	
13-99237	Trees	Y
13-99238	Trees	Y
13-99241	Requires Removal: Debris/Fallen Tress/Limbs	
13-99242	Requires Removal: Debris/Fallen Tress/Limbs	Y
13-99244	Requires Removal: Debris/Fallen Tress/Limbs	Y

13-99245	Requires Removal: Debris/Fallen Tress/Limbs	Y
13-99256	Trees	Y
13-99258	Trees	Y
13-99259	Requires Removal: Debris/Fallen Tress/Limbs	Y
13-99261	Trees	Y
13-99273	Requires Removal: Debris/Fallen Tress/Limbs	Y
13-99291	Requires Removal: Debris/Fallen Tress/Limbs	
13-99322	Requires Removal: Debris/Fallen Tress/Limbs	
13-98417	Cut Grass On Vacant Lot	
13-98448	Cut Grass At Park And/Or Recreation CTR.	
13-98452	Cut Grass At Park And/Or Recreation CTR.	
13-98457	Requires Removal: Debris/Fallen Tress/Limbs	Y
13-98504	Cut Grass On Vacant Lot	
13-98506	Requires Removal: Debris/Fallen Tress/Limbs	
13-98561	Requires Removal: Debris/Fallen Tress/Limbs	
13-98577	Cut Grass At Park And/Or Recreation CTR.	
13-98595	Requires Removal: Debris/Fallen Tress/Limbs	
13-98622	Cut Grass On Vacant Lot	
13-98634	Damage To Property During Removal/Trimming	
13-98697	Requires Removal: Debris/Fallen Tress/Limbs	
13-98709	Cut Grass On Vacant Lot	
13-98750	Requires Removal: Debris/Fallen Tress/Limbs	
13-98765	Requires Removal: Debris/Fallen Tress/Limbs	
13-98794	Requires Removal: Debris/Fallen Tress/Limbs	
13-98802	Requires Removal: Debris/Fallen Tress/Limbs	
13-98812	Requires Removal: Debris/Fallen Tress/Limbs	
13-98813	Requires Removal: Debris/Fallen Tress/Limbs	
13-98814	Requires Removal: Debris/Fallen Tress/Limbs	
13-98815	Requires Removal: Debris/Fallen Tress/Limbs	
13-98817	Requires Removal: Debris/Fallen Tress/Limbs	Y
13-98818	Requires Removal: Debris/Fallen Tress/Limbs	Y
13-98820	Requires Removal: Debris/Fallen Tress/Limbs	Y
13-98824	Requires Removal: Debris/Fallen Tress/Limbs	
13-98989	Requires Removal: Debris/Fallen Tress/Limbs	
13-98991	Requires Removal: Debris/Fallen Tress/Limbs	Y
13-99095	Requires Removal: Debris/Fallen Tress/Limbs	
13-99108	Requires Removal: Debris/Fallen Tress/Limbs	
13-99113	Requires Removal: Debris/Fallen Tress/Limbs	
13-99159	Requires Removal: Debris/Fallen Tress/Limbs	
13-99160	Requires Removal: Debris/Fallen Tress/Limbs	
13-99161	Requires Removal: Debris/Fallen Tress/Limbs	
13-99249	Requires Removal: Debris/Fallen Tress/Limbs	
13-99251	Cut Grass On Vacant Lot	
13-99255	Requires Removal: Debris/Fallen Tress/Limbs	
13-98648	Requires Removal: Debris/Fallen Tress/Limbs	
13-98655	Cut Grass On Vacant Lot	Y
13-98468	Cut Grass On Vacant Lot	
13-98492	Grass	
13-98500	Trimming Requested/Unsatisfactory/Untimely	
13-98537	Damage To Property During Removal/Trimming	
13-98881	Requires Removal: Debris/Fallen Tress/Limbs	Y
13-98908	Damage To Property During Removal/Trimming	Y

13-98910	Requires Removal: Debris/Fallen Tress/Limbs	
13-98935	Cut Grass-Boulevards & Islands	
13-98937	Cut Grass On Vacant Lot	
13-98979	Cut Grass On Vacant Lot	
13-99017	Requires Removal: Debris/Fallen Tress/Limbs	
13-99018	Requires Removal: Debris/Fallen Tress/Limbs	
13-99019	Requires Removal: Debris/Fallen Tress/Limbs	
13-99033	Requires Removal: Debris/Fallen Tress/Limbs	
13-99056	Requires Removal: Debris/Fallen Tress/Limbs	
13-99150	Trimming Requested/Unsatisfactory/Untimely	
13-99265	Requires Removal: Debris/Fallen Tress/Limbs	Y
13-99272	Damage To Property During Removal/Trimming	
13-99277	Requires Removal: Debris/Fallen Tress/Limbs	Y
13-99280	Requires Removal: Debris/Fallen Tress/Limbs	
13-99350	Requires Removal: Debris/Fallen Tress/Limbs	
13-99386	Requires Removal: Debris/Fallen Tress/Limbs	
13-99399	Requires Removal: Debris/Fallen Tress/Limbs	
13-99401	Requires Removal: Debris/Fallen Tress/Limbs	
13-99402	Requires Removal: Debris/Fallen Tress/Limbs	
13-99436	Requires Removal: Debris/Fallen Tress/Limbs	Y
13-99439	Requires Removal: Debris/Fallen Tress/Limbs	Y
13-99440	Requires Removal: Debris/Fallen Tress/Limbs	Y
13-99441	Requires Removal: Debris/Fallen Tress/Limbs	Y
13-99442	Requires Removal: Debris/Fallen Tress/Limbs	Y
13-99443	Requires Removal: Debris/Fallen Tress/Limbs	Y
13-99444	Requires Removal: Debris/Fallen Tress/Limbs	Y
13-99446	Trimming Requested/Unsatisfactory/Untimely	Y
13-99447	Requires Removal: Debris/Fallen Tress/Limbs	Y
13-99448	Requires Removal: Debris/Fallen Tress/Limbs	Y
13-99449	Requires Removal: Debris/Fallen Tress/Limbs	Y
13-99451	Requires Removal: Debris/Fallen Tress/Limbs	Y
13-99452	Requires Removal: Debris/Fallen Tress/Limbs	Y
13-99454	Requires Removal: Debris/Fallen Tress/Limbs	Y
13-99455	Requires Removal: Debris/Fallen Tress/Limbs	Y
13-99456	Requires Removal: Debris/Fallen Tress/Limbs	Y
13-99457	Requires Removal: Debris/Fallen Tress/Limbs	Y
13-99460	Requires Removal: Debris/Fallen Tress/Limbs	Y
13-99462	Requires Removal: Debris/Fallen Tress/Limbs	Y
13-99463	Requires Removal: Debris/Fallen Tress/Limbs	Y
13-99465	Requires Removal: Debris/Fallen Tress/Limbs	Y
13-99466	Cut Grass At Park And/Or Recreation CTR.	Y
13-99467	Requires Removal: Debris/Fallen Tress/Limbs	Y
13-99468	Requires Removal: Debris/Fallen Tress/Limbs	Y
13-99470	Requires Removal: Debris/Fallen Tress/Limbs	Y
13-99471	Requires Removal: Debris/Fallen Tress/Limbs	Y
13-99473	Requires Removal: Debris/Fallen Tress/Limbs	Y
13-99474	Requires Removal: Debris/Fallen Tress/Limbs	Y
13-99476	Requires Removal: Debris/Fallen Tress/Limbs	Y
13-99477	Requires Removal: Debris/Fallen Tress/Limbs	Y
13-99478	Requires Removal: Debris/Fallen Tress/Limbs	Y
13-99479	Requires Removal: Debris/Fallen Tress/Limbs	Y
13-99480	Requires Removal: Debris/Fallen Tress/Limbs	Y

13-99481	Requires Removal: Debris/Fallen Tress/Limbs	Y
13-99482	Requires Removal: Debris/Fallen Tress/Limbs	Y
13-99488	Requires Removal: Debris/Fallen Tress/Limbs	Y
13-99491	Requires Removal: Debris/Fallen Tress/Limbs	Y
13-99492	Requires Removal: Debris/Fallen Tress/Limbs	Y
13-99493	Requires Removal: Debris/Fallen Tress/Limbs	Y
13-99494	Requires Removal: Debris/Fallen Tress/Limbs	Y
13-99495	Requires Removal: Debris/Fallen Tress/Limbs	Y
13-99497	Requires Removal: Debris/Fallen Tress/Limbs	Y
13-99498	Requires Removal: Debris/Fallen Tress/Limbs	Y
13-99499	Requires Removal: Debris/Fallen Tress/Limbs	Y
13-99500	Requires Removal: Debris/Fallen Tress/Limbs	Y
13-99501	Requires Removal: Debris/Fallen Tress/Limbs	Y
13-99502	Requires Removal: Debris/Fallen Tress/Limbs	Y
13-99503	Requires Removal: Debris/Fallen Tress/Limbs	Y
13-99504	Requires Removal: Debris/Fallen Tress/Limbs	Y
13-99506	Requires Removal: Debris/Fallen Tress/Limbs	Y
13-99507	Requires Removal: Debris/Fallen Tress/Limbs	Y
13-99508	Requires Removal: Debris/Fallen Tress/Limbs	Y
13-99509	Requires Removal: Debris/Fallen Tress/Limbs	Y
13-99324	Requires Removal: Debris/Fallen Tress/Limbs	
13-99335	Requires Removal: Debris/Fallen Tress/Limbs	
13-99374	Requires Removal: Debris/Fallen Tress/Limbs	
13-99378	Trees	
13-99423	Requires Removal: Debris/Fallen Tress/Limbs	Y
13-99435	Requires Removal: Debris/Fallen Tress/Limbs	Y
14-99683	Requires Removal: Debris/Fallen Tress/Limbs	
13-99329	Requires Removal: Debris/Fallen Tress/Limbs	
13-99338	Requires Removal: Debris/Fallen Tress/Limbs	
13-99464	Clogging Sewer Lines: Removal Demanded	
13-99483	Requires Removal: Debris/Fallen Tress/Limbs	
13-99484	Requires Removal: Debris/Fallen Tress/Limbs	
13-99487	Requires Removal: Debris/Fallen Tress/Limbs	
13-99534	Trimming Requested/Unsatisfactory/Untimely	
13-99537	Requires Removal: Debris/Fallen Tress/Limbs	
13-99543	Requires Removal: Debris/Fallen Tress/Limbs	
13-99544	Requires Removal: Debris/Fallen Tress/Limbs	
13-99546	Requires Removal: Debris/Fallen Tress/Limbs	
13-99563	Requires Removal: Debris/Fallen Tress/Limbs	
13-99573	Requires Removal: Debris/Fallen Tress/Limbs	
14-99623	Requires Removal: Debris/Fallen Tress/Limbs	
14-99673	Trimming Requested/Unsatisfactory/Untimely	
13-99332	Requires Removal: Debris/Fallen Tress/Limbs	
13-99363	Requires Removal: Debris/Fallen Tress/Limbs	
13-99408	Requires Removal: Debris/Fallen Tress/Limbs	Y
13-99410	Requires Removal: Debris/Fallen Tress/Limbs	
14-99683	Requires Removal: Debris/Fallen Tress/Limbs	
14-99623	Requires Removal: Debris/Fallen Tress/Limbs	
14-99673	Requires Removal: Debris/Fallen Tress/Limbs	
14-99764	Inspection: Requested/Results Disputed	
14-99765	Requires Removal: Debris/Fallen Tress/Limbs	
14-99981	Requires Removal: Debris/Fallen Tress/Limbs	Y

14-99920	Trees	
14-99966	Trees	
14-100018	Requires Removal: Debris/Fallen Tress/Limbs	
14-100021	Requires Removal: Debris/Fallen Tress/Limbs	
14-99721	Requires Removal: Debris/Fallen Tress/Limbs	Y
14-99727	Requires Removal: Debris/Fallen Tress/Limbs	

Health Department

Complaint Number	Complaint Description	Resolved
13-97012	Request Assist: Correct/Vital Rec/Clinic Appoint.	Y
13-97538	Request For Phone Number	Y
13-98174	Farm/Exotic Animals Raised On Private Property	Y
13-98179	Inspection Division	
13-98191	Unsantiary Act./Stor: Private/Commer./Public Prop	
13-98411	Administration	Y
13-97050	Inspection Division	Y
13-97124	Inspection Division	Y
13-97618	Farm/Exotic Animals Raised On Private Property	Y
13-97308	Inspection Division	Y
13-97695	Inspection Division	
13-98411	Administration	Y
13-99312	Inspection Division	
13-99319	Inspection Division	
13-99030	Obnoxious Odor/Sewerage: Priv./Publ./Comm.Prop	
13-98569	Food: Operate W/O Health Permit/Contaminated Food	Y
13-98602	Roaches In Commercial/Private Property/Traveling	
13-98705	Cruel Treatment At Shelter/Injured	
13-98712	Roaches In Commercial/Private Property/Traveling	
13-98781	Nusiance	Y
13-99091	Nusiance	
13-99116	Running Loose: Strays/Owned/Request Pick Up	
13-99571	Roaches In Commercial/Private Property/Traveling	
14-99690	Administration	

Human Resources Department

Complaint Number	Complaint Description	Resolved
13-96870	Benefits Division Matters/Questions	Y
13-96911	Benefits Division Matters/Questions	Y
13-96912	Benefits Division Matters/Questions	Y
13-97022	Benefits Division Matters/Questions	Y
13-97025	Benefits Division Matters/Questions	Y
13-97163	Benefits Division Matters/Questions	Y
13-97164	Benefits Division Matters/Questions	Y
13-97165	Benefits Division Matters/Questions	Y
13-97166	Benefits Division Matters/Questions	Y
13-97988	Benefits Division Matters/Questions	Y
13-96993	Benefits Division Matters/Questions	Y
13-97206	Benefits Division Matters/Questions	Y
13-97224	Benefits Division Matters/Questions	Y
13-97230	Benefits Division Matters/Questions	Y
13-97349	Benefits Division Matters/Questions	Y
13-97623	Benefits Division Matters/Questions	Y
13-98071	Benefits Division Matters/Questions	Y
13-98072	Benefits Division Matters/Questions	Y
13-98405	Benefits Division Matters/Questions	Y
13-96886	Benefits Division Matters/Questions	Y
13-96991	Benefits Division Matters/Questions	Y
13-96996	Benefits Division Matters/Questions	Y
13-97007	Benefits Division Matters/Questions	Y
13-97553	Benefits Division Matters/Questions	Y
13-96842	Benefits Division Matters/Questions	Y
13-97388	Administration	Y
13-98869	Benefits Division Matters/Questions	Y
13-98870	Benefits Division Matters/Questions	Y
13-99186	Benefits Division Matters/Questions	Y
13-99221	Benefits Division Matters/Questions	Y
13-99510	Benefits Division Matters/Questions	Y
13-99511	Benefits Division Matters/Questions	Y
13-99512	Benefits Division Matters/Questions	Y
13-99513	Benefits Division Matters/Questions	Y
13-99514	Benefits Division Matters/Questions	Y
13-99515	Benefits Division Matters/Questions	Y
13-99516	Benefits Division Matters/Questions	Y
13-99517	Benefits Division Matters/Questions	Y
13-99518	Benefits Division Matters/Questions	Y
13-99519	Benefits Division Matters/Questions	Y
13-99520	Benefits Division Matters/Questions	Y
13-99521	Benefits Division Matters/Questions	Y
13-99522	Benefits Division Matters/Questions	Y
13-99523	Benefits Division Matters/Questions	Y
14-99705	Benefits Division Matters/Questions	Y

14-99818	Benefits Division Matters/Questions	Y
14-99819	Benefits Division Matters/Questions	Y
14-99820	Benefits Division Matters/Questions	Y
14-99991	Benefits Division Matters/Questions	Y

Law Department

Complaint Number	Complaint Description	Resolved
13-96954	Law	Y
13-97329	Law	Y
13-98666	Law	Y
13-98528	Law	

Municipal Parking

Complaint Number	Complaint Description	Resolved
13-97108	Municipal Parking	Y
13-97892	Municipal Parking	Y
13-97027	Ticket Disputes/Unfair Treatment, ETC.	Y
13-97064	Ticket Disputes/Unfair Treatment, ETC.	Y
13-97212	Ticket Disputes/Unfair Treatment, ETC.	Y
14-99869	Ticket Disputes/Unfair Treatment, ETC.	Y
14-99929	Ticket Disputes/Unfair Treatment, ETC.	Y
14-99757	Ticket Disputes/Unfair Treatment, ETC.	

Non Departmental & Non-Jurisdictional

Complaint Number	Complaint Description	Resolved
13-96868	Non-Jurisdictional/Outside Agency Referrals	Y
13-96871	Non-Jurisdictional/Outside Agency Referrals	Y
13-96872	Non-Jurisdictional/Outside Agency Referrals	Y
13-96878	Non-Jurisdictional/Outside Agency Referrals	Y
13-96908	Non-Jurisdictional/Outside Agency Referrals	Y
13-96910	Non-Jurisdictional/Outside Agency Referrals	Y
13-97016	Non-Jurisdictional/Outside Agency Referrals	Y
13-97154	Non-Jurisdictional/Outside Agency Referrals	Y
13-97160	Non-Jurisdictional/Outside Agency Referrals	Y
13-97177	Non-Jurisdictional/Outside Agency Referrals	Y
13-97199	Non-Jurisdictional/Outside Agency Referrals	Y
13-97243	Non-Jurisdictional/Outside Agency Referrals	Y
13-97244	Request For Phone Number	Y
13-97245	Request For Phone Number	Y
13-97249	Request For Phone Number	Y
13-97331	Non-Jurisdictional/Outside Agency Referrals	Y
13-97342	Non-Jurisdictional/Outside Agency Referrals	Y
13-97366	Non-Jurisdictional/Outside Agency Referrals	Y
13-97464	Non-Jurisdictional/Outside Agency Referrals	Y
13-97465	Non-Jurisdictional/Outside Agency Referrals	Y
13-97466	Non-Jurisdictional/Outside Agency Referrals	Y
13-97467	Non-Jurisdictional/Outside Agency Referrals	Y
13-97468	Non-Jurisdictional/Outside Agency Referrals	Y
13-97483	Non-Jurisdictional/Outside Agency Referrals	Y
13-97541	Request For Phone Number	Y
13-97558	Non-Jurisdictional/Outside Agency Referrals	Y
13-97566	Non-Jurisdictional/Outside Agency Referrals	Y
13-97575	Non-Jurisdictional/Outside Agency Referrals	Y
13-97593	Non-Jurisdictional/Outside Agency Referrals	Y
13-97721	Request For Phone Number	Y
13-97722	Request For Phone Number	Y
13-97723	Non-Jurisdictional/Outside Agency Referrals	Y
13-97724	Request For Phone Number	Y
13-97725	Request For Phone Number	Y
13-97726	Request For Phone Number	Y
13-97171	Non-Jurisdictional/Outside Agency Referrals	Y
13-97172	Non-Jurisdictional/Outside Agency Referrals	Y
13-97173	Non-Jurisdictional/Outside Agency Referrals	Y
13-97174	Non-Jurisdictional/Outside Agency Referrals	Y
13-97176	Non-Jurisdictional/Outside Agency Referrals	Y
13-97191	Non-Jurisdictional/Outside Agency Referrals	Y
13-97309	Non-Jurisdictional/Outside Agency Referrals	Y
13-97355	Non-Jurisdictional/Outside Agency Referrals	Y
13-96844	Non-Jurisdictional/Outside Agency Referrals	Y
13-96957	Non-Jurisdictional/Outside Agency Referrals	Y

13-97615	Non-Judicial/Outside Agency Referrals	Y
13-97616	Non-Judicial/Outside Agency Referrals	Y
13-97753	Non-Judicial/Outside Agency Referrals	Y
13-97824	Non-Judicial/Outside Agency Referrals	Y
13-98466	Non-Judicial/Outside Agency Referrals	Y
13-99227	Non-Judicial/Outside Agency Referrals	Y
13-99524	Non-Judicial/Outside Agency Referrals	Y
14-99773	Non-Judicial/Outside Agency Referrals	Y

Planning & Development Department

Complaint Number	Complaint Description	Resolved
13-97153	Administration	Y
13-97188	Request for Phone Number	Y
13-98291	Improvements/Repairs: Needed/Not Completed	Y
13-96975	Title To Property Sold By DEPT.-Not Clear	
13-97010	Deed For Purchased Property Requested	
13-97017	No Response From Department On Offer To Purchase	
13-97662	Buildings: Open/Dangerous/Dilapidated/ETC.	
13-97812	Buildings: Open/Dangerous/Dilapidated/ETC.	
13-97873	Buildings: Open/Dangerous/Dilapidated/ETC.	
13-98043	Buildings: Open/Dangerous/Dilapidated/ETC.	
13-98886	Improvements/Repairs: Needed/Not Completed	Y
13-99370	Protest Denial To Purchase	Y
14-99626	Buildings: Open/Dangerous/Dilapidated/ETC.	
14-99759	Grant Funds: Problems/Delays	
14-99931	Improvements/Repairs: Needed/Not Completed	
14-99964	Protest Denial To Purchase	

Police Department

Complaint Number	Complaint Description	Resolved
13-96849	Abandoned/Stripped On Public Property	Y
13-96850	Abandoned/Stripped On Public Property	Y
13-96879	Vehicles/Boats: Private/Commerical	Y
13-96890	Request Investigation	Y
13-97180	Abandoned/Stripped On Public Property	Y
13-97196	Barking Dogs	Y
13-97257	Request Investigation	Y
13-97274	Drugs/Drug Traffic	Y
13-97411	Prostitution: Request Investigation	Y
13-97463	Abandoned/Stripped On Public Property	Y
13-97484	Drugs/Drug Traffic	Y
13-97577	Police	Y
13-97591	Request Special Attention	Y
13-97748	Request Special Attention	Y
13-97844	On Private Property/Public	
13-97845	Abandoned/Stripped On Public Property	
13-97851	Abandoned/Stripped On Public Property	Y
13-97868	On Private Property/Public	
13-97940	On Private Property/Public	Y
13-97977	Abandoned/Stripped On Public Property	Y
13-97986	Inoperable: On Public And/Or Private Property	Y
13-97991	Inoperable: On Public And/Or Private Property	
13-98001	Loitering/Squatters	Y
13-98035	Abandoned/Stripped On Public Property	Y
13-98131	Abandoned/Stripped On Public Property	Y
13-98132	Abandoned/Stripped On Public Property	Y
13-98146	Abandoned/Stripped On Public Property	Y
13-98190	Abandoned/Stripped On Public Property	Y
13-98219	On Private Property/Public	Y
13-98223	Abandoned/Stripped On Public Property	Y
13-98238	Nuisance/Other	Y
13-98283	On Private Property/Public	Y
13-98303	Abandoned/Stripped On Public Property	Y
13-98318	Loitering/Squatters	Y
13-98390	Drugs/Drug Traffic	Y
13-98209	Racing On Streets	Y
13-98238	Nuisance/Other	Y
13-98283	On Private Property/Public	Y
13-98303	Abandoned/Stripped On Public Property	Y
13-98318	Loitering/Squatters	Y
13-98390	Drugs/Drug Traffic	Y
13-98209	Racing On Streets	Y
13-96921	Loitering/Squatters	Y
13-96986	Abandoned/Stripped On Public Property	Y
13-97018	General: Vandalism/Harassment/Theft/Etc.	Y

13-97054	Loitering/Squatters	Y
13-97072	Loitering/Squatters	Y
13-97084	Drugs/Drug Traffic	Y
13-97118	Barking Dogs	Y
13-97145	General: Vandalism/Harassment/Theft/Etc.	Y
13-97228	Noise	Y
13-97301	General: Vandalism/Harassment/Theft/Etc.	Y
13-97384	Drugs/Drug Traffic	Y
13-97415	General: Vandalism/Harassment/Theft/Etc.	Y
13-97418	General: Vandalism/Harassment/Theft/Etc.	Y
13-97427	Drugs/Drug Traffic	Y
13-97438	General: Vandalism/Harassment/Theft/Etc.	Y
13-97444	Loitering/Squatters	Y
13-97451	Loitering/Squatters	Y
13-97551	General: Vandalism/Harassment/Theft/Etc.	Y
13-97645	Loitering/Squatters	Y
13-97655	Loitering/Squatters	Y
13-97698	Loitering/Squatters	Y
13-97734	Loitering/Squatters	Y
13-97757	Loitering/Squatters	Y
13-97891	Request Special Attention	Y
13-98030	Abandoned/Stripped On Public Property	
13-98067	Vehicles/Boats: Private/Commerical	Y
13-98126	Loitering/Squatters	Y
13-98356	Loitering/Squatters	Y
13-98372	Inoperable: On Public And/Or Private Property	Y
13-98379	General: Vandalism/Harassment/Theft/Etc.	Y
13-98384	Playing Basketball in Street	Y
13-97684	Loitering/Squatters	Y
13-97038	Abandoned/Stripped On Public Property	Y
13-97047	Administration	
13-97065	Abandoned/Stripped On Public Property	Y
13-97169	Drugs/Drug Traffic	Y
13-97207	Stripping Observed: Vacant/Occupied Property	Y
13-97292	Abandoned/Stripped On Public Property	Y
13-97637	Inoperable: On Public And/Or Private Property	
13-97696	Loitering/Squatters	Y
13-97801	Inoperable: On Public And/Or Private Property	Y
13-97803	Loitering/Squatters	Y
13-97825	Loitering/Squatters	Y
13-97955	Loitering/Squatters	
13-98180	Inoperable: On Public And/Or Private Property	
13-98183	Inoperable: On Public And/Or Private Property	
13-98335	Driveway/Alley/Sidewalk/Lot For Car Repair/Storage	
13-96887	On Private Property/Public	Y
13-96903	Request Investigation	Y
13-97128	Illegal Parking	Y
13-97136	Abandoned/Stripped On Public Property	
13-97383	Request Investigation	Y
13-97385	Noise	Y
13-97436	Administration	
13-97447	On Private Property/Public	

13-97456	On Private Property/Public	Y
13-97604	Drugs/Drug Traffic	
13-97660	Trucks Using Posted Streets/Loading/UnLoading	
13-97667	Abandoned/Stripped On Public Property	
13-97885	General	
13-97882	Abandoned/Stripped On Public Property	
13-97916	Abandoned/Stripped On Public Property	Y
13-97987	Abandoned/Stripped On Public Property	Y
13-98285	On Private Property/Public	Y
13-98331	Abandoned/Stripped On Public Property	Y
13-98371	Maintenance Poor/None/Code Violations	Y
13-98445	Inoperable: On Public And/Or Private Property	Y
13-98446	Prostitution: Request Investigation	Y
13-98668	Request Special Attention	
13-98670	Request Special Attention	Y
13-98731	Abandoned/Stripped On Public Property	Y
13-98793	Abandoned/Stripped On Public Property	Y
13-98849	Abandoned/Stripped On Public Property	Y
13-98913	Abandoned/Stripped On Public Property	
13-98949	On Private Property/Public	
13-98950	Drugs/Drug Traffic	Y
13-99174	Request Special Attention	
13-99321	On Private Property/Public	Y
13-98418	Drugs/Drug Traffic	
13-98424	Drugs/Drug Traffic	Y
13-98604	Abandoned/Stripped On Public Property	Y
13-98608	Barking Dogs	
13-98617	Loitering/Squatters	
13-98723	Abandoned/Stripped On Public Property	Y
13-98897	Drugs/Drug Traffic	
13-98963	General: Vandalism/Harassment/Theft/Etc.	
13-98970	Loitering/Squatters	Y
13-98992	General: Vandalism/Harassment/Theft/Etc.	Y
13-99070	Drugs/Drug Traffic	Y
13-99097	Abandoned/Stripped On Public Property	
13-99171	Drugs/Drug Traffic	
13-99309	Barking Dogs	
13-98493	Loitering/Squatters	Y
13-98583	Drugs/Drug Traffic	Y
13-98585	Loitering/Squatters	Y
13-98641	Administration	
13-98700	Drugs/Drug Traffic	Y
13-98736	Inoperable: On Public And/Or Private Property	Y
13-98769	Nuisance/Other	Y
13-98788	Drugs/Drug Traffic	Y
13-99045	Administration	
13-99121	Loitering/Squatters	Y
13-99123	Inoperable: On Public And/Or Private Property	
13-99254	Loitering/Squatters	Y
13-98651	Abandoned/Stripped On Public Property	Y
13-98532	Drugs/Drug Traffic	
13-98981	Abandoned/Stripped On Public Property	Y

13-99047	On Private Property/Public	
13-99233	Speeding On Residential Street/Alley	
13-99269	Improper Conduct: Civilian Employee	Y
13-99278	Abandoned/Stripped On Public Property	
13-99403	Abandoned/Stripped On Public Property	Y
13-99404	On Private Property/Public	Y
13-99405	On Private Property/Public	Y
14-99585	Illegal Parking	
14-99639	Abandoned/Stripped On Public Property	
14-99641	Abandoned/Stripped On Public Property	
13-99377	Drugs/Drug Traffic	
14-99633	Loitering/Squatters	
13-99572	Abandoned/Stripped On Public Property	
13-99342	Drugs/Drug Traffic	
14-99714	Inoperable: On Public And/Or Private Property	
13-99475	Nuisance/Other	
14-99670	Drugs/Drug Traffic	
14-99671	Drugs/Drug Traffic	
14-99711	Nuisance/Other	
13-99356	Illegal Parking	Y
13-99373	Improper Conduct: Civilian Employee	Y
13-99411	Illegal Parking	
13-99416	Abandoned/Stripped On Public Property	Y
13-99418	Abandoned/Stripped On Public Property	
14-99601	Abandoned/Stripped On Public Property	
14-99735	Request Special Attention	
14-99738	Noise	
14-99742	Drugs/Drug Traffic	
14-99743	Drugs/Drug Traffic	
14-99888	Request Investigation	
14-99731	General: Vandalism/Harassment/Theft/Etc.	
14-99904	Drugs/Drug Traffic	
14-99909	Drugs/Drug Traffic	
14-99746	Loitering/Squatters	
14-99783	Loitering/Squatters	
14-99948	Nuisance/Other	
14-100026	Drugs/Drug Traffic	
14-99728	Drugs/Drug Traffic	

Public Lighting Department

Complaint Number	Complaint Description	Resolved
13-96852	Streetlight Inoperable	
13-96857	Streetlight Inoperable	
13-96950	Streetlight Inoperable	
13-96960	Streetlight Inoperable	Y
13-96961	Streetlight Inoperable	Y
13-96962	Streetlight Inoperable	Y
13-96963	Streetlight Inoperable	Y
13-96964	Streetlight Inoperable	Y
13-96965	Streetlight Inoperable	Y
13-96966	Streetlight Inoperable	Y
13-96967	Streetlight Inoperable	Y
13-96968	Streetlight Inoperable	Y
13-96969	Streetlight Inoperable	Y
13-96970	Streetlight Inoperable	Y
13-96971	Streetlight Inoperable	Y
13-96972	Streetlight Inoperable	Y
13-96973	Streetlight Inoperable	Y
13-96974	Streetlight Inoperable	Y
13-96976	Streetlight Inoperable	Y
13-96977	Streetlight Inoperable	Y
13-96978	Streetlight Inoperable	
13-96979	Streetlight Inoperable	Y
13-96980	Streetlight Inoperable	
13-96981	Streetlight Inoperable	
13-96982	Streetlight Inoperable	
13-96983	Streetlight Inoperable	
13-96984	Streetlight Inoperable	
13-96985	Streetlight Inoperable	
13-97159	Streetlight Inoperable	
13-97286	Streetlight Inoperable	Y
13-97413	Streetlight Inoperable	
13-97555	Streetlight Inoperable	Y
13-97559	Alley Light Inoperable	Y
13-97560	Poles: Inspection Required	Y
13-97565	Streetlight Inoperable	Y
13-97567	Streetlight Inoperable	Y
13-97578	Streetlight Inoperable	Y
13-97754	Streetlight Inoperable	Y
13-97755	Streetlight Inoperable	
13-97852	Streetlight Inoperable	Y
13-97853	Streetlight Inoperable	
13-97923	Streetlight Inoperable	Y
13-97958	Streetlight Inoperable	
13-97981	Streetlight Inoperable	
13-97997	Streetlight Inoperable	

13-98034	Streetlight Inoperable	Y
13-98189	Streetlight Inoperable	Y
13-98201	Streetlight Inoperable	Y
13-98203	Streetlight Inoperable	
13-98207	Streetlight Inoperable	Y
13-98386	Streetlight Inoperable	
13-97361	Streetlight Inoperable	
13-96917	Poles: Inspection Required	
13-96930	Streetlight Inoperable	Y
13-96935	Inoperative/Timing Faulty/ACC. Damaged/Destroyed	Y
13-96938	Streetlight Inoperable	
13-97001	Streetlight Inoperable	Y
13-97009	Streetlight Inoperable	
13-97019	Wire: Damaged By Public/Private Tree/Fallen/Remove	Y
13-97044	Streetlight Inoperable	Y
13-97071	Streetlight Inoperable	Y
13-97076	Streetlight Inoperable	Y
13-97081	Alley Light Inoperable	Y
13-97082	Streetlight Inoperable	Y
13-97107	Pole Damaged By Accident/Inspection Required	Y
13-97112	Street Lighting	Y
13-97209	Streetlight Inoperable	Y
13-97223	Streetlight Inoperable	Y
13-97422	Streetlight Inoperable	Y
13-97432	Streetlight Inoperable	Y
13-97529	Streetlight Inoperable	Y
13-97545	Streetlight Inoperable	Y
13-97571	Streetlight Inoperable	Y
13-97648	Streetlight Inoperable	Y
13-97656	Streetlight Inoperable	
13-97737	Streetlight Inoperable	Y
13-97742	Streetlight Inoperable	Y
13-97820	Streetlight Inoperable	
13-97893	Streetlight Inoperable	Y
13-97898	Streetlight Inoperable	
13-97903	Streetlight Inoperable	
13-97906	Streetlight Inoperable	Y
13-98047	Streetlight Inoperable	Y
13-98332	Alley Light Inoperable	
13-98343	Inoperative/Timing Faulty/ACC. Damaged/Destroyed	
13-98364	Alley Light Inoperable	
13-98397	Inoperative/Timing Faulty/ACC. Damaged/Destroyed	Y
13-96885	Poles: Inspection Required	Y
13-96999	Streetlight Inoperable	
13-97020	Streetlight Inoperable	Y
13-97034	Streetlight Inoperable	Y
13-97045	Streetlight Inoperable	
13-97057	Streetlight Inoperable	
13-97113	Alley Light Inoperable	Y
13-97114	Streetlight Inoperable	Y
13-97120	Streetlight Inoperable	Y
13-97130	Streetlight Inoperable	

13-97146	Streetlight Inoperable	Y
13-97201	Streetlight Inoperable	Y
13-97296	Streetlight Inoperable	
13-97303	Streetlight Inoperable	Y
13-97410	Streetlight Inoperable	
13-97676	Inoperative/Timing Faulty/ACC. Damaged/Destroyed	
13-97690	Streetlight Inoperable	Y
13-97770	Streetlight Inoperable	
13-97771	Streetlight Inoperable	
13-97822	Pole Damaged By Accident/Inspection Required	
13-97823	Streetlight Inoperable	Y
13-97826	Streetlight Inoperable	Y
13-97942	Streetlight Inoperable	Y
13-97972	Streetlight Inoperable	
13-98025	Streetlight Inoperable	Y
13-98028	Streetlight Inoperable	Y
13-98042	Streetlight Inoperable	Y
13-98142	Streetlight Inoperable	Y
13-98305	Streetlight Inoperable	
13-98399	Streetlight Inoperable	Y
13-96895	Streetlight Inoperable	Y
13-97275	Poles: Inspection Required	
13-97680	Streetlight Inoperable	Y
13-98137	Streetlight Inoperable	
13-96920	Streetlight Inoperable	
13-96922	Streetlight Inoperable	
13-96951	Streetlight Inoperable	
13-96955	Streetlight Inoperable	
13-97003	Streetlight Inoperable	
13-97005	Streetlight Inoperable	
13-97217	Streetlight Inoperable	
13-97218	Streetlight Inoperable	
13-97390	Poles: Inspection Required	
13-97391	Streetlight Inoperable	
13-97457	Streetlight Inoperable	Y
13-97670	Poles: Inspection Required	Y
13-97795	Streetlight Inoperable	Y
13-97889	Streetlight Inoperable	Y
13-97998	Streetlight Inoperable	Y
13-98045	Streetlight Inoperable	Y
13-98097	Streetlight Inoperable	Y
13-98103	Streetlight Inoperable	
13-98112	Streetlight Inoperable	Y
13-98307	Poles: Inspection Required	
13-98321	Streetlight Inoperable	
13-98440	Streetlight Inoperable	Y
13-98508	Alley Light Inoperable	Y
13-98524	New Installation: Allegd Politically Influenced	
13-98656	Streetlight Inoperable	Y
13-98658	Poles: Inspection Required	
13-98661	Streetlight Inoperable	Y
13-98672	Streetlight Inoperable	Y

13-98720	Alley Light Inoperable	Y
13-98746	Streetlight Inoperable	Y
13-98792	Streetlight Inoperable	Y
13-98839	Streetlight Inoperable	Y
13-98856	Alley Light Inoperable	
13-98857	Streetlight Inoperable	
13-98919	Streetlight Inoperable	
13-98922	Streetlight Inoperable	
13-98926	Alley Light Inoperable	
13-98946	Streetlight Inoperable	Y
13-98954	Streetlight Inoperable	Y
13-98998	Streetlight Inoperable	Y
13-99000	Streetlight Inoperable	Y
13-99003	Streetlight Inoperable	
13-99011	Streetlight Inoperable	
13-99126	Streetlight Inoperable	
13-99127	Streetlight Inoperable	Y
13-99128	Streetlight Inoperable	
13-99129	Streetlight Inoperable	
13-99130	Streetlight Inoperable	Y
13-99133	Streetlight Inoperable	Y
13-99184	Streetlight Inoperable	Y
13-99204	Streetlight Inoperable	Y
13-99205	Streetlight Inoperable	Y
13-99284	Streetlight Inoperable	Y
13-99290	Alley Light Inoperable	Y
13-99300	Streetlight Inoperable	Y
13-99301	New Installation: Allegd Politically Influenced	Y
13-98412	Streetlight Inoperable	Y
13-98471	Streetlight Inoperable	Y
13-98582	Streetlight Inoperable	Y
13-98597	Streetlight Inoperable	Y
13-98620	Streetlight Inoperable	Y
13-98809	Poles: Inspection Required	
13-98823	Streetlight Inoperable	Y
13-98876	Streetlight Inoperable	Y
13-98884	Inoperative/Timing Faulty/ACC. Damaged/Destroyed	Y
13-98904	Streetlight Inoperable	Y
13-98906	Streetlight Inoperable	
13-98961	Streetlight Inoperable	
13-98974	Streetlight Inoperable	Y
13-99016	Streetlight Inoperable	
13-99026	Streetlight Inoperable	
13-99028	Streetlight Inoperable	Y
13-99041	Streetlight Inoperable	Y
13-99042	Streetlight Inoperable	Y
13-99043	Streetlight Inoperable	Y
13-99044	Streetlight Inoperable	
13-99075	Streetlight Inoperable	
13-99026	Streetlight Inoperable	Y
13-99211	Streetlight Inoperable	
13-99214	Streetlight Inoperable	Y

13-99218	Streetlight Inoperable	Y
13-99305	Streetlight Inoperable	Y
13-98415	Streetlight Inoperable	Y
13-98491	Pole Damaged By Accident/Inspection Required	
13-98495	Poles: Inspection Required	Y
13-98502	Streetlight Inoperable	
13-98570	Streetlight Inoperable	
13-98596	Streetlight Inoperable	Y
13-98623	Streetlight Inoperable	Y
13-98703	Streetlight Inoperable	Y
13-98704	Streetlight Inoperable	Y
13-98738	Streetlight Inoperable	Y
13-98767	Alley Light Inoperable	
13-98770	Streetlight Inoperable	
13-98777	Streetlight Inoperable	Y
13-98791	Streetlight Inoperable	
13-98799	Streetlight Inoperable	Y
13-98800	Streetlight Inoperable	Y
13-98801	Streetlight Inoperable	Y
13-98821	Streetlight Inoperable	
13-98822	Streetlight Inoperable	
13-98990	Streetlight Inoperable	Y
13-99022	Streetlight Inoperable	Y
13-99024	Streetlight Inoperable	Y
13-99065	Streetlight Inoperable	Y
13-99072	Streetlight Inoperable	Y
13-99098	Streetlight Inoperable	Y
13-99099	Streetlight Inoperable	Y
13-99112	Streetlight Inoperable	
13-99125	Pole Damaged By Accident/Inspection Required	Y
13-99216	Streetlight Inoperable	Y
13-99222	Streetlight Inoperable	Y
13-99223	Streetlight Inoperable	
13-98467	Wire: Damaged By Public/Private Tree/Fallen/Remove	
13-98482	Streetlight Inoperable	Y
13-99286	Streetlight Inoperable	
13-98653	Streetlight Inoperable	Y
13-99049	Streetlight Inoperable	Y
13-99062	Streetlight Inoperable	Y
13-99141	Streetlight Inoperable	Y
13-99142	Streetlight Inoperable	Y
13-99145	Streetlight Inoperable	Y
13-99158	Streetlight Inoperable	
13-99270	Additional Lighting Requested	Y
13-99276	Additional Lighting Requested	
13-99281	Streetlight Inoperable	Y
13-99282	Streetlight Inoperable	Y
13-99285	Additional Lighting Requested	Y
13-99348	Streetlight Inoperable	
13-99351	Streetlight Inoperable	Y
13-99352	Streetlight Inoperable	Y
13-99353	Streetlight Inoperable	Y

13-99360	Streetlight Inoperable	Y
13-99387	Streetlight Inoperable	Y
13-99393	Streetlight Inoperable	Y
13-99394	Streetlight Inoperable	
13-99395	Streetlight Inoperable	Y
13-99397	Streetlight Inoperable	Y
13-99550	Streetlight Inoperable	Y
13-99551	Streetlight Inoperable	Y
14-99643	Streetlight Inoperable	Y
14-99651	Poles: Inspection Required	
14-99590	Streetlight Inoperable	
13-99344	Streetlight Inoperable	Y
13-99347	Streetlight Inoperable	
13-99396	Streetlight Inoperable	Y
13-99564	Streetlight Inoperable	
13-99566	Streetlight Inoperable	
14-99577	Streetlight Inoperable	Y
14-99579	Streetlight Inoperable	Y
14-99599	Streetlight Inoperable	
14-99621	Streetlight Inoperable	
13-99325	Streetlight Inoperable	
13-99326	Streetlight Inoperable	
13-99339	Streetlight Inoperable	Y
13-99341	Streetlight Inoperable	Y
13-99458	Alley Light Inoperable	Y
13-99486	Streetlight Inoperable	
13-99531	Streetlight Inoperable	Y
13-99542	Streetlight Inoperable	Y
13-99558	Streetlight Inoperable	
13-99559	Streetlight Inoperable	
13-99569	Streetlight Inoperable	Y
13-99570	Streetlight Inoperable	Y
14-99596	Streetlight Inoperable	
14-99707	Streetlight Inoperable	
14-99716	Streetlight Inoperable	
14-99672	Streetlight Inoperable	
14-99712	Streetlight Inoperable	
13-99355	Streetlight Inoperable	
13-99357	Streetlight Inoperable	
13-99358	Streetlight Inoperable	
13-99490	Streetlight Inoperable	
13-99505	Streetlight Inoperable	
14-99604	Streetlight Inoperable	
14-99739	Streetlight Inoperable	
14-99740	Streetlight Inoperable	Y
14-99762	Streetlight Inoperable	
14-99877	Streetlight Inoperable	Y
14-99980	Streetlight Inoperable	
14-99984	Streetlight Inoperable	
14-99985	Streetlight Inoperable	
14-99795	Streetlight Inoperable	
14-99857	Streellight Inoperable	

14-99868	Streetlight Inoperable	
14-99872	Streetlight Inoperable	
14-99896	Streetlight Inoperable	Y
14-99899	Streetlight Inoperable	
14-99963	Streetlight Inoperable	
14-99749	Streetlight Inoperable	Y
14-99853	Streetlight Inoperable	
14-99941	Streetlight Inoperable	
14-99957	Streetlight Inoperable	
14-99958	Streetlight Inoperable	
14-99766	Streetlight Inoperable	Y
14-99787	Streetlight Inoperable	Y
14-99790	Streetlight Inoperable	Y

Public Works Department

Complaint Number	Complaint Description	Resolved
13-96851	Alley Unpaved/Paved: Repairs Requested/Untimely	Y
13-96853	Street/Traffic Sign: Damaged/Miss/Install Untimely	Y
13-96856	Dead Animal Reported/Pick-Up Untimely	Y
13-96866	Phone Number Requested	Y
13-96875	Debris: Trash/Illegal Dumping/Private/Pub Property	Y
13-96891	Curbs/Sidewalks/Driveways: Prob. After Resurfacing	
13-96907	Debris Inspection: Req/Incomplete/Untimely/Removal	Y
13-96909	Request For Phone Number	Y
13-96936	Courville Container	Y
13-96940	Debris Inspection: Req/Incomplete/Untimely/Removal	Y
13-96941	Debris Inspection: Req/Incomplete/Untimely/Removal	Y
13-96944	Sidewalk: Inspection Results Protested	Y
13-97152	City Engineering	Y
13-97155	Bulk Inspection/Enforcement	Y
13-97179	Debris Inspection: Req/Incomplete/Untimely/Removal	Y
13-97183	Rats: Rodent Control Requested/Delayed	Y
13-97184	Rats: Rodent Control Requested/Delayed	Y
13-97185	Debris: Trash/Illegal Dumping/Private/Pub Property	Y
13-97187	Request For Phone Number	Y
13-97192	Rats: Rodent Control Requested/Delayed	Y
13-97193	Rats: Rodent Control Requested/Delayed	Y
13-97198	Debris: Trash/Illegal Dumping/Private/Pub Property	Y
13-97238	Request For Phone Number	Y
13-97242	Bulk Inspection/Enforcement	Y
13-97248	Request For Phone Number	Y
13-97254	Debris Inspection: Req/Incomplete/Untimely/Removal	Y
13-97256	Debris: Trash/Illegal Dumping/Private/Pub Property	Y
13-97269	Street/Alley: Condition Caused Property Damage	Y
13-97278	Debris: Trash/Illegal Dumping/Private/Pub Property	Y
13-97325	Request For Phone Number	Y
13-97326	Request For Phone Number	Y
13-97337	Debris: Trash/Illegal Dumping/Private/Pub Property	Y
13-97338	Debris: Trash/Illegal Dumping/Private/Pub Property	Y
13-97343	Debris: Trash/Illegal Dumping/Private/Pub Property	Y
13-97367	Request For Phone Number	Y
13-97372	Debris/Trash/Garbage Disposal: Improper/Careless	Y
13-97376	Debris: Trash/Illegal Dumping/Private/Pub Property	Y
13-97378	Debris: Trash/Illegal Dumping/Private/Pub Property	Y
13-97395	Debris: Trash/Illegal Dumping/Private/Pub Property	Y
13-97396	Debris: Trash/Illegal Dumping/Private/Pub Property	Y
13-97401	Debris: Trash/Illegal Dumping/Private/Pub Property	Y
13-97403	Debris: Trash/Illegal Dumping/Private/Pub Property	Y
13-97405	Debris: Trash/Illegal Dumping/Private/Pub Property	Y
13-97407	Debris: Trash/Illegal Dumping/Private/Pub Property	Y
13-97408	Debris Inspection: Req/Incomplete/Untimely/Removal	Y

13-97462	Debris: Trash/Illegal Dumping/Private/Pub Property	
13-97469	Phone Number Requested	Y
13-97470	Request For Phone Number	Y
13-97472	Street Repair/Paving/Resuracing Requested	
13-97473	Environmental Hazard Inspection/Enforcement	Y
13-97478	Sidewalk/Curb/Driveway Damaged by Roots/Request Cut	Y
13-97479	Residential Debris: Removal Cost Estimate Request	Y
13-97480	High Grass and Weeds Inspection	Y
13-97485	Street/Alley: Condition Caused Property Damage	Y
13-97486	Debris Inspection: Req/Incomplete/Untimely/Removal	Y
13-97534	Monthly Bulk Pick-Up: Delayed/Not Consistent	Y
13-97548	Debris Inspection: Req/Incomplete/Untimely/Removal	Y
13-97554	Recycling Bin Pick Up Delayed/Not Picked Up	Y
13-97557	Request For Phone Number	Y
13-97564	Sidewalks: Repair/Replacement Requested/Untimely	Y
13-97573	Debris: Trash/Illegal Dumping/Private/Pub Property	Y
13-97574	Request For Phone Number	Y
13-97576	Debris Inspection: Req/Incomplete/Untimely/Removal	Y
13-97580	Sidewalks: Repair/Replacement Requested/Untimely	Y
13-97582	City Engineering	
13-97584	Debris Inspection: Req/Incomplete/Untimely/Removal	Y
13-97585	Debris Inspection: Req/Incomplete/Untimely/Removal	Y
13-97590	Debris Inspection: Req/Incomplete/Untimely/Removal	Y
13-97592	Rats: Rodent Control Requested/Delayed	Y
13-97594	High Grass and Weeds Inspection	
13-97595	High Grass and Weeds Inspection	Y
13-97596	High Grass and Weeds Inspection	Y
13-97597	High Grass and Weeds Inspection	Y
13-97716	Monthly Bulk Pick-Up: Delayed/Not Consistent	Y
13-97727	Debris: Trash/Illegal Dumping/Private/Pub Property	
13-97728	Debris: Trash/Illegal Dumping/Private/Pub Property	Y
13-97729	High Grass and Weeds Inspection	Y
13-97730	Debris Inspection: Req/Incomplete/Untimely/Removal	Y
13-97741	High Grass and Weeds Inspection	Y
13-97743	High Grass and Weeds Inspection	Y
13-97745	Rats: Rodent Control Requested/Delayed	Y
13-97746	Debris: Trash/Illegal Dumping/Private/Pub Property	Y
13-97749	Debris Inspection: Req/Incomplete/Untimely/Removal	Y
13-97836	Debris: Trash/Illegal Dumping/Private/Pub Property	Y
13-97837	High Grass and Weeds Inspection	Y
13-97840	Debris: Trash/Illegal Dumping/Private/Pub Property	Y
13-97842	Debris: Trash/Illegal Dumping/Private/Pub Property	Y
13-97846	Rats: Rodent Control Requested/Delayed	Y
13-97855	Debris Inspection/Enforcement	Y
13-97857	Commercial Dumpster Inspection/Enforcement	Y
13-97858	Debris: Trash/Illegal Dumping/Private/Pub Property	Y
13-97859	High Grass and Weeds Inspection	Y
13-97861	High Grass and Weeds Inspection	Y
13-97864	Debris Inspection: Req/Incomplete/Untimely/Removal	Y
13-97870	Debris Inspection: Req/Incomplete/Untimely/Removal	Y
13-97871	High Grass and Weeds Inspection	Y
13-97872	High Grass and Weeds Inspection	Y

13-97874	Debris Inspection: Req/Incomplete/Untimely/Removal	Y
13-97878	Sidewalk/Curb/Driveway Damaged by Roots/Request Cut	Y
13-97881	Sidewalk/Driveway: Problems After Resurfacing	
13-97925	High Grass and Weeds Inspection	Y
13-97926	High Grass and Weeds Inspection	Y
13-97927	High Grass and Weeds Inspection	Y
13-97928	High Grass and Weeds Inspection	Y
13-97929	High Grass and Weeds Inspection	Y
13-97943	Intersection Traffic Signs: Superfluous/Dangerous	Y
13-97946	High Grass and Weeds Inspection	Y
13-97950	High Grass and Weeds Inspection	Y
13-97951	High Grass and Weeds Inspection	Y
13-97960	High Grass and Weeds Inspection	Y
13-97963	Rats: Rodent Control Requested/Delayed	Y
13-97976	Rats: Rodent Control Requested/Delayed	Y
13-97980	Direction Sign Postings: Various Problems	Y
13-97983	High Grass and Weeds Inspection	Y
13-97992	High Grass and Weeds Inspection	Y
13-97993	Debris: Trash/Illegal Dumping/Private/Pub Property	Y
13-98000	High Grass and Weeds Inspection	Y
13-98002	High Grass and Weeds Inspection	Y
13-98003	High Grass and Weeds Inspection	Y
13-98012	High Grass and Weeds Inspection	Y
13-98013	High Grass and Weeds Inspection	Y
13-98014	High Grass and Weeds Inspection	Y
13-98016	High Grass and Weeds Inspection	Y
13-98018	High Grass and Weeds Inspection	Y
13-98019	High Grass and Weeds Inspection	Y
13-98023	High Grass and Weeds Inspection	Y
13-98037	Debris: Trash/Illegal Dumping/Private/Pub Property	Y
13-98038	High Grass and Weeds Inspection	Y
13-98056	Debris: Trash/Illegal Dumping/Private/Pub Property	Y
13-98058	High Grass and Weeds Inspection	Y
13-98059	High Grass and Weeds Inspection	Y
13-98135	High Grass and Weeds Inspection	Y
13-98145	High Grass and Weeds Inspection	Y
13-98148	High Grass and Weeds Inspection	Y
13-98149	High Grass and Weeds Inspection	
13-98150	High Grass and Weeds Inspection	Y
13-98151	High Grass and Weeds Inspection	Y
13-98152	High Grass and Weeds Inspection	Y
13-98158	High Grass and Weeds Inspection	Y
13-98159	High Grass and Weeds Inspection	Y
13-98161	High Grass and Weeds Inspection	Y
13-98164	High Grass and Weeds Inspection	Y
13-98165	High Grass and Weeds Inspection	Y
13-98171	High Grass and Weeds Inspection	Y
13-98172	High Grass and Weeds Inspection	Y
13-98173	High Grass and Weeds Inspection	Y
13-98175	High Grass and Weeds Inspection	Y
13-98177	Environmental Hazard Inspection/Enforcement	Y
13-98185	High Grass and Weeds Inspection	Y

13-98188	High Grass and Weeds Inspection	Y
13-98195	High Grass and Weeds Inspection	Y
13-98199	High Grass and Weeds Inspection	Y
13-98208	Traffic Light: Unsynchronized/Blink/Danger/Repair	
13-98218	Debris: Trash/Illegal Dumping/Private/Pub Property	Y
13-98220	Debris: Trash/Illegal Dumping/Private/Pub Property	Y
13-98222	High Grass and Weeds Inspection	Y
13-98224	Commercial Dumpster Inspection/Enforcement	Y
13-98225	Debris Inspection: Req/Incomplete/Untimely/Removal	Y
13-98226	High Grass and Weeds Inspection	Y
13-98234	High Grass and Weeds Inspection	Y
13-98235	Curbs: Damaged/Repair Request/Replace	Y
13-98237	High Grass and Weeds Inspection	Y
13-98239	High Grass and Weeds Inspection	
13-98240	High Grass and Weeds Inspection	Y
13-98242	High Grass and Weeds Inspection	Y
13-98244	High Grass and Weeds Inspection	Y
13-98246	High Grass and Weeds Inspection	Y
13-98248	High Grass and Weeds Inspection	Y
13-98250	High Grass and Weeds Inspection	Y
13-98252	High Grass and Weeds Inspection	Y
13-98254	High Grass and Weeds Inspection	Y
13-98256	High Grass and Weeds Inspection	Y
13-98258	High Grass and Weeds Inspection	Y
13-98264	Debris: Trash/Illegal Dumping/Private/Pub Property	Y
13-98272	Curbs/Sidewalks/Driveways: Prob. After Resurfacing	
13-98281	Debris Inspection: Req/Incomplete/Untimely/Removal	Y
13-98289	Rats: Rodent Control Requested/Delayed	Y
13-98319	Debris: Trash/Illegal Dumping/Private/Pub Property	Y
13-98393	Debris Inspection: Req/Incomplete/Untimely/Removal	Y
13-97961	High Grass and Weeds Inspection	Y
13-96840	Traffic Lights/Signs	Y
13-96899	Street Maintenance	
13-96900	Traffic Lights/Signs	Y
13-96926	Traffic Engineering	Y
13-96931	Debris: Trash/Illegal Dumping/Private/Pub Property	Y
13-97042	Debris/Trash/Garbage Disposal: Improper/Careless	Y
13-97046	Curbs: Damaged/Repair Request/Replace	Y
13-97059	Commercial Dumpster Inspection/Enforcement	Y
13-97070	Sidewalks: Repair/Replacement Requested/Untimely	Y
13-97086	Debris: Trash/Illegal Dumping/Private/Pub Property	Y
13-97097	Debris: Trash/Illegal Dumping/Private/Pub Property	Y
13-97129	Courville Container Inspection/Enforcement	Y
13-97132	Debris: Trash/Illegal Dumping/Private/Pub Property	Y
13-97143	Bulk Items Placed On Berm Prior To Specified Day	Y
13-97226	Rats: Rodent Control Requested/Delayed	Y
13-97227	Residential Debris: Removal Cost Estimate Request	Y
13-97229	Debris: Trash/Illegal Dumping/Private/Pub Property	Y
13-97259	Environmental Inspection/Enforcement	Y
13-97271	Environmental Hazard Inspection/Enforcement	Y
13-97294	Debris: Trash/Illegal Dumping/Private/Pub Property	Y
13-97299	Sidewalks: Repair/Replacement Requested/Untimely	

13-97302	Debris/Trash/Garbage Disposal: Improper/Careless	Y
13-97324	Debris: Trash/Illegal Dumping/Private/Pub Property	Y
13-97347	Rats: Rodent Control Requested/Delayed	Y
13-97348	Debris: Trash/Illegal Dumping/Private/Pub Property	Y
13-97350	Commercial Dumpster Inspection/Enforcement	Y
13-97354	Debris: Trash/Illegal Dumping/Private/Pub Property	Y
13-97356	Debris: Trash/Illegal Dumping/Private/Pub Property	Y
13-97419	Debris: Trash/Illegal Dumping/Private/Pub Property	Y
13-97425	Rats: Rodent Control Requested/Delayed	Y
13-97428	Courville Container Inspection/Enforcement	Y
13-97429	Debris: Trash/Illegal Dumping/Private/Pub Property	Y
13-97430	Sidewalk: Inspection Results Protested	
13-97431	Debris: Trash/Illegal Dumping/Private/Pub Property	Y
13-97433	Sidewalk/Curb/Driveway Damaged by Roots/Request Cut	Y
13-97441	Sidewalk/Curb/Driveway Damaged by Roots/Request Cut	Y
13-97442	Rats: Rodent Control Requested/Delayed	Y
13-97448	High Grass and Weeds Inspection	
13-97450	High Grass and Weeds Inspection	Y
13-97452	Debris Inspection: Req/Incomplete/Untimely/Removal	Y
13-97498	Sidewalks: Repair/Replacement Requested/Untimely	
13-97525	Debris Inspection: Req/Incomplete/Untimely/Removal	Y
13-97527	High Grass and Weeds Inspection	Y
13-97528	Debris: Trash/Illegal Dumping/Private/Pub Property	Y
13-97539	Debris: Trash/Illegal Dumping/Private/Pub Property	Y
13-97543	Debris/Trash/Garbage Disposal: Improper/Careless	Y
13-97561	Sidewalk/Driveway: Problems After Resurfacing	
13-97601	Debris: Trash/Illegal Dumping/Private/Pub Property	Y
13-97610	Debris/Trash/Garbage Disposal: Improper/Careless	Y
13-97611	Debris/Trash/Garbage Disposal: Improper/Careless	Y
13-97612	Debris: Trash/Illegal Dumping/Private/Pub Property	Y
13-97626	Sidewalks: Repair/Replacement Requested/Untimely	Y
13-97634	Monthly Bulk Pick-Up: Delayed/Not Consistent	Y
13-97650	Debris: Trash/Illegal Dumping/Private/Pub Property	Y
13-97652	Debris: Trash/Illegal Dumping/Private/Pub Property	Y
13-97687	Rats: Rodent Control Requested/Delayed	Y
13-97689	Debris: Trash/Illegal Dumping/Private/Pub Property	Y
13-97701	Debris: Trash/Illegal Dumping/Private/Pub Property	Y
13-97703	Debris: Trash/Illegal Dumping/Private/Pub Property	Y
13-97706	Street Maintenance	
13-97821	Debris: Trash/Illegal Dumping/Private/Pub Property	
13-97829	Debris: Trash/Illegal Dumping/Private/Pub Property	Y
13-97894	Debris: Trash/Illegal Dumping/Private/Pub Property	
13-97895	Debris: Trash/Illegal Dumping/Private/Pub Property	Y
13-97897	High Grass and Weeds Inspection	Y
13-97905	Debris: Trash/Illegal Dumping/Private/Pub Property	Y
13-97909	Debris: Trash/Illegal Dumping/Private/Pub Property	Y
13-97924	High Grass and Weeds Inspection	Y
13-97937	High Grass and Weeds Inspection	Y
13-97949	High Grass and Weeds Inspection	Y
13-97953	Sidewalk/Curb/Driveway Damaged by Roots/Request Cut	Y
13-97969	Rats: Rodent Control Requested/Delayed	
13-98029	High Grass and Weeds Inspection	Y

13-98032	High Grass and Weeds Inspection	Y
13-98044	Debris: Trash/Illegal Dumping/Private/Pub Property	Y
13-98051	High Grass and Weeds Inspection	Y
13-98055	Debris: Trash/Illegal Dumping/Private/Pub Property	Y
13-98114	High Grass and Weeds Inspection	Y
13-98116	High Grass and Weeds Inspection	Y
13-98118	High Grass and Weeds Inspection	Y
13-98119	High Grass and Weeds Inspection	Y
13-98120	High Grass and Weeds Inspection	Y
13-98121	Debris: Trash/Illegal Dumping/Private/Pub Property	Y
13-98124	High Grass and Weeds Inspection	Y
13-98128	High Grass and Weeds Inspection	Y
13-98129	High Grass and Weeds Inspection	Y
13-98260	High Grass and Weeds Inspection	Y
13-98261	High Grass and Weeds Inspection	Y
13-98292	Rats: Rodent Control Requested/Delayed	Y
13-98315	High Grass and Weeds Inspection	Y
13-98338	High Grass and Weeds Inspection	Y
13-98340	High Grass and Weeds Inspection	Y
13-98341	High Grass and Weeds Inspection	Y
13-98342	High Grass and Weeds Inspection	Y
13-98347	Sidewalk/Curb/Driveway Damaged by Roots/Request Cut	Y
13-98348	High Grass and Weeds Inspection	Y
13-98349	High Grass and Weeds Inspection	Y
13-98350	High Grass and Weeds Inspection	Y
13-98353	High Grass and Weeds Inspection	Y
13-98358	High Grass and Weeds Inspection	Y
13-98368	Rats: Rodent Control Requested/Delayed	Y
13-98377	High Grass and Weeds Inspection	Y
13-98380	High Grass and Weeds Inspection	Y
13-98382	High Grass and Weeds Inspection	Y
13-98383	High Grass and Weeds Inspection	Y
13-98385	Courville Container	Y
13-98391	Sign Removal	Y
13-96867	Property Damage Caused By Lift/Truck	Y
13-96888	Debris: Trash/Illegal Dumping/Private/Pub Property	Y
13-96898	Utility Covers: Loose/Missing	Y
13-96902	Debris: Trash/Illegal Dumping/Private/Pub Property	Y
13-96906	Debris/Trash/Garbage Disposal: Improper/Careless	Y
13-96913	Debris: Trash/Illegal Dumping/Private/Pub Property	Y
13-97004	Berm Area Sinking: Repair Required/Obstructed	Y
13-97014	Fire Debris: Reported/Enforcement Unsatisfactory	Y
13-97049	Debris/Trash/Garbage Disposal: Improper/Careless	Y
13-97052	Collection Untimely: Protest Parking Violations/ETC	Y
13-97058	Sign Removal	Y
13-97063	Debris: Trash/Illegal Dumping/Private/Pub Property	Y
13-97069	Rats: Rodent Control Requested/Delayed	Y
13-97079	High Grass and Weeds Inspection	Y
13-97091	Rats: Rodent Control Requested/Delayed	Y
13-97092	Rats: Rodent Control Requested/Delayed	Y
13-97098	Debris: Trash/Illegal Dumping/Private/Pub Property	Y
13-97102	Debris: Trash/Illegal Dumping/Private/Pub Property	Y

13-97105	High Grass and Weeds Inspection	Y
13-97117	Debris: Trash/Illegal Dumping/Private/Pub Property	Y
13-97119	Street/Alley/Sidewalk Maintenance	
13-97133	Rats: Rodent Control Requested/Delayed	Y
13-97135	High Grass and Weeds Inspection	Y
13-97148	Debris: Trash/Illegal Dumping/Private/Pub Property	Y
13-97149	Debris: Trash/Illegal Dumping/Private/Pub Property	Y
13-97150	Street/Traffic Sign: Damaged/Miss/Install Untimely	Y
13-97151	Debris: Trash/Illegal Dumping/Private/Pub Property	Y
13-97204	Courville Container	Y
13-97205	Commercial Dumpster Inspection/Enforcement	Y
13-97219	Debris/Trash/Garbage Disposal: Improper/Careless	Y
13-97310	Debris: Trash/Illegal Dumping/Private/Pub Property	Y
13-97311	Residential Debris: Removal Cost Estimate Request	Y
13-97312	Rats: Rodent Control Requested/Delayed	Y
13-97313	High Grass and Weeds Inspection	Y
13-97314	Debris/Trash/Garbage Disposal: Improper/Careless	Y
13-97318	Improper Storage Of Container	Y
13-97357	Debris: Trash/Illegal Dumping/Private/Pub Property	Y
13-97499	Debris: Trash/Illegal Dumping/Private/Pub Property	Y
13-97511	Rats: Rodent Control Requested/Delayed	Y
13-97524	City Engineering	Y
13-97546	Improper Storage Of Container	
13-97556	Debris/Trash/Garbage Disposal: Improper/Careless	Y
13-97621	Debris: Trash/Illegal Dumping/Private/Pub Property	
13-97624	Street/Alley/Sidewalk Maintenance	
13-97627	Bulk Inspection/Enforcement	
13-97629	Collection Untimely: Protest Parking Violations/ETC	Y
13-97630	Motor City Makeover: Debris Removal/Untimely	Y
13-97631	Debris: Trash/Illegal Dumping/Private/Pub Property	Y
13-97633	Debris: Trash/Illegal Dumping/Private/Pub Property	Y
13-97636	Street/Alley/Sidewalk Maintenance	
13-97638	Sidewalk/Curb/Driveway Damaged by Roots/Request Cut	Y
13-97639	Debris/Trash/Garbage Disposal: Improper/Careless	Y
13-97641	High Grass and Weeds Inspection	Y
13-97651	Sidewalks: Repair/Replacement Requested/Untimely	Y
13-97654	High Grass and Weeds Inspection	Y
13-97658	Rats: Rodent Control Requested/Delayed	Y
13-97672	Debris/Trash/Garbage Disposal: Improper/Careless	Y
13-97673	High Grass and Weeds Inspection	Y
13-97681	Debris: Trash/Illegal Dumping/Private/Pub Property	Y
13-97682	Debris: Trash/Illegal Dumping/Private/Pub Property	Y
13-97683	Street/Alley: Condition Caused Property Damage	
13-97685	Debris: Trash/Illegal Dumping/Private/Pub Property	Y
13-97691	Debris: Trash/Illegal Dumping/Private/Pub Property	Y
13-97712	Debris: Trash/Illegal Dumping/Private/Pub Property	Y
13-97715	High Grass and Weeds Inspection	Y
13-97732	Request Installation of Commercial Dumpster	
13-97752	Debris: Trash/Illegal Dumping/Private/Pub Property	Y
13-97762	High Grass and Weeds Inspection	Y
13-97763	High Grass and Weeds Inspection	Y
13-97665	Motor City Makeover: Debris Removal/Untimely	

13-97767	Sidewalk/Curb/Driveway Damaged by Roots/Request Cut	
13-97768	Debris: Trash/Illegal Dumping/Private/Pub Property	Y
13-97777	Property Damage Caused By Lift/Truck	Y
13-97787	High Grass and Weeds Inspection	Y
13-97797	High Grass and Weeds Inspection	Y
13-97802	Sidewalk/Curb/Driveway Damaged by Roots/Request Cut	Y
13-97809	High Grass and Weeds Inspection	Y
13-97817	Commercial Dumpster Inspection/Enforcement	
13-97827	Debris: Trash/Illegal Dumping/Private/Pub Property	Y
13-97913	Street/Alley: Condition Caused Property Damage	
13-97914	Debris/Trash/Garbage Disposal: Improper/Careless	
13-97933	High Grass and Weeds Inspection	
13-97945	Debris: Trash/Illegal Dumping/Private/Pub Property	Y
13-98026	High Grass and Weeds Inspection	Y
13-98027	High Grass and Weeds Inspection	
13-98031	High Grass and Weeds Inspection	Y
13-98041	High Grass and Weeds Inspection	Y
13-98046	High Grass and Weeds Inspection	Y
13-98050	Rats: Rodent Control Requested/Delayed	Y
13-98077	High Grass and Weeds Inspection	Y
13-98089	Debris Inspection: Req/Incomplete/Untimely/Removal	Y
13-98092	High Grass and Weeds Inspection	Y
13-98096	High Grass and Weeds Inspection	Y
13-98136	High Grass and Weeds Inspection	Y
13-98154	High Grass and Weeds Inspection	Y
13-98181	High Grass and Weeds Inspection	Y
13-98206	High Grass and Weeds Inspection	Y
13-98229	High Grass and Weeds Inspection	Y
13-98230	Rats: Rodent Control Requested/Delayed	Y
13-98273	Debris: Trash/Illegal Dumping/Private/Pub Property	Y
13-98295	High Grass and Weeds Inspection	Y
13-98297	Residential Debris: Removal Cost Estimate Request	Y
13-98302	High Grass and Weeds Inspection	Y
13-98306	Rats: Rodent Control Requested/Delayed	Y
13-98326	High Grass and Weeds Inspection	Y
13-98334	Debris: Trash/Illegal Dumping/Private/Pub Property	Y
13-98336	High Grass and Weeds Inspection	Y
13-98344	Alley Inspection: Requested/Enforcement Unsatis.	Y
13-98352	High Grass and Weeds Inspection	Y
13-98355	High Grass and Weeds Inspection	Y
13-98357	Monthly Bulk Pick-Up: Delayed/Not Consistent	Y
13-98360	Rats: Rodent Control Requested/Delayed	Y
13-98361	Rats: Rodent Control Requested/Delayed	Y
13-98374	Rats: Rodent Control Requested/Delayed	Y
13-97270	Environmental Inspection/Enforcement	Y
13-97373	Debris: Trash/Illegal Dumping/Private/Pub Property	Y
13-97813	Intersection Traffic Signs: Superfluous/Dangerous	
13-96847	Street/Traffic Sign: Damaged/Miss/Install Untimely	Y
13-97121	Debris: Trash/Illegal Dumping/Private/Pub Property	Y
13-97122	Street Repair/Paving/Resuracing Requested	
13-97126	Debris: Trash/Illegal Dumping/Private/Pub Property	Y
13-97134	Debris: Trash/Illegal Dumping/Private/Pub Property	Y

13-97137	Debris: Trash/Illegal Dumping/Private/Pub Property	Y
13-97214	Debris: Trash/Illegal Dumping/Private/Pub Property	Y
13-97220	Debris: Trash/Illegal Dumping/Private/Pub Property	Y
13-97236	Sidewalks: Repair/Replacement Requested/Untimely	Y
13-97295	Debris: Trash/Illegal Dumping/Private/Pub Property	Y
13-97389	Debris: Trash/Illegal Dumping/Private/Pub Property	Y
13-97392	Debris: Trash/Illegal Dumping/Private/Pub Property	Y
13-97400	Debris: Trash/Illegal Dumping/Private/Pub Property	
13-97409	Debris: Trash/Illegal Dumping/Private/Pub Property	Y
13-97435	Debris: Trash/Illegal Dumping/Private/Pub Property	Y
13-97446	Debris: Trash/Illegal Dumping/Private/Pub Property	Y
13-97589	Rats: Rodent Control Requested/Delayed	Y
13-97644	High Grass and Weeds Inspection	Y
13-97663	Collection Untimely: Protest Parking Violations/ETC	
13-97664	Alley Unpaved/Paved: Repairs Requessted/Untimely	
13-97666	Debris: Trash/Illegal Dumping/Private/Pub Property	Y
13-97709	Debris: Trash/Illegal Dumping/Private/Pub Property	Y
13-97710	Debris: Trash/Illegal Dumping/Private/Pub Property	Y
13-97733	Debris: Trash/Illegal Dumping/Private/Pub Property	Y
13-97778	Improper Storage Of Container	Y
13-97779	Improper Storage Of Container	Y
13-97780	High Grass and Weeds Inspection	Y
13-97788	High Grass and Weeds Inspection	Y
13-97791	High Grass and Weeds Inspection	Y
13-97810	Monthly Bulk Pick-Up: Delayed/Not Consistent	
13-97811	Rats: Rodent Control Requested/Delayed	Y
13-97854	Debris: Trash/Illegal Dumping/Private/Pub Property	Y
13-97863	Debris: Trash/Illegal Dumping/Private/Pub Property	Y
13-97867	Debris: Trash/Illegal Dumping/Private/Pub Property	Y
13-97908	Debris: Trash/Illegal Dumping/Private/Pub Property	Y
13-97996	Debris: Trash/Illegal Dumping/Private/Pub Property	
13-98007	High Grass and Weeds Inspection	Y
13-98083	Street Repair/Paving/Resuracing Requested	
13-98090	Sidewalks: Repair/Replacement Requested/Untimely	Y
13-98093	High Grass and Weeds Inspection	Y
13-98098	Debris: Trash/Illegal Dumping/Private/Pub Property	Y
13-98100	Debris: Trash/Illegal Dumping/Private/Pub Property	Y
13-98106	Debris/Trash/Garbage Disposal: Improper/Careless	Y
13-98109	Debris: Trash/Illegal Dumping/Private/Pub Property	Y
13-98110	Debris: Trash/Illegal Dumping/Private/Pub Property	Y
13-98205	High Grass and Weeds Inspection	
13-98210	Traffic Light: Unsynchronized/Blink/Danger/Repair	
13-98216	High Grass and Weeds Inspection	
13-98265	Property Damage Caused By Lift/Truck	Y
13-98268	Debris: Trash/Illegal Dumping/Private/Pub Property	Y
13-98286	High Grass and Weeds Inspection	Y
13-98298	High Grass and Weeds Inspection	Y
13-98299	High Grass and Weeds Inspection	Y
13-98308	High Grass and Weeds Inspection	Y
13-98323	High Grass and Weeds Inspection	Y
13-98327	Debris: Trash/Illegal Dumping/Private/Pub Property	Y
13-98328	Debris: Trash/Illegal Dumping/Private/Pub Property	Y

13-98351	High Grass and Weeds Inspection	Y
13-98370	Rats: Rodent Control Requested/Delayed	
13-98409	High Grass and Weeds Inspection	Y
13-98414	High Grass and Weeds Inspection	Y
13-98437	Rats: Rodent Control Requested/Delayed	Y
13-98439	Debris Inspection: Req/Incomplete/Untimely/Removal	Y
13-98507	High Grass and Weeds Inspection	Y
13-98513	High Grass and Weeds Inspection	Y
13-98514	High Grass and Weeds Inspection	Y
13-98515	High Grass and Weeds Inspection	Y
13-98519	High Grass and Weeds Inspection	
13-98520	High Grass and Weeds Inspection	Y
13-98565	Debris Inspection: Req/Incomplete/Untimely/Removal	
13-98566	High Grass and Weeds Inspection	Y
13-98567	Rats: Rodent Control Requested/Delayed	Y
13-98593	Debris Inspection: Req/Incomplete/Untimely/Removal	Y
13-98665	Street Maintenance	Y
13-98675	Rats: Rodent Control Requested/Delayed	Y
13-98677	High Grass and Weeds Inspection	Y
13-98678	Debris: Trash/Illegal Dumping/Private/Pub Property	Y
13-98682	Sidewalks: Repair/Replacement Requested/Untimely	
13-98689	High Grass and Weeds Inspection	Y
13-98691	High Grass and Weeds Inspection	Y
13-98719	Street/Alley/Sidewalk Maintenance	Y
13-98722	Commercial Dumpster Inspection/Enforcement	Y
13-98724	Courville Container	Y
13-98725	High Grass and Weeds Inspection	Y
13-98727	Sidewalks: Repair/Replacement Requested/Untimely	Y
13-98790	Violation/Ticket Issued In Error/Disputed	Y
13-98831	High Grass and Weeds Inspection	Y
13-98832	High Grass and Weeds Inspection	Y
13-98835	Rats: Rodent Control Requested/Delayed	
13-98837	High Grass and Weeds Inspection	Y
13-98843	High Grass and Weeds Inspection	Y
13-98844	High Grass and Weeds Inspection	Y
13-98845	High Grass and Weeds Inspection	Y
13-98846	High Grass and Weeds Inspection	Y
13-98852	Environmental Hazard Inspection/Enforcement	Y
13-98914	Debris: Trash/Illegal Dumping/Private/Pub Property	Y
13-98917	Rats: Rodent Control Requested/Delayed	Y
13-98920	High Grass and Weeds Inspection	Y
13-98923	Debris: Trash/Illegal Dumping/Private/Pub Property	Y
13-98925	Direction Sign Postings: Various Problems	Y
13-98928	High Grass and Weeds Inspection	Y
13-98930	High Grass and Weeds Inspection	Y
13-98932	High Grass and Weeds Inspection	Y
13-98945	Rats: Rodent Control Requested/Delayed	Y
13-98947	Direction Sign Postings: Various Problems	Y
13-98948	High Grass and Weeds Inspection	Y
13-98953	Sidewalks: Repair/Replacement Requested/Untimely	Y
13-98956	Sidewalk: Inspection Results Protested	Y
13-98994	Debris: Trash/Illegal Dumping/Private/Pub Property	Y

13-98995	Rats: Rodent Control Requested/Delayed	
13-98996	High Grass and Weeds Inspection	Y
13-98999	Debris Inspection: Req/Incomplete/Untimely/Removal	
13-99005	Courville Container	Y
13-99006	Debris Inspection: Req/Incomplete/Untimely/Removal	Y
13-99008	Traffic Light: Unsynchronized/Blink/Danger/Repair	Y
13-99039	Debris: Trash/Illegal Dumping/Private/Pub Property	Y
13-99040	Courville Container	Y
13-99124	Debris: Trash/Illegal Dumping/Private/Pub Property	Y
13-99134	Debris: Trash/Illegal Dumping/Private/Pub Property	Y
13-99135	Debris: Trash/Illegal Dumping/Private/Pub Property	Y
13-99197	Rats: Rodent Control Requested/Delayed	
13-99199	Debris: Trash/Illegal Dumping/Private/Pub Property	
13-99201	Debris: Trash/Illegal Dumping/Private/Pub Property	
13-99202	High Grass and Weeds Inspection	Y
13-99203	High Grass and Weeds Inspection	Y
13-99207	Debris Inspection: Req/Incomplete/Untimely/Removal	Y
13-99268	Improper Conduct of Employee	
13-99287	Debris: Trash/Illegal Dumping/Private/Pub Property	
13-99288	High Grass and Weeds Inspection	Y
13-99292	Debris: Trash/Illegal Dumping/Private/Pub Property	Y
13-99293	Debris/Trash/Garbage Disposal: Improper/Careless	Y
13-99294	Alley Inspection: Requested/Enforcement Unsatis.	Y
13-99295	Debris Inspection: Req/Incomplete/Untimely/Removal	Y
13-99296	Debris Inspection: Req/Incomplete/Untimely/Removal	Y
13-99303	Debris Inspection: Req/Incomplete/Untimely/Removal	Y
13-99314	Debris: Trash/Illegal Dumping/Private/Pub Property	Y
13-99315	Debris: Trash/Illegal Dumping/Private/Pub Property	Y
13-98408	Debris: Trash/Illegal Dumping/Private/Pub Property	Y
13-98419	Intersection Traffic Signs: Superfluous/Dangerous	
13-98422	High Grass and Weeds Inspection	Y
13-98423	High Grass and Weeds Inspection	Y
13-98425	High Grass and Weeds Inspection	Y
13-98431	High Grass and Weeds Inspection	Y
13-98433	High Grass and Weeds Inspection	Y
13-98433	High Grass and Weeds Inspection	Y
13-98434	High Grass and Weeds Inspection	Y
13-98435	Debris: Trash/Illegal Dumping/Private/Pub Property	Y
13-98436	High Grass and Weeds Inspection	Y
13-98449	Sidewalk/Curb/Driveway Damaged by Roots/Request Cut	Y
13-98451	High Grass and Weeds Inspection	Y
13-98456	Debris: Trash/Illegal Dumping/Private/Pub Property	Y
13-98460	Debris: Trash/Illegal Dumping/Private/Pub Property	Y
13-98465	Sidewalks: Repair/Replacement Requested/Untimely	Y
13-98473	High Grass and Weeds Inspection	Y
13-98478	High Grass and Weeds Inspection	Y
13-98480	High Grass and Weeds Inspection	Y
13-98481	Debris: Trash/Illegal Dumping/Private/Pub Property	Y
13-98501	Debris: Trash/Illegal Dumping/Private/Pub Property	Y
13-98533	High Grass and Weeds Inspection	Y
13-98535	High Grass and Weeds Inspection	Y
13-98536	High Grass and Weeds Inspection	Y

13-98539	Sidewalk/Curb/Driveway Damaged by Roots/Request Cut	
13-98542	Bulk Items Placed On Berm Prior To Specified Day	Y
13-98554	High Grass and Weeds Inspection	Y
13-98557	Debris/Trash/Garbage Disposal: Improper/Careless	
13-98588	Street Maintenance	
13-98589	High Grass and Weeds Inspection	Y
13-98592	High Grass and Weeds Inspection	Y
13-98603	Rats: Rodent Control Requested/Delayed	Y
13-98612	Debris Inspection/Enforcement	
13-98613	High Grass and Weeds Inspection	Y
13-98618	Debris: Trash/Illegal Dumping/Private/Pub Property	Y
13-98631	High Grass and Weeds Inspection	Y
13-98638	Debris: Trash/Illegal Dumping/Private/Pub Property	Y
13-98639	High Grass and Weeds Inspection	Y
13-98643	High Grass and Weeds Inspection	Y
13-98646	High Grass and Weeds Inspection	Y
13-98681	High Grass and Weeds Inspection	Y
13-98692	High Grass and Weeds Inspection	Y
13-98693	Debris: Trash/Illegal Dumping/Private/Pub Property	Y
13-98696	Debris: Trash/Illegal Dumping/Private/Pub Property	Y
13-98699	Sidewalks: Repair/Replacement Requested/Untimely	Y
13-98701	Debris	Y
13-98714	Debris: Trash/Illegal Dumping/Private/Pub Property	Y
13-98734	Debris: Trash/Illegal Dumping/Private/Pub Property	Y
13-98743	Rats: Rodent Control Requested/Delayed	Y
13-98804	Rats: Rodent Control Requested/Delayed	Y
13-98806	High Grass and Weeds Inspection	Y
13-98807	High Grass and Weeds Inspection	Y
13-98808	High Grass and Weeds Inspection	
13-98810	High Grass and Weeds Inspection	Y
13-98871	Debris: Trash/Illegal Dumping/Private/Pub Property	Y
13-98882	Debris Inspection/Enforcement	
13-98887	High Grass and Weeds Inspection	
13-98889	Environmental Hazard Inspection/Enforcement	
13-98893	Rats: Rodent Control Requested/Delayed	Y
13-98899	High Grass and Weeds Inspection	Y
13-98903	Debris: Trash/Illegal Dumping/Private/Pub Property	Y
13-98965	Rats: Rodent Control Requested/Delayed	Y
13-98966	Debris: Trash/Illegal Dumping/Private/Pub Property	Y
13-98967	Bulk Items Placed On Berm Prior To Specified Day	Y
13-98972	Sidewalks: Repair/Replacement Requested/Untimely	Y
13-98973	High Grass and Weeds Inspection	Y
13-99004	Bulk Items Placed On Berm Prior To Specified Day	Y
13-99027	Rats: Rodent Control Requested/Delayed	
13-99067	High Grass and Weeds Inspection	Y
13-99079	Traffic Light: Unsynchronized/Blink/Danger/Repair	Y
13-99090	Bulk Items Placed On Berm Prior To Specified Day	Y
13-99093	Debris: Trash/Illegal Dumping/Private/Pub Property	
13-99138	High Grass and Weeds Inspection	Y
13-99139	Debris: Trash/Illegal Dumping/Private/Pub Property	Y
13-99144	Debris: Trash/Illegal Dumping/Private/Pub Property	Y
13-99153	High Grass and Weeds Inspection	Y

13-99155	Rats: Rodent Control Requested/Delayed	Y
13-99156	High Grass and Weeds Inspection	Y
13-99157	Debris/Trash/Garbage Disposal: Improper/Careless	Y
13-99163	Debris: Trash/Illegal Dumping/Private/Pub Property	Y
13-99164	High Grass and Weeds Inspection	Y
13-99165	High Grass and Weeds Inspection	
13-99166	Sidewalks: Repair/Replacement Requested/Untimely	
13-99167	Commercial Dumpster Inspection/Enforcement	Y
13-99196	High Grass and Weeds Inspection	
13-99210	High Grass and Weeds Inspection	Y
13-99246	Sidewalks: Repair/Replacement Requested/Untimely	
13-99264	Curbs/Sidewalks/Driveways: Prob. After Resurfacing	
13-98416	High Grass and Weeds Inspection	Y
13-98458	Debris: Trash/Illegal Dumping/Private/Pub Property	Y
13-98472	High Grass and Weeds Inspection	Y
13-98474	High Grass and Weeds Inspection	Y
13-98483	Rats: Rodent Control Requested/Delayed	Y
13-98487	High Grass and Weeds Inspection	Y
13-98488	Street/Alley/Sidewalk Maintenance	
13-98494	High Grass and Weeds Inspection	Y
13-98499	Commercial Dumpster Inspection/Enforcement	Y
13-98523	Debris: Trash/Illegal Dumping/Private/Pub Property	
13-98525	High Grass and Weeds Inspection	Y
13-98563	High Grass and Weeds Inspection	Y
13-98572	High Grass and Weeds Inspection	
13-98575	Debris: Trash/Illegal Dumping/Private/Pub Property	
13-98578	Rats: Rodent Control Requested/Delayed	Y
13-98580	Debris: Trash/Illegal Dumping/Private/Pub Property	Y
13-98584	Rats: Rodent Control Requested/Delayed	Y
13-98606	Rats: Rodent Control Requested/Delayed	Y
13-98607	Debris: Trash/Illegal Dumping/Private/Pub Property	Y
13-98609	Commercial Dumpster Inspection/Enforcement	Y
13-98628	High Grass and Weeds Inspection	Y
13-98636	Commercial Dumpster Inspection/Enforcement	Y
13-98662	Rats: Rodent Control Requested/Delayed	Y
13-98667	Rats: Rodent Control Requested/Delayed	Y
13-98688	Monthly Bulk Pick-Up: Delayed/Not Consistent	Y
13-98707	High Grass and Weeds Inspection	Y
13-98710	Debris: Trash/Illegal Dumping/Private/Pub Property	Y
13-98713	High Grass and Weeds Inspection	
13-98739	High Grass and Weeds Inspection	Y
13-98742	Improper Storage Of Container	Y
13-98756	High Grass and Weeds Inspection	Y
13-98766	Debris: Trash/Illegal Dumping/Private/Pub Property	
13-98771	High Grass and Weeds Inspection	Y
13-98713	High Grass and Weeds Inspection	
13-98739	High Grass and Weeds Inspection	Y
13-98742	Improper Storage Of Container	Y
13-98756	High Grass and Weeds Inspection	Y
13-98766	Debris: Trash/Illegal Dumping/Private/Pub Property	
13-98771	High Grass and Weeds Inspection	Y
13-98772	High Grass and Weeds Inspection	Y

13-98775	Debris: Trash/Illegal Dumping/Private/Pub Property	Y
13-98779	High Grass and Weeds Inspection	
13-98782	Street/Alley: Condition Caused Property Damage	Y
13-98785	High Grass and Weeds Inspection	Y
13-98786	Rats: Rodent Control Requested/Delayed	Y
13-98795	Debris: Trash/Illegal Dumping/Private/Pub Property	Y
13-98796	Rats: Rodent Control Requested/Delayed	Y
13-98797	High Grass and Weeds Inspection	Y
13-98816	Debris: Trash/Illegal Dumping/Private/Pub Property	Y
13-98825	Debris: Trash/Illegal Dumping/Private/Pub Property	
13-98859	Debris: Trash/Illegal Dumping/Private/Pub Property	
13-98865	Rats: Rodent Control Requested/Delayed	
13-99021	High Grass and Weeds Inspection	Y
13-99029	Rats: Rodent Control Requested/Delayed	
13-99036	Rats: Rodent Control Requested/Delayed	Y
13-99068	Debris: Trash/Illegal Dumping/Private/Pub Property	Y
13-99071	Debris/Trash/Garbage Disposal: Improper/Careless	Y
13-99073	Debris/Trash/Garbage Disposal: Improper/Careless	Y
13-99076	Rats: Rodent Control Requested/Delayed	Y
13-99078	Street/Traffic Sign: Damaged/Miss/Install Untimely	
13-99082	Debris: Trash/Illegal Dumping/Private/Pub Property	Y
13-99084	Sidewalk/Driveway/Curb/Berm Area	
13-99085	Debris: Trash/Illegal Dumping/Private/Pub Property	Y
13-99086	High Grass and Weeds Inspection	Y
13-99100	Debris: Trash/Illegal Dumping/Private/Pub Property	
13-99105	Rats: Rodent Control Requested/Delayed	Y
13-99109	Debris: Trash/Illegal Dumping/Private/Pub Property	
13-99110	Rats: Rodent Control Requested/Delayed	Y
13-99115	Rats: Rodent Control Requested/Delayed	Y
13-99117	Debris: Trash/Illegal Dumping/Private/Pub Property	
13-99143	Debris: Trash/Illegal Dumping/Private/Pub Property	
13-99188	High Grass and Weeds Inspection	Y
13-99191	Debris: Trash/Illegal Dumping/Private/Pub Property	Y
13-99192	Debris: Trash/Illegal Dumping/Private/Pub Property	Y
13-99215	Sidewalk/Curb/Driveway Damaged by Roots/Request Cut	
13-99217	Sidewalk/Curb/Driveway Damaged by Roots/Request Cut	
13-99224	Debris: Trash/Illegal Dumping/Private/Pub Property	Y
13-99225	Debris: Trash/Illegal Dumping/Private/Pub Property	Y
13-99236	Property Damage Caused By Lift/Truck	Y
13-99247	Improper Storage Of Container	Y
13-99248	Sidewalk/Curb/Driveway Damaged by Roots/Request Cut	Y
13-99253	Debris: Trash/Illegal Dumping/Private/Pub Property	
13-98556	High Grass and Weeds Inspection	
13-98645	Debris/Trash/Garbage Disposal: Improper/Careless	Y
13-98649	High Grass and Weeds Inspection	Y
13-98652	High Grass and Weeds Inspection	Y
13-98654	Debris: Trash/Illegal Dumping/Private/Pub Property	Y
13-98428	High Grass and Weeds Inspection	Y
13-98447	Debris: Trash/Illegal Dumping/Private/Pub Property	Y
13-98469	High Grass and Weeds Inspection	Y
13-98497	Debris: Trash/Illegal Dumping/Private/Pub Property	Y
13-98498	Sidewalks: Repair/Replacement Requested/Untimely	

13-98518	Monthly Bulk Pick-Up: Delayed/Not Consistent	Y
13-98530	Sidewalks: Repair/Replacement Requested/Untimely	Y
13-98868	Monthly Bulk Pick-Up: Delayed/Not Consistent	Y
13-98877	Debris: Trash/Illegal Dumping/Private/Pub Property	Y
13-98880	Recycling Bin Pick Up Delayed/Not Picked Up	Y
13-98885	High Grass and Weeds Inspection	
13-98933	Street Repair/Paving/Resuracing Requested	
13-98936	High Grass and Weeds Inspection	Y
13-98938	High Grass and Weeds Inspection	Y
13-98939	Debris: Trash/Illegal Dumping/Private/Pub Property	
13-98957	Rats: Rodent Control Requested/Delayed	Y
13-98960	Sidewalks: Repair/Replacement Requested/Untimely	
13-98978	High Grass and Weeds Inspection	
13-98988	High Grass and Weeds Inspection	
13-99032	Sidewalks: Repair/Replacement Requested/Untimely	
13-99050	Debris: Trash/Illegal Dumping/Private/Pub Property	Y
13-99055	High Grass and Weeds Inspection	Y
13-99058	Debris: Trash/Illegal Dumping/Private/Pub Property	Y
13-99060	Intersection Traffic Signs: Superfluous/Dangerous	Y
13-99149	Debris: Trash/Illegal Dumping/Private/Pub Property	
13-99187	Debris: Trash/Illegal Dumping/Private/Pub Property	
13-99229	Debris: Trash/Illegal Dumping/Private/Pub Property	
13-99260	Street/Traffic Sign: Damaged/Miss/Install Untimely	
13-99266	Street Repair/Paving/Resuracing Requested	
13-99271	Debris: Trash/Illegal Dumping/Private/Pub Property	Y
13-99274	Street/Traffic Sign: Damaged/Miss/Install Untimely	Y
13-99275	Street/Traffic Sign: Damaged/Miss/Install Untimely	Y
13-99330	Street/Alley/Sidewalk Maintenance	
13-99380	Rats: Rodent Control Requested/Delayed	
13-99381	Rats: Rodent Control Requested/Delayed	Y
13-99382	Rats: Rodent Control Requested/Delayed	Y
13-99384	Street Maintenance	
13-99385	Sidewalks: Repair/Replacement Requested/Untimely	
13-99391	Debris Inspection: Req/Incomplete/Untimely/Removal	Y
13-99392	Rats: Rodent Control Requested/Delayed	Y
13-99398	Administration	
13-99425	Traffic Light: Unsynchronized/Blink/Danger/Repair	
13-99426	City Engineering	
13-99428	Intersection Traffic Signs: Superfluous/Dangerous	Y
13-99553	Bulk Items Placed On Berm Prior To Specified Day	Y
13-99554	Bulk	Y
13-99555	Bulk	Y
13-99556	Commercial Garbage Pick-Up: Poor Service Provided	Y
13-99557	Commercial Dumpster Inspection/Enforcement	Y
13-99584	Direction Sign Postings: Various Problems	Y
13-99640	Debris: Trash/Illegal Dumping/Private/Pub Property	
13-99644	Courville Container	
13-99646	Debris: Trash/Illegal Dumping/Private/Pub Property	
13-99649	Debris: Trash/Illegal Dumping/Private/Pub Property	
13-99359	Debris: Trash/Illegal Dumping/Private/Pub Property	Y
13-99331	Street/Alley: Condition Caused Property Damage	
13-99334	Street/Alley/Sidewalk Maintenance	

13-99354	Debris: Trash/Illegal Dumping/Private/Pub Property	Y
13-99361	Sidewalks: Repair/Replacement Requested/Untimely	
13-99362	Rats: Rodent Control Requested/Delayed	Y
13-99375	Traffic Engineering	
13-99376	High Grass and Weeds Inspection	Y
13-99434	Debris: Trash/Illegal Dumping/Private/Pub Property	
13-99485	Street Maintenance	
14-99578	Sidewalks/Driveway/Curb/Berm Area	
14-99587	Sidewalks: Repair/Replacement Requested/Untimely	
14-99603	Snow and/or Ice Removal	Y
14-99607	Snow and/or Ice Removal	Y
14-99608	Snow and/or Ice Removal	Y
14-99609	Street/Alley/Sidewalk Maintenance	
14-99618	Street/Traffic Sign: Damaged/Miss/Install Untimely	
14-99667	Debris: Trash/Illegal Dumping/Private/Pub Property	
14-99668	Street Maintenance	
14-99674	Street Maintenance	
14-99675	Debris: Trash/Illegal Dumping/Private/Pub Property	
13-99328	Street/Traffic Sign: Damaged/Miss/Install Untimely	Y
13-99340	Rats: Rodent Control Requested/Delayed	
13-99341	Collection Untimely: Protest Parking Violations/ETC	Y
13-99453	Debris: Trash/Illegal Dumping/Private/Pub Property	Y
13-99461	Debris: Trash/Illegal Dumping/Private/Pub Property	Y
13-99540	Sidewalks: Repair/Replacement Requested/Untimely	
13-99541	Rats: Rodent Control Requested/Delayed	Y
13-99548	Rats: Rodent Control Requested/Delayed	
13-99560	City Engineering	
13-99562	Street Repair/Paving/Resuracing Requested	
13-99565	High Grass and Weeds Inspection	
13-99580	Debris: Trash/Illegal Dumping/Private/Pub Property	
14-99593	Street Maintenance	
14-99594	Snow and/or Ice Removal	Y
14-99595	Snow and/or Ice Removal	Y
14-99602	Property Damage Caused By Lift/Truck	Y
14-99613	Debris/Trash/Garbage Disposal: Improper/Careless	
14-99619	Street Repair/Paving/Resuracing Requested	
14-99625	Street/Alley/Sidewalk Maintenance	
14-99653	Traffic Light: Unsynchronized/Blink/Danger/Repair	
14-99676	Debris: Trash/Illegal Dumping/Private/Pub Property	
14-99679	Debris: Trash/Illegal Dumping/Private/Pub Property	
14-99685	Debris: Trash/Illegal Dumping/Private/Pub Property	
14-99686	Property Damage Caused By Lift/Truck	
14-99688	Collection Untimely: Protest Parking Violations/ETC	
14-99691	Rats: Rodent Control Requested/Delayed	
14-99696	Snow and/or Ice Removal	
14-99703	Removal Untimely/Procedures Questioned	
14-99708	Debris: Trash/Illegal Dumping/Private/Pub Property	
14-99715	High Grass and Weeds Inspection	
14-99664	Debris: Trash/Illegal Dumping/Private/Pub Property	
14-99665	Violation/Ticket Issued In Error/Disputed	
13-99366	Debris: Trash/Illegal Dumping/Private/Pub Property	Y
13-99367	Debris: Trash/Illegal Dumping/Private/Pub Property	Y

13-99368	Improper Storage Of Container	Y
13-99369	Residential Debris: Removal Cost Estimate Request	Y
13-99371	Debris: Trash/Illegal Dumping/Private/Pub Property	Y
13-99372	Debris: Trash/Illegal Dumping/Private/Pub Property	Y
13-99407	Street Repair/Paving/Resuracing Requested	Y
13-99409	Debris: Trash/Illegal Dumping/Private/Pub Property	Y
13-99414	Debris: Trash/Illegal Dumping/Private/Pub Property	Y
13-99415	Debris: Trash/Illegal Dumping/Private/Pub Property	Y
13-99417	Debris: Trash/Illegal Dumping/Private/Pub Property	Y
13-99472	Monthly Bulk Pick-Up: Delayed/Not Consistent	Y
14-99615	Improper Storage Of Container	
14-99719	Container Damaged Caused by Lift Truck	Y
14-99744	Street/Traffic Sign: Damaged/Miss/Install Untimely	Y
14-99750	Improper Storage Of Container	
14-99756	Container Damaged Caused by Lift Truck	Y
14-99758	Rats: Rodent Control Requested/Delayed	
14-99763	Street/Traffic Sign: Damaged/Miss/Install Untimely	Y
14-99776	General Inspection/Enforcement	Y
14-99786	Administration	
14-99800	Debris: Trash/Illegal Dumping/Private/Pub Property	
14-99816	Collection Untimely: Protest Parking Violations/ETC	Y
14-99825	Removal Untimely/Procedures Questioned	Y
14-99826	Removal Untimely/Procedures Questioned	Y
14-99827	Removal Untimely/Procedures Questioned	Y
14-99828	Removal Untimely/Procedures Questioned	Y
14-99829	Removal Untimely/Procedures Questioned	Y
14-99830	Removal Untimely/Procedures Questioned	Y
14-99831	Removal Untimely/Procedures Questioned	Y
14-99832	Removal Untimely/Procedures Questioned	Y
14-99833	Bulk	Y
14-99834	Intersection Traffic Signs: Superfluous/Dangerous	Y
14-99836	Street/Alley: Condition Caused Property Damage	Y
14-99907	Street Maintenance	
14-99967	Street/Alley/Sidewalk Maintenance	Y
14-99968	Street/Alley/Sidewalk Maintenance	Y
14-99969	Street/Alley/Sidewalk Maintenance	Y
14-99970	Street/Alley/Sidewalk Maintenance	Y
14-99971	Street/Alley/Sidewalk Maintenance	Y
14-99972	Street/Alley/Sidewalk Maintenance	Y
14-99973	Debris: Trash/Illegal Dumping/Private/Pub Property	
14-99974	Debris: Trash/Illegal Dumping/Private/Pub Property	
14-99975	Debris/Trash/Garbage Disposal: Improper/Careless	
14-99976	Commercial Dumpster Inspection/Enforcement	
14-99978	Rats: Rodent Control Requested/Delayed	
14-99986	Sidewalks: Repair/Replacement Requested/Untimely	
14-99992	Courville Container	Y
14-99724	Debris: Trash/Illegal Dumping/Private/Pub Property	
14-99725	Rats: Rodent Control Requested/Delayed	
14-99748	Street Maintenance	
14-99781	Street Maintenance	
14-99793	Debris: Trash/Illegal Dumping/Private/Pub Property	
14-99847	Snow and/or Ice Removal	Y

14-99871	Debris: Trash/Illegal Dumping/Private/Pub Property	
14-99890	Debris: Trash/Illegal Dumping/Private/Pub Property	Y
14-99894	Rats: Rodent Control Requested/Delayed	Y
14-99895	Debris: Trash/Illegal Dumping/Private/Pub Property	
14-99900	Debris: Trash/Illegal Dumping/Private/Pub Property	
14-99902	Debris: Trash/Illegal Dumping/Private/Pub Property	
14-99905	Debris: Trash/Illegal Dumping/Private/Pub Property	
14-99911	Debris: Trash/Illegal Dumping/Private/Pub Property	
14-99912	Debris: Trash/Illegal Dumping/Private/Pub Property	
14-99916	Debris: Trash/Illegal Dumping/Private/Pub Property	
14-99918	Debris: Trash/Illegal Dumping/Private/Pub Property	
14-99965	Sidewalk/Curb/Driveway Damaged by Roots/Request Cut	
14-99733	Debris: Trash/Illegal Dumping/Private/Pub Property	Y
14-99747	Snow and/or Ice Removal	Y
14-99761	Debris	
14-99811	Improper Storage Of Container	
14-99837	Snow and/or Ice Removal	Y
14-99840	Snow and/or Ice Removal	Y
14-99841	Snow and/or Ice Removal	Y
14-99842	Snow and/or Ice Removal	Y
14-99843	Snow and/or Ice Removal	Y
14-99845	Snow and/or Ice Removal	Y
14-99850	Snow and/or Ice Removal	Y
14-99854	Street/Traffic Sign: Damaged/Miss/Install Untimely	Y
14-99855	Street/Traffic Sign: Damaged/Miss/Install Untimely	Y
14-99866	Street Repair/Paving/Resuracing Requested	
14-99867	Debris: Trash/Illegal Dumping/Private/Pub Property	
14-99922	Street/Alley/Sidewalk Maintenance	
14-99925	Alleys	
14-99926	Snow and/or Ice Removal	Y
14-99927	Snow and/or Ice Removal	Y
14-99933	Snow and/or Ice Removal	Y
14-99934	Snow and/or Ice Removal	Y
14-99936	Snow and/or Ice Removal	Y
14-99937	Snow and/or Ice Removal	Y
14-99940	Debris: Trash/Illegal Dumping/Private/Pub Property	
14-99943	Rats: Rodent Control Requested/Delayed	
14-99949	Snow and/or Ice Removal	Y
14-99950	Street Maintenance	
14-99951	Snow and/or Ice Removal	Y
14-99955	Street/Alley/Sidewalk Maintenance	
14-99959	Commercial Garbage Pick-Up: Poor Service Provided	
14-99989	Collection Untimely: Protest Parking Violations/ETC	
14-100002	Snow and/or Ice Removal	Y
14-100019	Debris Inspection: Req/Incomplete/Untimely/Removal	
14-100020	Debris Inspection: Req/Incomplete/Untimely/Removal	
14-100023	Snow and/or Ice Removal	Y
14-99723	Removal Untimely/Procedures Questioned	Y
14-99726	Removal Untimely/Procedures Questioned	Y
14-99729	Removal Untimely/Procedures Questioned	Y
14-99768	Debris/Trash/Garbage Disposal: Improper/Careless	Y
14-99772	Collection Untimely: Protest Parking Violations/ETC	Y

14-99785	Improper Storage Of Container	
14-99858	Removal Untimely/Procedures Questioned	
14-99917	Removal Untimely/Procedures Questioned	Y
14-99919	Improper Storage Of Container	
14-99994	Removal Untimely/Procedures Questioned	Y
14-100006	Removal Untimely/Procedures Questioned	Y
14-100011	Removal Untimely/Procedures Questioned	Y
14-100025	Violation/Ticket Issued In Error/Disputed	Y
14-100029	Removal Untimely/Procedures Questioned	Y
14-100031	Removal Untimely/Procedures Questioned	Y
14-100032	Removal Untimely/Procedures Questioned	Y
14-100033	Removal Untimely/Procedures Questioned	Y

Recreation Department

Complaint Number	Complaint Description	Resolved
13-97540	Request for Phone Number	Y
13-98879	Administration	Y

Transportation

Complaint Number	Complaint Description	Resolved
13-97280	Bus Interior/Exterior: Filthy/Lights Broken/Etc.	Y
13-97642	Bus Routes/Time Schul: Wait Excess/Service Inadequa	Y
13-98838	Bus Routes/Time Schul: Wait Excess/Service Inadequa	
13-99304	Handicapped: Passed Up/Lift Inoperable	Y
13-99306	Buildings and Grounds	
13-98619	Bus Routes/Time Schul: Wait Excess/Service Inadequa	
14-99636	Transfer: Valid/Refused/Problems	
14-99654	Administration	
14-99760	Bus Routes/Time Schul: Wait Excess/Service Inadequa	Y
14-99901	Bus Routes/Time Schul: Wait Excess/Service Inadequa	

Water & Sewerage Department

Complaint Number	Complaint Description	Resolved
13-96855	Administration	Y
13-96869	Leaking/Defective/Replacement Needed/Untimely	Y
13-96877	Water Running In Basement of Vacant Home	Y
13-96882	Catch Basin: Blocked/Flooding/Damaged/Sinking	Y
13-96883	City Sewer: Blocked/Causing Bake-Up	Y
13-96948	City Sewer: Blocked/Causing Bake-Up	Y
13-96953	City Sewer: Blocked/Causing Bake-Up	Y
13-97194	City Sewer: Blocked/Causing Bake-Up	Y
13-97285	Catch Basin: Blocked/Flooding/Damaged/Sinking	Y
13-97287	Lawn/Sod Not Restored/Restoration Unsatisfactory	Y
13-97332	Request for Phone Number	Y
13-97362	Water: Running/Seeping/Standing	Y
13-97364	Water Running In Basement of Vacant Home	Y
13-97365	Leaking/Defective/Replacement Needed/Untimely	Y
13-97476	Water Turn On/Shut Off	Y
13-97535	Cave In: Street/Alley	
13-97738	Covers/Metal Plates: Loose/Missing/Dangerous	
13-97866	Basement Flooding	
13-97879	Catch Basin: Blocked/Flooding/Damaged/Sinking	
13-98021	Cave In: Street/Alley	
13-98186	City Sewer: Blocked/Causing Bake-Up	Y
13-98221	Water Running In Basement of Vacant Home	
13-98236	Catch Basin: Blocked/Flooding/Damaged/Sinking	
13-98274	Catch Basin: Blocked/Flooding/Damaged/Sinking	
13-98276	Sidewalk/Street/Curb/Berm/Driveway: Repair Request	Y
13-96893	Catch Basin: Blocked/Flooding/Damaged/Sinking	Y
13-96901	Catch Basin: Blocked/Flooding/Damaged/Sinking	Y
13-96925	Water: Running/Seeping/Standing	Y
13-96927	Catch Basin: Blocked/Flooding/Damaged/Sinking	Y
13-96932	Cave In: Street/Alley	Y
13-96933	Catch Basin: Blocked/Flooding/Damaged/Sinking	Y
13-96959	Catch Basin: Blocked/Flooding/Damaged/Sinking	Y
13-97029	Billing/Account Information	Y
13-97068	Main Break: Repairs Untimely	Y
13-97111	Main Break: Repairs Untimely	Y
13-97131	Water Running In Basement of Vacant Home	Y
13-97210	Basement Flooding	Y
13-97235	Catch Basin: Blocked/Flooding/Damaged/Sinking	Y
13-97240	Water: Running/Seeping/Standing	Y
13-97351	Cave In: Street/Alley	
13-97358	Catch Basin: Blocked/Flooding/Damaged/Sinking	Y
13-97360	Catch Basin: Blocked/Flooding/Damaged/Sinking	Y
13-97453	Cave In: Street/Alley	
13-97454	Administration	Y
13-97735	Catch Basin: Blocked/Flooding/Damaged/Sinking	

13-97751	Basement Flooding	
13-97758	Leaking/Defective/Replacement Needed/Untimely	Y
13-97888	Catch Basin: Blocked/Flooding/Damaged/Sinking	
13-98113	Water: Running/Seeping/Standing	
13-98122	Main Break: Repairs Untimely	Y
13-98123	Main Break: Repairs Untimely	
13-98324	Water Commission Hearing Request: No Response	Y
13-97033	City Sewer: Blocked/Causing Bake-Up	Y
13-97037	City Sewer: Blocked/Causing Bake-Up	Y
13-97060	Estimated Bills Received Regularly/Incorrect	Y
13-97061	Bills Excessive	Y
13-97088	Leaking/Defective/Replacement Needed/Untimely	Y
13-97317	Catch Basins/Manholes/Sewers	Y
13-97530	Basement Flooding	
13-97936	Basement Flooding	Y
13-98074	Catch Basin/Manholes/Sewers	Y
13-98333	Catch Basin: Blocked/Flooding/Damaged/Sinking	
13-98400	Basement Flooding	Y
13-96894	Catch Basins/Manholes/Sewers	Y
13-96843	Main Break: Repairs Untimely	Y
13-96904	City Sewer: Blocked/Causing Bake-Up	Y
13-96987	Bills Excessive	Y
13-97083	Bills Excessive	Y
13-97110	Bills Excessive	Y
13-97175	City Sewer: Blocked/Causing Bake-Up	Y
13-97213	Shut Off/Demolition: Untimely/Requested	
13-97319	Shut Off/Demolition: Untimely/Requested	
13-97445	Shut Off/Demolition: Untimely/Requested	
13-97458	Shut Off/Demolition: Untimely/Requested	Y
13-97711	Lawn/Sod Not Restored/Restoration Unsatisfactory	
13-97880	Lawn/Sod Not Restored/Restoration Unsatisfactory	
13-98070	City Sewer: Blocked/Causing Bake-Up	Y
13-98105	Catch Basin: Blocked/Flooding/Damaged/Sinking	
13-98217	Catch Basin: Blocked/Flooding/Damaged/Sinking	
13-98314	Catch Basin: Blocked/Flooding/Damaged/Sinking	Y
13-98376	Estimated Bills Received Regularly/Incorrect	Y
13-98441	Cave In: Street/Alley	
13-98509	Covers/Metal Plates: Loose/Missing/Dangerous	
13-98663	City Sewer: Blocked/Causing Bake-Up	Y
13-98664	Covers/Metal Plates: Loose/Missing/Dangerous	Y
13-98673	Catch Basin: Blocked/Flooding/Damaged/Sinking	Y
13-98721	Pipes/Stop Boxes: Protruding/Damaged	
13-98728	Cave In: Street/Alley	
13-98729	Cave In: Street/Alley	Y
13-98850	Catch Basin: Blocked/Flooding/Damaged/Sinking	Y
13-98851	City Sewer: Blocked/Causing Bake-Up	
13-99037	Water Turn On/Shut Off	Y
13-99038	Covers/Metal Plates: Loose/Missing/Dangerous	
13-99185	City Sewer: Blocked/Causing Bake-Up	
13-99240	City Sewer: Blocked/Causing Bake-Up	
13-98426	Water Turn On/Shut Off	Y
13-98594	Cave In: Street/Alley	

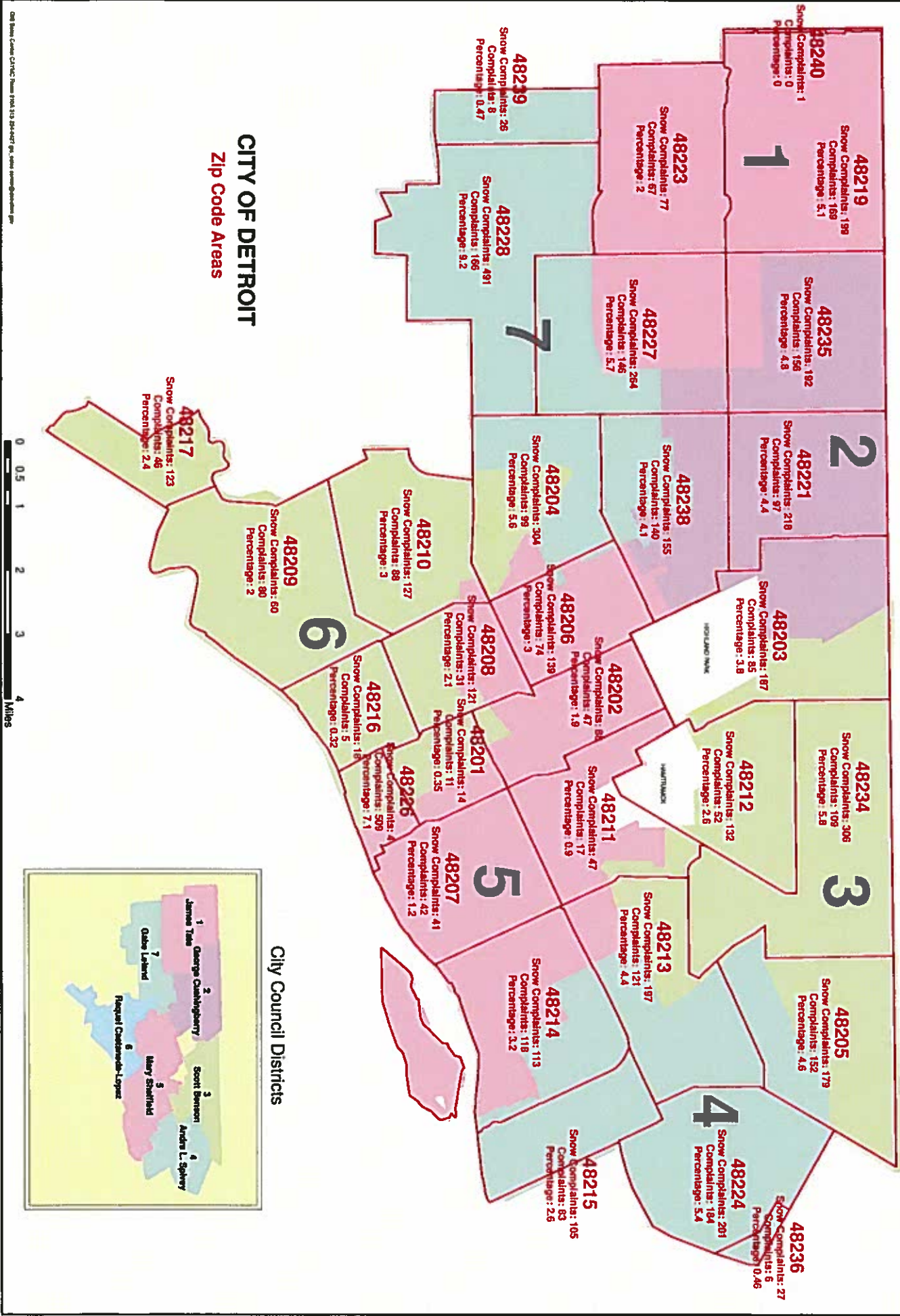
13-98630	Catch Basin: Blocked/Flooding/Damaged/Sinking	
13-98650	Catch Basin: Blocked/Flooding/Damaged/Sinking	Y
13-98679	Catch Basin: Blocked/Flooding/Damaged/Sinking	Y
13-98686	Basement Flooding	Y
13-98749	Catch Basin: Blocked/Flooding/Damaged/Sinking	
13-98811	Covers/Metal Plates: Loose/Missing/Dangerous	
13-98944	Catch Basin: Blocked/Flooding/Damaged/Sinking	Y
13-98959	Cave In: Street/Alley	
13-98975	Administration	
13-98983	Water Commission Hearing Request: No Response	Y
13-99114	Covers/Metal Plates: Loose/Missing/Dangerous	
13-99170	Water Running In Basement of Vacant Home	Y
13-99239	Cave In: Street/Alley	
13-99257	Billing/Account Information	
13-98413	Billing/Account Information	Y
13-98581	Catch Basins/Manholes/Sewers	Y
13-98758	Administration	Y
13-98826	Estimated Bills Received Regularly/Incorrect	Y
13-99014	Administration	Y
13-99083	Main Break: Repairs Untimely	
13-99092	Fire Hydrants	Y
13-99101	Catch Basin: Blocked/Flooding/Damaged/Sinking	
13-99118	Vandals Turning On/Safety Cap Required	
13-99119	Fire Hydrants	
13-99120	Fire Hydrants	
13-98564	Damage to System After Paving: Leak Not Repaired	
13-98453	Bills Excessive	Y
13-98463	Vandals Turning On/Safety Cap Required	Y
13-98875	Catch Basin: Blocked/Flooding/Damaged/Sinking	Y
13-98902	Catch Basin: Blocked/Flooding/Damaged/Sinking	Y
13-98984	Catch Basin: Blocked/Flooding/Damaged/Sinking	
13-98985	Catch Basin: Blocked/Flooding/Damaged/Sinking	Y
13-99020	Catch Basin: Blocked/Flooding/Damaged/Sinking	
13-99048	Turn On: By Resident Illegally	
13-99147	Catch Basin: Blocked/Flooding/Damaged/Sinking	
13-99228	Catch Basin: Blocked/Flooding/Damaged/Sinking	
13-99406	Billing/Account Information	Y
14-99586	Catch Basin: Blocked/Flooding/Damaged/Sinking	
14-99637	City Sewer: Blocked/Causing Bake-Up	
14-99638	Water: Pressure Low/Noise In Pipes/Odor/Impurities	
14-99647	Water: Running/Seeping/Standing	
14-99648	Water Turn On/Shut Off	
13-99323	Basement Flooding	
13-99532	Fire Hydrants	
14-99635	Main Break: Repairs Untimely	
13-99496	Main Break: Repairs Untimely	
14-99652	Main Break: Repairs Untimely	
14-99687	Main Break: Repairs Untimely	
14-99706	Main Break: Repairs Untimely	
14-99717	Basement Flooding	
13-99567	Protesting Residential Sewer Repair	
14-99589	Water: Running/Seeping/Standing	

14-99611	Catch Basin: Blocked/Flooding/Damaged/Sinking	
14-99669	Basement Flooding	
14-99709	Water Turn On/Shut Off	
14-99620	Bills Excessive	
14-99632	Damage Claims: Settlement Untimely/Inadequate/None	
14-99736	Main Break: Repairs Untimely	
14-99814	Cave In: Street/Alley	Y
14-99844	Main Break: Repairs Untimely	
14-99876	Main Break: Repairs Untimely	
14-99878	Main Break: Repairs Untimely	
14-99879	Main Break: Repairs Untimely	
14-99880	Main Break: Repairs Untimely	
14-99881	Main Break: Repairs Untimely	
14-99882	Main Break: Repairs Untimely	
14-99883	Main Break: Repairs Untimely	
14-99884	Main Break: Repairs Untimely	
14-99885	Main Break: Repairs Untimely	
14-99891	Main Break: Repairs Untimely	
14-99892	Main Break: Repairs Untimely	
14-99893	Main Break: Repairs Untimely	
14-99732	Cave In: Street/Alley	
14-99861	Billing/Account Information	
14-99889	Main Break: Repairs Untimely	Y
14-99897	Main Break: Repairs Untimely	Y
14-99913	Catch Basin: Blocked/Flooding/Damaged/Sinking	
14-99960	Administration	
14-99852	Main Break: Repairs Untimely	
14-99873	City Sewer: Blocked/Causing Bake-Up	
14-99921	Illegal Waste Disposal Suspected	
14-99924	Catch Basins/Manholes/Sewers	
14-99932	Catch Basin: Blocked/Flooding/Damaged/Sinking	
14-99935	Catch Basin: Blocked/Flooding/Damaged/Sinking	
14-99938	Catch Basin: Blocked/Flooding/Damaged/Sinking	
14-99939	City Sewer: Blocked/Causing Bake-Up	
14-99942	Catch Basin: Blocked/Flooding/Damaged/Sinking	
14-99944	Catch Basin: Blocked/Flooding/Damaged/Sinking	
14-99945	Water Turn On/Shut Off	
14-99947	Catch Basin: Blocked/Flooding/Damaged/Sinking	
14-99952	Catch Basin: Blocked/Flooding/Damaged/Sinking	
14-100016	Leaking/Defective/Replacement Needed/Untimely	
14-99954	Catch Basin: Blocked/Flooding/Damaged/Sinking	
14-99774	Bills Excessive	Y
14-99859	Main Break: Repairs Untimely	
14-99860	Main Break: Repairs Untimely	
14-100030	Catch Basin: Blocked/Flooding/Damaged/Sinking	

Section 3

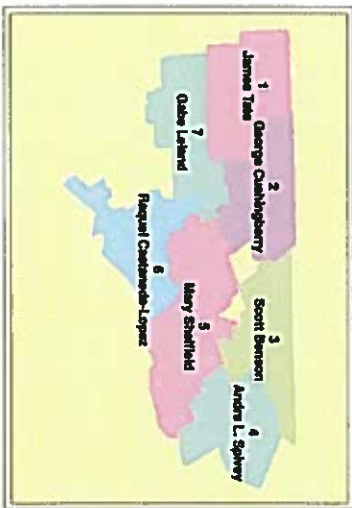
OMBUDSMAN COMPLAINTS BY ZIP CODE

March 1, 2013 - February 28, 2014



CITY OF DETROIT Zip Code Areas

City Council Districts



Complaints by Zip Code March 1, 2013-February 28, 2014

Zip Codes	Complaints Received	Percentage
48201	25	0.35
48202	135	1.9
48203	272	3.8
48204	403	5.6
48205	331	4.6
48206	213	3
48207	83	1.2
48208	152	2.1
48209	140	2
48210	215	3
48211	64	0.9
48212	184	2.6
48213	318	4.4
48214	231	3.2
48215	188	2.6
48216	23	0.32
48217	169	2.4
48219	368	5.1
48221	315	4.4
48223	144	2
48224	385	5.4
48226	513	7.1
48227	410	5.7
48228	657	9.2
48234	415	5.8
48235	348	4.8
48236	33	0.46
48238	295	4.1
48239	34	0.47
48240	1	0
Zip Codes Not Included	114	1.6

Total 7178

Top Two Complaints

DPW-Illegal Dumping of Debris

PLD- Streetlight (s) Out



City of Detroit - GIS



ZIP CODE AREA

www.DIG_Sales_Center@detroitmi.gov 313.224.8427
Note: This is not a survey map.

Snow Complaints Received 14
Complaints Received 11
Percentage .35%

48201

Community Organizations

Cass Corridor Neighborhood Development Corp.

Center for Community Justice and Advocate

Historic Brush Park Neighborhood/Community



Top Two Complaints

DPW - Illegal Dumping of Debris

PLD - Streetlight (s) Out

48202

Snow Complaints Received 88
Complaints Received 47
Percentage 1.9%

Community Organizations
New Creation Community Outreach
University Cultural Center Association
Historic Eastern Association
African Regional Delegation (Wayne State University)
International Visitors Council

 **City of Detroit - GIS**
Note: This is not a survey map.
www.DPS_Sales_Center@detroitmi.gov 313.224.8437

 ZIP CODE AREA



Top Two Complaints

DPW-High Grass & Weeds & Illegal Dumping
BSEED-Building Dilapidated/Open to Trespass

Community Organizations
Boulevard Collaborative

48203
Snow Complaints Received 187
Complaints Received 85
Percentage 3.8%

HIGHLAND PARK



City of Detroit - GIS

Note: This is not a survey map.

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ZIP CODE AREA



Top Two Complaints

DPW -High Grass & Weeds

BSEED-Building Dilapidate/d/Open to Trespass

Snow Complaints Received 304
Complaints Received 99
Percentage 5.6%

48204

Community Organizations

Barton-McFarlane Neighborhood Assoc



City of Detroit - GIS
This is not a surveying instrument.
www.detroit.gov/gis 311.261.6277



ZIP CODE AREA



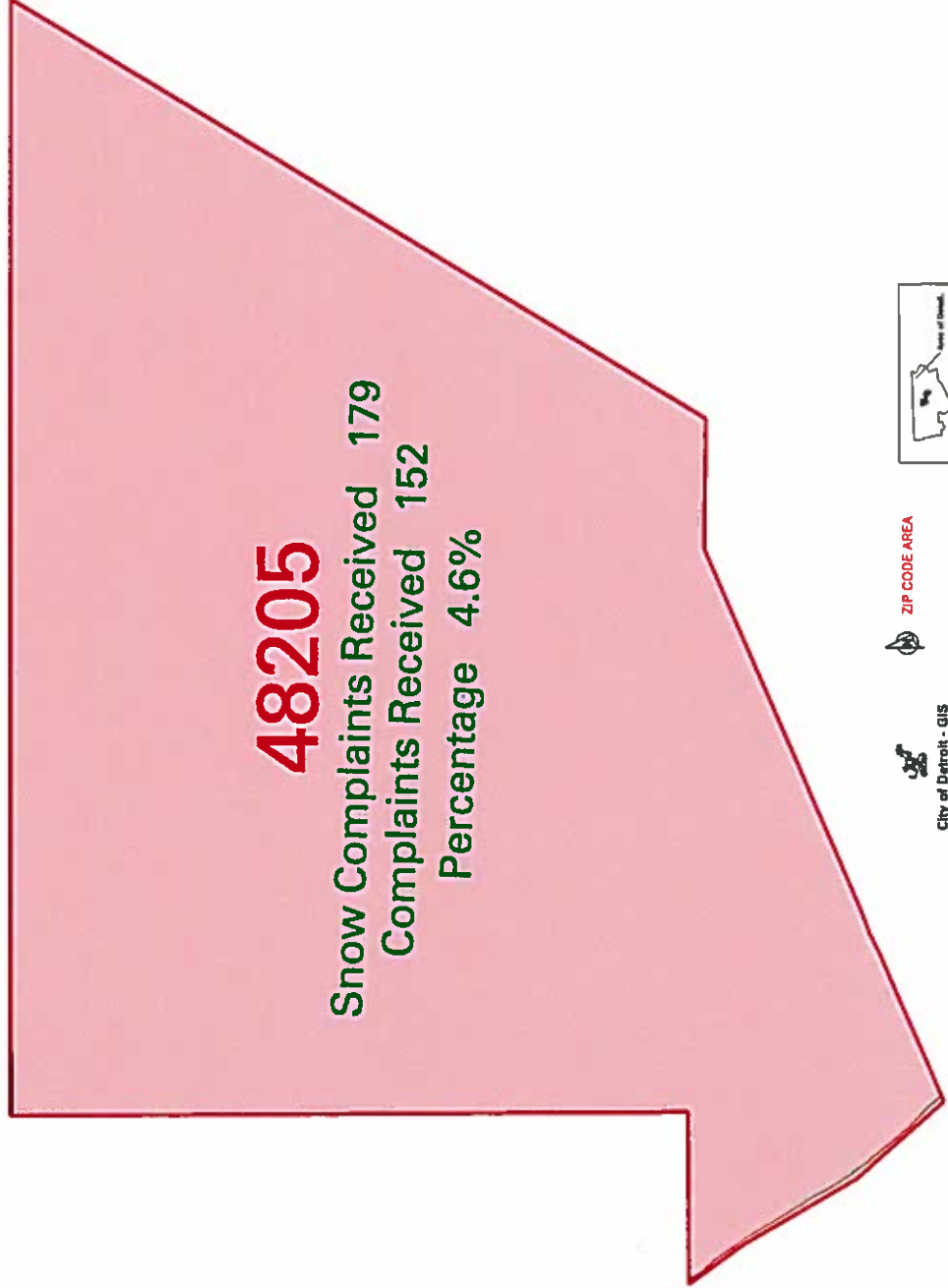
Top Two Complaints

DPW - High Grass & Weeds

BSEED - Building Dataplate-d/Open to Trespass

Community Organizations

Habitat for Humanity



ZIP CODE AREA



City of Detroit - GIS
Home: This is not a survey form.
www.cdm.com/ChicagoGIS.com 91.004.1417

Top Two Complaints

BSEED-Building Dilapidated/Open to Trespass

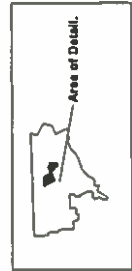
DPW-High Grass & Weeds & Rodent Control

Community Organizations

Calvert City Block Club
Glynn Court Block Club
Joseph Walker Williams Advisory Council
LaSalle Block Club
West Boston Block Club

48206

Snow Complaints Received 139
Complaints Received 74
Percentage 3%



City of Detroit - GIS
Notes: This is not a survey area.
www.GIS_Basis_Center@cityofdet.com 311.224.6427

Top Two Complaints

DPW - Illegal Dumping/Debris

GSD-Cut Grass on Vacant Lot

Community Organizations
Team For Justice

48207
Snow Complaints Received 41
Complaints Received 42
Percentage 1.2%

48207



City of Detroit - GIS
www.detroitmi.gov
48207



ZIP CODE AREA



City of Detroit - GIS

Note: This is not a survey map.

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ZIP CODE AREA

Top Two Complaints

DPW-Illegal Dumping/Debris

GSD-Remove Dead Tree (s)

Community Organizations

Core City Neighborhoods

West Grand Blvd. Collaborative

48208

Snow Complaints Received 121
Complaints Received 31
Percentage 2.1%



Area of Detail

Top Two Complaints

GSD-Remove Dead Tree (s)

DPW-High Grass & Weeds

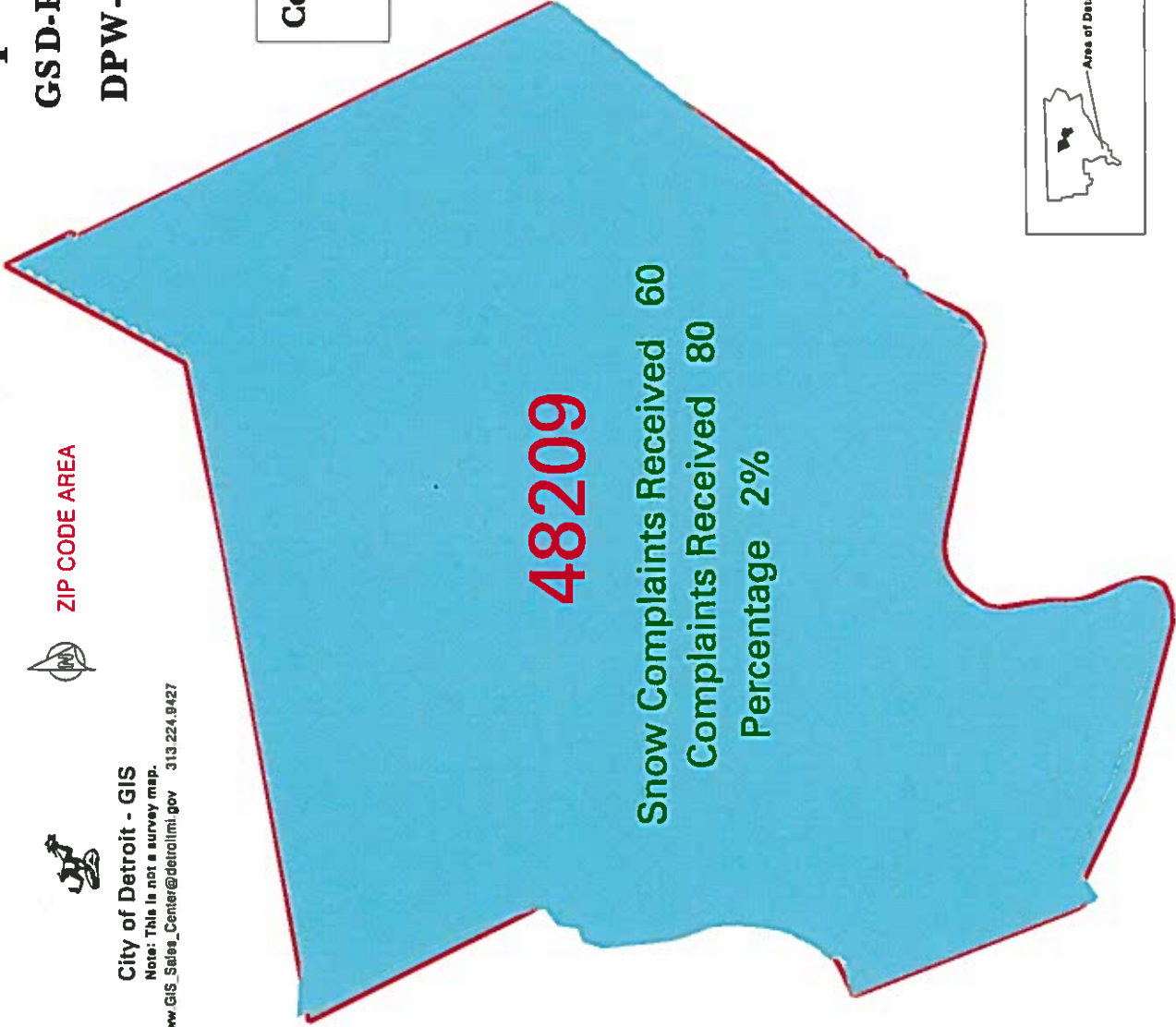


City of Detroit - GIS

Note: This is not a survey map.

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Community Organizations
Delray United Action Council





ZIP CODE AREA



City of Detroit - GIS

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Top Two Complaints

DPW - Illegal Dumping/Debris

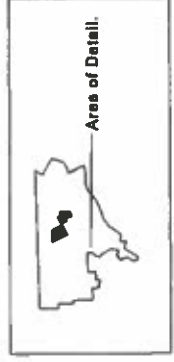
BSEED-Building Dilapidated/Open to Trespass

Community Organizations

BWDE Block Club
Casper Street Block Club
Concerned Citizens of Detroit
United Block Club Council

Snow Complaints Received 127
Complaints Received 88
Percentage 3%

48210



Area of Detail.

Top Two Complaints

BS EED-Building Dilapidated/Open to Trespass

PLD-Streetlight (s) Out

Community Organizations
N/A

HAMTRAMCK

Snow Complaints Received 47
Complaints Received 17
Percentage 0.9%

48211



City of Detroit - GIS
Note: This is not a survey map.
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ZIP CODE AREA

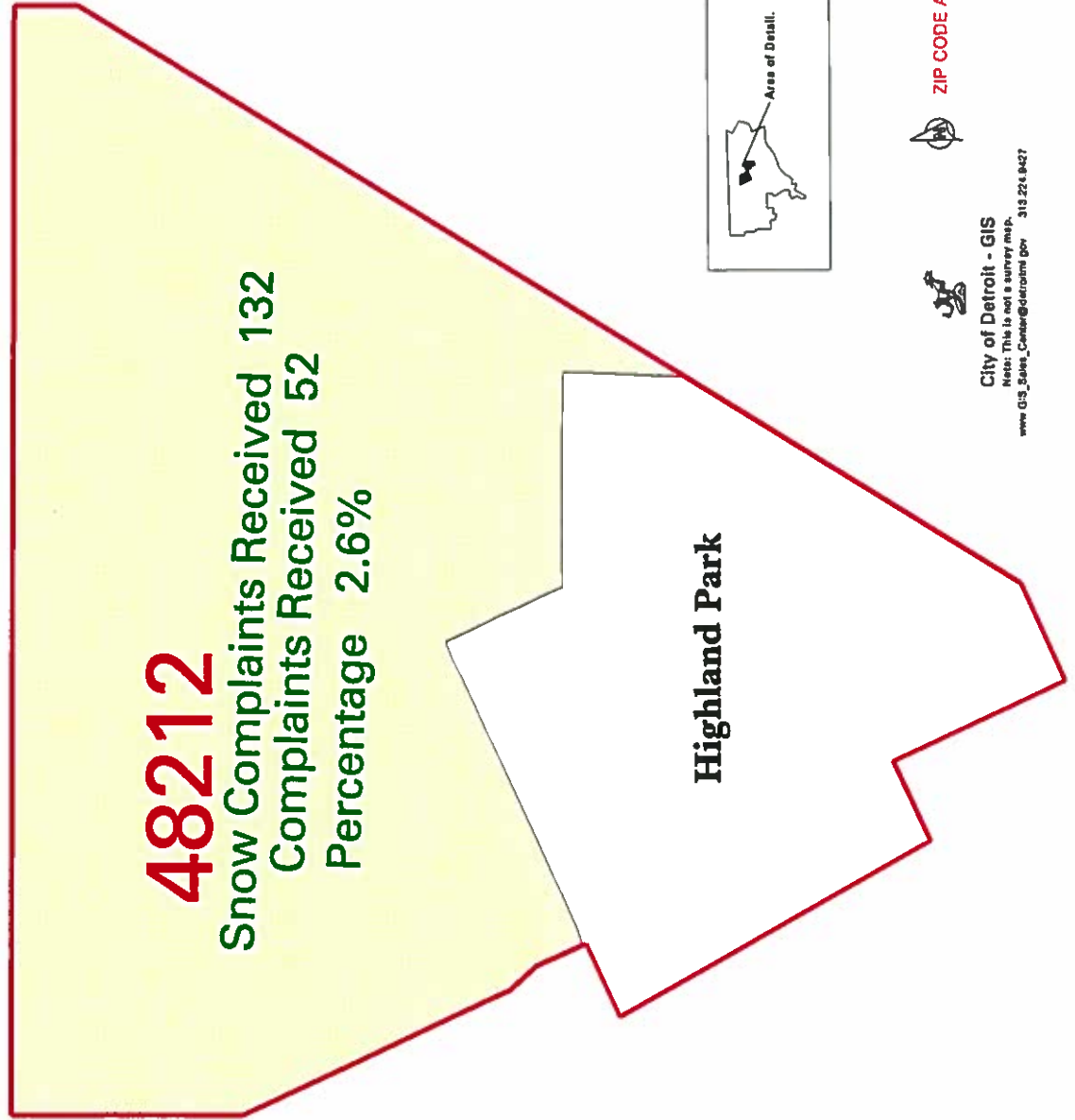
Top Two Complaints

DPW - Illegal Dumping/Debris

GSD-Remove Dead Tree (s)

Community Organizations

CBS Block Club



City of Detroit - GIS

Note: This is not a survey map.

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ZIP CODE AREA

Top Two Complaints

BSEED-Building Dismantled/Open to Trespass

DPW -Illegal Dumping/Debris

Community Organizations

Arise Detroit
Chandler Park Neighborhood Association
Newport Block Club
Warren Conner Development Coalition

48213

Snow Complaints Received 197
Complaints Received 121
Percentage 4.4%



ZIP CODE AREA



City of Detroit - GIS

Note: This is not a survey map.
www.GIS_Sales_Center@detroitmi.gov 313.224.9427

Top Two Complaints

BSEED-Building Dilapidated/Open to Trespass

DPW - Illegal Dumping/Debris

Community Organizations
Indian Village Association
Mack Alive

Snow Complaints Received 113
Complaints Received 118
Percentage 3.2%

48214



City of Detroit - GIS
Note: This is not a survey and is
www.GIS_Scan_Center@detdetroit.gov 313.224.8427

Top Two Complaints

DPW - Illegal Dumping/Debris
PLD - Streetlight (s) Out

Community Organizations
Capeable Keep Elkhart
Creskide
Joining On Jefferson/Jefferson East Business Association
Riverhead Community Association

48215

Snow Complaints Received 105
Complaints Received 83
Percentage 2.6%



ZIP CODE AREA



City of Detroit - GIS
Report 1000 - by area & category type
over 2000 items, Completed/Updated on 11/13/2014 10:47



Top Two Complaints

BSEED-Multiple Code Violations

DPD-Special Attention Requested

Community Organizations
N/A

48216

Snow Complaints Received 18
Complaints Received 5
Percentage .32%



City of Detroit - GIS

Note: This is not a survey map.
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ZIP CODE AREA

Top Two Complaints

DPW -High Grass & Weeds

BSEED-Building Dilapidated/Open to Trespass

Community Organizations

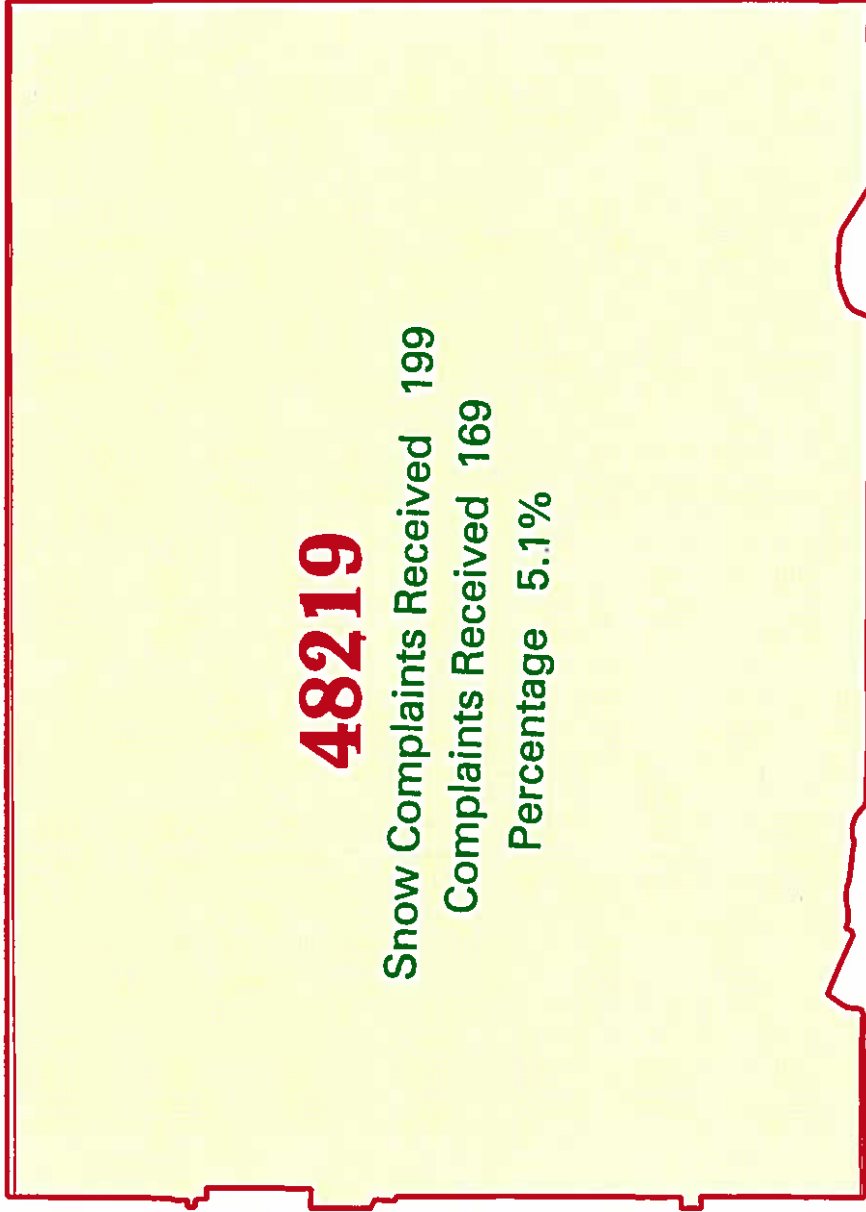
105 United Citizens of Southwest Detroit



Top Two Complaints

DPW - Megal Dumping/Debris

BSEED-Building Dilapidated/Open to Trespass



Community Organizations
Berg/Lahser Community Association
Northwest Detroit Neighborhood Assoc.
Northwestern District
Wedgby Community Association
Westmoreland Block Club



 ZIP CODE AREA

Top Two Complaints

DPW-Megal Dumping/Debris & High Grass & Weeds

BSEED-Building Dilapidated/Open to Trespass

48221

Snow Complaints Received 218

Complaints Received 97

Percentage 4.4%

Community Organizations

Bagley Community Council Inc.
Green Acres Woodward Civic Association
University District Council



ZIP CODE AREA



City of Detroit - GIS

Note: This is not a survey map.
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Top Two Complaints

BSUED-Building Disappointed/Open to Trespass
GSD-Remove Dead Tree (s)

Community Organizations
Brightmoor Concerned Citizens
Eliza Howell Neighborhood Council, Inc.

48223

Snow Complaints Received 77
Complaints Received 67
Percentage 2%

Top Two Complaints

BSEED- Building Dilapidated/Open to Trespass
DPW - Illegal Dumping/Debris

Community Organizations
Detroit Area Residents East (DARE)
Dominican Literacy, Inc
Morningside Block Club
U-SNAP-BACK

48224

Snow Complaints Received 201
Complaints Received 184
Percentage 5.4%



ZIP CODE AREA



City of Detroit - GIS

Note: This is not a survey map.
www.GIS_Maps_Center@detroitmi.gov 313.224.8427



Top Two Complaints

DPW - Megal Dumping/Debris

Finance - Tax Refund Not Received

48226

Snow Complaints Received 4
Complaints Received 509
Percentage 7.1%

Community Organizations
Detroit Edison Advisory Council
Neighborhood Services Organization (NSO)
Welfare Rights Organization



ZIPCODE AREA



City of Detroit - GIS

Note: This is not a survey map.

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Top Two Complaints

BSEED-Building Deteriorated/Open to Trespass

DPW-Mega l Dumping/Debris

Community Organizations
Massfield Block Club

48227

Snow Complaints Received 264

Complaints Received 146

Percentage 5.7%

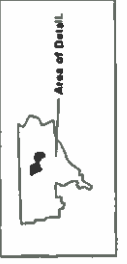


City of Detroit - GIS

Notes: This is not a survey map.
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ZIP CODE AREA



Top Two Complaints

DPW-Illegal Dumping/Debris

BS EED-Building Dilapidated/Open to Trespass

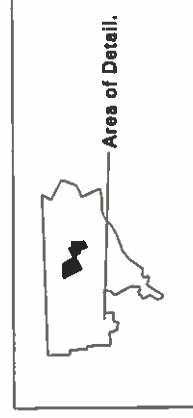
Community Organizations
Warrendale Community Organization

48228

Snow Complaints Received 491

Complaints Received 166

Percentage 9.2%



ZIP CODE AREA



City of Detroit - GIS

Note: This is not a survey map.

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Top Two Complaints

DPW - Illegal Dumping/Debris

BSEED - Building Dilapidated/Open to Trespass

Community Organizations
North East District Community Council Club
Almost Block Club

48234

Snow Complaints Received 306
Complaints Received 109
Percentage 5.8%

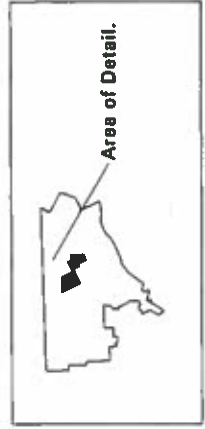


ZIP CODE AREA

City of Detroit - GIS

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Top Two Complaints

DPW-Illegal Dumping/Debris

BSEED-Building Dilapidated/Open to Trespass

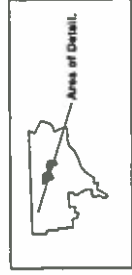
Community Organizations
Blackstone Park Association
Crazy-St.Mary's Community Council
Sorrento Block Club
Tracey Block Club

48235

Snow Complaints Received 192
Complaints Received 156
Percentage 4.8%



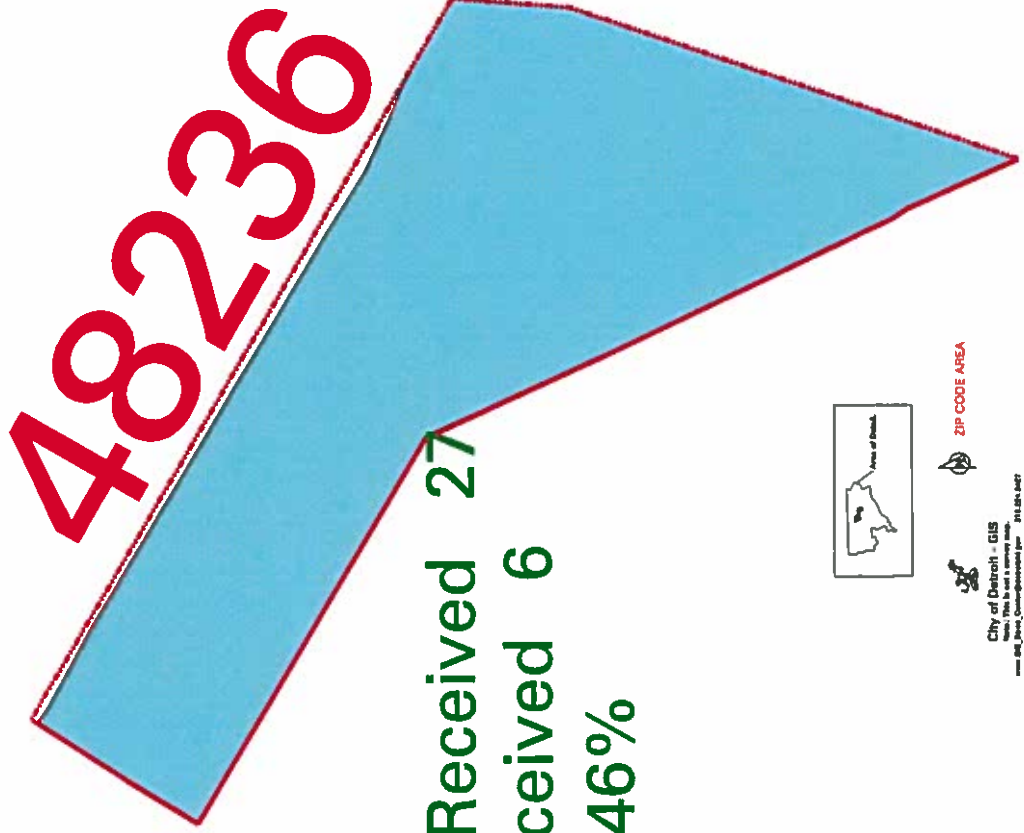
City of Detroit - GIS
Note: This is not a survey map.
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Top Two Complaints

DPW-Illegal Dumping/Debris
PLD-S treethlight (s) Out

Community Organizations
N/A



Snow Complaints Received 27
Complaints Received 6
Percentage .46%



ZIP CODE AREA



City of Detroit - GIS
Map. This is not a survey map.
--- GIS Dept. Communications 313.224.3427

Top Two Complaints

DPW-Megal Dumping/Debris & High Grass & Weeds

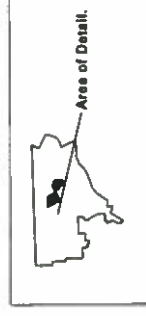
BSSEED-Building Dikapidated/Open to Trespass

48238

Snow Complaints Received 155
Complaints Received 140
Percentage 4.1%

Community Organizations

Fitzgerald Community Council
North West Community Block Club



ZIP CODE AREA



City of Detroit - GIS

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Top Two Complaints

GSD-Remove Dead Tree (s) & Tree Trimming

DPD-Inoperable Vehicle

Community Organizations

N/A

48239

Snow Complaints Received 26

Complaints Received 16

Percentage .47%



City of Detroit - GIS

Notes: This is not a survey map.

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ZIP CODE AREA





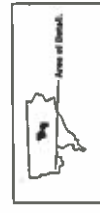
48240

Top Two Complaints

N/A
N/A

Snow Complaints 1
Complaints 0
Percentage 0

Community Organizations
N/A



ZIP CODE AREA



City of Detroit - GIS
Notes: This is not a survey map.
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