AGENCY PLAN: MISSION, GOALS AND BUDGET SUMMARY

MISSION:

The Municipal Parking Department provides economical on- and off-street public parking services, enforces the City parking ordinance and coordinates parking with economic development projects of the City of Detroit.

AGENCY GOALS:

- 1. Optimize business strategy.
- 2. Improve organizational effectiveness.
- 3. Increase marketing and public relations efforts.
- 4. Diversify revenue sources.

	CIAL SUMMARY:							
2013-14			2012-13	_	2013-14		Increase	
Requested			<u>Budget</u>	Re	ecommended	1	(Decrease)	
	Automobile Parking Division							
\$ 10,493,885	Parking Appropriations	\$	8,231,135	\$, ,	\$	2,492,745	
4,366,092	General Fund Reimbursement		4,669,179		7,253,363		2,584,184	
	Parking Violations Bureau							
7,969,092	City Appropriations	_	6,314,424		7,740,739	_	1,426,315	
\$ 22,829,069	Total Appropriations	\$	19,214,738	\$	25,717,982	\$	6,503,244	
	Automobile Parking Division							
\$ 10,493,885	Operating Revenues	\$	8,231,135	\$	10,723,880	\$	2,492,745	
4,366,309	General Fund Advance		4,669,179		7,253,363		2,584,184	
	Parking Violations Bureau							
14,171,625	Parking Fines		9,981,000		11,371,625		1,390,625	
\$ 29,031,819	Total Revenues	\$	22,881,314	\$	29,348,868	\$	6,467,554	
\$ (6,202,750)	NET TAX COST:	\$	(3,666,576)	\$	(3,630,886)	\$	35,690	
AGENCY EMPL	OYEE STATISTICS:							
2013-14	<u> </u>		2012-13		04-01-13		2013-14	Increase
Requested			Budget		Actual	Re	ecommended	(Decrease)
requested	City Positions		<u> Daager</u>		1 lotter		<u> </u>	(Decrease)
42	Automobile Parking Division		42		39		40	(2)
<u>55</u>	Parking Violations Bureau		<u>55</u>		<u>52</u>		<u>55</u>	
<u>95</u> 97	Total Positions		<u>95</u> 97		<u>92</u> 91		95	0
91	Total Positions		91		91		93	(2)
ACTIVITIES IN	THIS AGENCY:							
			2012-13		2013-14		Increase	
			<u>Budget</u>	Re	ecommended	1	(Decrease)	
Automobile Parki	ng Division	\$	12,900,314	\$	17,977,243	\$	5,076,929	
Parking Violation			6,314,424		7,740,739		1,426,315	
Total Appropriation		\$	19,214,738	\$	25,717,982	\$	6,503,244	

AUTOMOBILE PARKING DIVISION ACTIVITY INFORMATION

<u>ACTIVITY DESCRIPTION: AUTOMOBILE PARKING DIVISION</u>
This division is responsible for planning, supervising, operating and maintaining the City of Detroit's Auto Parking and Arena System (an Enterprise Fund).

ACTIVITY	FINA	ANCIAL SUMMARY:							
2013-1	4			2012-13		2013-14		Increase	
Requeste	<u>ed</u>			Budget	R	ecommended	(Decrease)	
		Automobile Parking Divis	<u>ion</u>						
\$ 10,493,	885	Parking Appropriations	\$	8,231,135	\$	10,723,880	\$	2,492,745	
4,366,	309	General Fund Reimb		4,669,179		7,253,363		2,584,184	
\$ 14,860,	194	Total Appropriations	\$	12,900,314	\$	17,977,243	\$	5,076,929	
\$ 10,493,	885	Operating Revenues	\$	8,231,135	\$	10,723,880	\$	2,492,745	
4,366,	309	General Fund Advance		4,669,179		7,253,363		2,584,184	
\$ 14,860,	194	Total Revenues	\$	12,900,314	\$	17,977,243	\$	5,076,929	
\$	-	NET TAX COST:	\$	-	\$	<u>-</u>	\$	-	
ACTIVITY	Z EMP	LOYEE STATISTICS:							
2013-1	4			2012-13		04-01-13		2013-14	Increase
Requeste	<u>ed</u>			<u>Budget</u>		<u>Actual</u>	Re	commended	(Decrease)
<u>42</u>		City Positions		<u>42</u>		<u>39</u>		<u>40</u>	<u>(2)</u>
42		Total Positions		42		39		40	(2)

AUTOMOBILE PARKING SYSTEM DIVISION ACTIVITY INFORMATION

ACTIVITY DESCRIPTION: AUTOMOBILE PARKING SYSTEM DIVISION

This division is responsible for planning, supervising, operating and maintaining the City of Detroit's Auto Parking and Arena System (an Enterprise Fund).

GOAL:

- 1. Optimize business strategy.
- 2. Improve organizational effectiveness.
- 3. Increase marketing and public relations efforts.
- 4. Diversify revenue sources.

MAJOR INITIATIVES FOR FY 2012-13:

- Create proposal to offer mixed use retail space.
- Create competitive strategy for parking meter system.
- Create strategic plan to increase and improve customer loyalty.
- Enhance parking experience with concentrated capital efforts.
- Upgrade single space parking meters to accept credit card payments.

PLANNING FOR THE FUTURE FOR FY 2013-14, FY 2014-15 and BEYOND:

- Enhance and improve entry/exit areas of parking facilities.
- Upgrade to solar-based meters with credit card acceptance.
- Update all facilities lighting systems to comply with new energy standards.
- Implement marketing plan for newly installed electric car charging stations.
- Identify and acquire additional real estate for future parking system expansion.

AUTOMOBILE PARKING DIVISION MEASURES AND TARGETS

Type of Performance Measure:	2010-11	2011-12	2012-13	2013-14
List of Measures	Actual	Actual	Projection	Target
Inputs: Resources Allocated or Service Demands Made				
Employees	44	42	42	42
Capital Improvement	1,500,000	2,500,000	2,102,000	1,380,000
Outputs: Units of Activity directed toward Goals				
Parking garages	7	7	7	7
Surface lot	1	1	1	1
Garage parking spaces	7,878	6793	6793	6793
On-street metered spaces	3,404	3,404	3,404	3,394
Outcomes: Results or Impacts of Program Activities				
Average number of monthly customers	4,554	4,300	4,200	5,000
Average number of transient customers	144,000	32,757	34,400	40,000
Revenue generated	\$15,938,242	\$10,920,669	\$9,981,000	\$10,439,885
Efficiency: Program Costs related to Units of Activity				
Equipment uptime	70%	75%	80%	85%
Activity Costs	\$15,938,242	\$10,920,669	\$12,900,314	\$17,977,243

Note:

FY 2010-2011 APS had partial revenue from Cobo Complex operations FY 2011-2012 APS did not have any proceeds from hockey due to lockout (player/owner - strike). Note:

CITY OF DETROIT

Municipal Parking Department

Financial Detail by Appropriation and Organization

Enforcement Unit		2012-13 Redbook		2013-14 ept Final equest	2013-14 Mayor's Budget Rec	
Municipal Parking Operations	FTE	AMOUNT	FTE	AMOUNT	FTE	AMOUNT
APPROPRIATION ORGANIZATION						
00101 - Municipal Parking Operations 340090 - Enforcement Unit	0	\$0	0	\$0	0	\$0
APPROPRIATION TOTAL	0	\$0	0	\$0	0	\$0
04108 - Operation and Maintenance 340010 - Administration	14	\$2,378,716	14	\$2,634,484	14	\$3,589,888
340020 - Maintenance	11	\$724,030	11	\$801,497	9	\$714,118
340030 - Operations	0	\$2,353,860	0	\$2,273,733	0	\$1,634,666
340040 - Meter Maintenance	6	\$483,880	6	\$779,083	6	\$732,745
340050 - Meter Collection	11	\$654,970	11	\$728,579	11	\$775,954
340060 - Administrations Costs Allocated To Pa	0	(\$124,204)	0	(\$194,007)	0	(\$194,007)
340140 - Municipal Parking Operation And Mair	0	\$4,669,179	0	\$4,366,309	0	\$7,253,363
APPROPRIATION TOTAL	42	\$11,140,431	42	\$11,389,678	40	\$14,506,727
04111 - Parking System Programs						
340180 - Detroit Authority Bonds	0	\$0	0	\$120,000	0	\$120,000
340190 - System Program Reserve	0	\$0	0	\$1,468,024	0	\$1,468,024
APPROPRIATION TOTAL	0	\$0	0	\$1,588,024	0	\$1,588,024
06243 - Repayment of Revenue Bond - Trustee						
340252 - Revenue Bond Principal & Interest	0	\$1,759,883	0	\$1,666,172	0	\$1,666,172
APPROPRIATION TOTAL	0	\$1,759,883	0	\$1,666,172	0	\$1,666,172
06244 - Trustee and Contingency Reserve 340253 - Operation & Contingency Reserve	0	\$0	0	\$216,320	0	\$216,320
APPROPRIATION TOTAL	0	\$0	0	\$216,320	0	\$216,320
ACTIVITY TOTAL	42	\$12,900,314	42	\$14,860,194	40	\$17,977,243

CITY OF DETROIT Budget Development for FY 2013-2014 Appropriations - Summary Objects

	2012-13	2013-14	2013-14	
	Redbook	Dept Final Request	Mayor's Budget Rec	
AC0534 - Automobile Parking Division				
A34000 - Municipal Parking Department				
SALWAGESL - Salary & Wages	1,578,464	1,601,010	1,535,777	
EMPBENESL - Employee Benef	1,432,108	1,673,057	1,801,485	
PROFSVCSL - Professional/Cor	1,628,164	1,744,664	1,111,472	
OPERSUPSL - Operating Suppli	105,422	423,079	278,647	
OPERSVCSL - Operating Servic	1,825,298	1,838,066	2,792,490	
CAPEQUPSL - Capital Equipme	0	31,500	21,500	
OTHEXPSSL - Other Expenses	4,570,975	5,882,646	8,769,700	
FIXEDCHGSL - Fixed Charges	1,759,883	1,666,172	1,666,172	
A34000 - Municipal Parking Departme	12,900,314	14,860,194	17,977,243	
AC0534 - Automobile Parking Division	12,900,314	14,860,194	17,977,243	
Grand Total	12,900,314	14,860,194	17,977,243	

PARKING VIOLATIONS BUREAU ACTIVITY INFORMATION

ACTIVITY DESCRIPTION: PARKING VIOLATIONS BUREAU

The Parking Violations Bureau (PVB) is in charge of enforcing on-street and off-street ordinances within the City of Detroit, the processing of parking violation notices and the subsequent collection of funds from these notices.

ACTIVITY FINANCIAL SUMMARY:

2013-14 Requested		2012-13 Budget	Re	2013-14 ecommended	<u>(</u>	Increase Decrease)
\$ 7,969,092	City Appropriations	\$ 6,314,424	\$	7,740,739	\$	1,426,315
\$ 7,969,092	Total Appropriations	\$ 6,314,424	\$	7,740,739	\$	1,426,315
\$ 14,171,625	City Revenues	\$ 9,981,000	\$	11,371,625	\$	1,390,625
\$ 14,171,625	Total Revenues	\$ 9,981,000	\$	11,371,625	\$	1,390,625
\$ (6,202,533)	NET TAX COST:	\$ (3,666,576)	\$	(3,630,886)		35,690

ACTIVITY EMPLOYEE STATISTICS:

2013-14		2012-13	04-01-13	2013-14	Increase
Requested		<u>Budget</u>	<u>Actual</u>	Recommended	(Decrease)
<u>55</u>	City Positions	<u>55</u>	<u>52</u>	<u>55</u>	<u>0</u>
55	Total Positions	55	52	55	0

PARKING VIOLATIONS BUREAU ACTIVITY INFORMATION

ACTIVITY DESCRIPTION: PARKING VIOLATIONS BUREAU

The Parking Violations Bureau is in charge of enforcing on-street and off-street ordinances within the City of Detroit, the processing of parking violation notices, and the subsequent collection of the funds from these notices.

GOAL:

- 1. Optimize business strategy.
- 2. Improve organizational effectiveness.
- 3. Increase public relations efforts.
- 4. Diversify revenue sources.

MAJOR INITIATIVES FOR FY 2012-13:

- Increase windshield collection rate from 35% to 50%.
- Upgrade technology to maximize deployment of parking enforcement officers.
- Manage city wide towing and storage operation.
- Coordinate collection efforts with other city departments.

PLANNING FOR THE FUTURE FOR FY 2013-14, FY 2014-15 and BEYOND:

- Rate increases for specified parking violations.
- Lowering booting threshold from six to three tickets.
- Implement driver's license registration hold program.
- Implement tax intercept collection program.

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PARKING VIOLATIONS BUREAU MEASURES AND TARGETS

Type of Performance Measure:	2010-11	2011-12	2012-13	2013-14
List of Measures	Actual	Actual	Projection	Target
Inputs: Resources Allocated or Service Demands Made				
Number of budgeted employees	56	56	55	55
Outputs: Units of Activity directed toward Goals				
Number of parking tickets issued	295,344	295,344	323,000	330,000
Number of vehicles booted	4,137	4,137	2,760	3,000
Number of vehicles impounded for city wide tow	N/A	N/A	N/A	10,000
Outcomes: Results or Impacts of Program Activities				
Revenue projection from tickets and booting operations	\$11,924,789	\$11,924,789	\$11,164,000	\$11,387,000
Revenue projection from city wide storage operation	N/A	N/A	N/A	\$1,200,000
Efficiency: Program Costs related to Units of Activity				
Average daily tickets per parking enforcement unit employee	55	55	64	66
Activity Costs	\$8,022,409	\$8,022,409	\$6,314,424	\$7,740,739

CITY OF DETROIT

Municipal Parking Department

Financial Detail by Appropriation and Organization

Violation Bureau General Office & Audits		2012-13 Redbook		2013-14 Dept Final Request		2013-14 Mayor's Budget Rec	
Parking Violations Bureau	FTE	AMOUNT	FTE	AMOUNT	FTE	AMOUNT	
APPROPRIATION ORGANIZATION							
00102 - Parking Violations Bureau							
340080 - Violation Bureau General Office & Auc	55	\$4,224,345	55	\$4,672,634	55	\$4,806,195	
340083 - Parking Violation Bureau - Towing & S	0	\$0	0	\$1,206,379	0	\$844,465	
340085 - Violation Bureau Processing And Colle	0	\$2,090,079	0	\$2,090,079	0	\$2,090,079	
APPROPRIATION TOTAL	55	\$6,314,424	55	\$7,969,092	55	\$7,740,739	
ACTIVITY TOTAL		\$6,314,424	 = 55	\$7,969,092	55	\$7,740,739	

CITY OF DETROIT Budget Development for FY 2013-2014 Appropriations - Summary Objects

	2012-13	2013-14	2013-14	
	Redbook	Dept Final	Mayor's	
		Request	Budget Rec	
AC1034 - Parking Violation Bureau				
A34000 - Municipal Parking Department				
SALWAGESL - Salary & Wages	1,727,011	1,805,659	1,779,842	
EMPBENESL - Employee Benef	1,539,285	1,886,913	2,068,856	
PROFSVCSL - Professional/Cor	2,543,468	3,648,598	3,286,684	
OPERSUPSL - Operating Suppli	68,900	79,000	63,000	
OPERSVCSL - Operating Servic	288,100	321,359	309,794	
CAPEQUPSL - Capital Equipme	23,556	23,556	33,556	
OTHEXPSSL - Other Expenses	124,104	204,007	199,007	
A34000 - Municipal Parking Departme	6,314,424	7,969,092	7,740,739	
AC1034 - Parking Violation Bureau	6,314,424	7,969,092	7,740,739	
Grand Total	6,314,424	7,969,092	7,740,739	

CITY OF DETROIT Budget Development for FY 2013-2014 Appropriation Summary - Revenues

	2011-12 Actuals	2012-13 Redbook	2013-14 Dept Final Request	2013-14 Mayor's Budget Rec	Variance
A34000 - Municipal Parking Department					
04108 - Operation and Maintenance					
461100 - Earnings On Investmer	88	0	0	0	0
474100 - Miscellaneous Receipts	12,368	0	0	0	0
510325 - Transfers From Other F	6,854,499	4,669,179	4,366,309	7,253,363	2,584,184
510330 - Transfer From Receivir	6,854,499	0	0	0	0
04108 - Operation and Maintenance	13,721,454	4,669,179	4,366,309	7,253,363	2,584,184
05976 - Auto Parking Operations					
461100 - Earnings On Investmer	1,386	0	0	0	0
462160 - Utility Allowance-Housi	450	0	0	0	0
462165 - Parking Facilities Reve	10,920,219	8,231,135	10,493,885	10,723,880	2,492,745
510325 - Transfers From Other F	0	0	0	0	0
05976 - Auto Parking Operations	10,922,055	8,231,135	10,493,885	10,723,880	2,492,745
06243 - Repayment of Revenue Bond	- Trustee				
510330 - Transfer From Receivir	1,587,502	0	0	0	0
06243 - Repayment of Revenue Bond	1,587,502	0	0	0	0
00102 - Parking Violations Bureau					
455110 - Parking Fines	9,016,752	10,000,000	10,271,625	10,271,625	271,625
455115 - Parking Fine Refunds	19,136	(19,000)	(100,000)		(81,000)
455150 - I&I Boot-Tow-Storage F	19,130	(19,000)	4,000,000	1,200,000	1,200,000
00102 - Parking Violations Bureau	9,035,888	9,981,000	14,171,625	11,371,625	1,390,625
-	, ,		, ,		, ,
A34000 - Municipal Parking Department	35,266,899	22,881,314	29,031,819	29,348,868	6,467,554
Grand Total	35,266,899	22,881,314	29,031,819	29,348,868	6,467,554

CITY OF DETROIT MAYOR'S 2013-2014 RECOMMENDED BUDGET

Municipal Parking Department

Appropriation	REDBOOK FY	DEPT REQUEST	MAYORS FY	
Organization	2012 2013 FTE	FY 2013 2014 FTE	2013 2014 FTE	
Classification				
00102 - Parking Violations Bureau				
340080 - Violation Bureau General Office &				
General Manager - Finance	1	1	1	
Manager II - Municipal Parking	1	1	1	
Asst Admin Sprv - Parking	1	1	1	
Principal Governmental Analyst	1	1	1	
Head Parking Enforcement Ofcr	1	1	1	
Sr Parking Enforcement Officer	6	6	6	
Sprv Park Enforcement Investig	1	1	1	
Parking Enforcement Officer	40	36	36	
Parking Enforcement Investigat	1	1	1	
Principal Clerk	1	1	1	
Office Assistant III	1	1	1	
Parking Enforcement Ctrl Splst	0	4	4	
Total Violation Bureau General Office & Audi	55	55	55	
Total Parking Violations Bureau	55	55	55	
04108 - Operation and Maintenance				
340010 - Administration				
Director - Municipal Parking	1	1	1	
Manager II - Municipal Parking	1	1	1	
Manager I - Municipal Parking	2	2	2	
Admin Asst GD II	2	2	2	
Principal Accountant	1	1	1	
Principal Governmental Analyst	2	2	2	
Senior Accountant	2	2	2	
Sr Governmental Analyst	1	0	0	
Executive Secretary II	1	1	1	
Office Assistant III	1	1	1	
Business Analyst	0	1	1	
Total Administration	14	14	14	
340020 - Maintenance				
Bldg Maint Oper Supervisor	1	1	1	

CITY OF DETROIT MAYOR'S 2013-2014 RECOMMENDED BUDGET

Municipal Parking Department

Appropriation	REDBOOK FY 2012 2013 FTE	DEPT REQUEST FY 2013 2014 FTE	MAYORS FY 2013 2014 FTE
Organization Classification			
340020 - Maintenance			
Bldg Opr Sub-Foreman	1	1	0
Building Operator I	1	1	0
Bldg Trades Worker-Gen	1	1	1
Mechnical Helper	2	2	2
Vehicle Operator I	3	3	3
Laborer A	2	2	2
Total Maintenance	11	11	9
340040 - Meter Maintenance			
Parking Meter Service Foreman	1	1	1
Parking Meter Repair Worker	5	5	5
Total Meter Maintenance	6	6	6
340050 - Meter Collection			
Sr Parking Meter Collect Asst	4	4	4
Parking Meter Collections Asst	5	5	5
Head Clerk	1	1	1
Principal Clerk	1	1	1
Total Meter Collection	11	11	11
Total Operation and Maintenance	42	42	40
Agency Total	97	97	95