#### AGENCY PLAN: MISSION, GOALS AND BUDGET SUMMARY

#### MISSION:

- Investigate complaints of unlawful discrimination against any person because of race, color, creed, national origin, age, handicap, sex, or sexual orientation in violation of any ordinance or any law within the City's jurisdiction to enforce, and secure equal protection of civil rights without discrimination.
- Achieve City of Detroit civil rights directive and adhere to the provisions of Federal and State Civil Rights statues.
- Provide a work environment that is free from improper or unwelcome harassment on the basis of race, color, creed, national origin, age, religion, martial status, handicap, public benefit status, sex or sexual orientation.

#### **AGENCY GOALS**

- Recognize the need for basic civil rights protection for all Detroit residents, employees and visitors. Ensure that all citizens
  and those desiring to live and/or work in Detroit are afforded an opportunity to grow and participate in Detroit's economic,
  educational and social processes.
- 2. Ensure equal opportunity and fair treatment of all citizens and take positive action to address discriminatory practices.
- 3. Secure the rights of citizens to obtain service from City government without discrimination.
- 4. Increase mutual understanding among the residents of the community, to promote good will, and to work cooperatively with other agencies of government, community groups and organizations to eliminate discrimination and future problems.
- 5. Establish and implement processes and programs to educate and promote equal opportunity and fair treatment of all citizens, visitors and employees.
- 6. Enhance existing processes to remedy and prevent unfair (discrimination) treatment in education, employment, medical facilities, housing, public accommodations, public service and commercial space.
- Administer and maintain zero-tolerance policy for any form of violence in the workplace, against customers or visitors of the City of Detroit.

#### AGENCY FINANCIAL SUMMARY:

2010-11		2009-10	2010-11	Increase	
Requested		<b>Budget</b>	Recommended	(Decrease)	
\$ 1,055,109	City Appropriations	\$ 1,123,354	\$ 655,755	\$ (467,599)	
\$ 1,055,109	<b>Total Appropriations</b>	\$ 1,123,354	\$ 655,755	\$ (467,599)	
\$ 548,700	City Revenues	\$ 548,700	\$ -	\$ (548,700)	
\$ 548,700	Total Revenues	\$ 548,700	\$ -	\$ (548,700)	
\$ 506,409	NET TAX COST:	\$ 574,654	\$ 655,755	\$ 81,101	
AGENCY EMPI	LOYEE STATISTICS:				
2010-11		2009-10	03-31-10	2010-11	Increase
Requested		<u>Budget</u>	Actual	Recommended	(Decrease)
	City Positions				
Requested	City Positions Total Positions	<u>Budget</u>	Actual	Recommended	(Decrease)
Requested 9 9	•	Budget 10	<u>Actual</u> <u>8</u> 8	Recommended <u>5</u>	( <u>Decrease</u> ) ( <u>5</u> )
Requested 9 9	Total Positions	Budget 10 10 2009-10	Actual 8 8	Recommended <u>5</u>	( <u>Decrease</u> ) ( <u>5</u> )
Requested 9 9 ACTIVITIES IN	Total Positions	Budget 10 10 2009-10 Budget	Actual 8 8 8	Recommended  5  5  Increase (Decrease)	( <u>Decrease</u> ) ( <u>5</u> )
Requested 9 9	Total Positions	Budget 10 10 2009-10	Actual 8 8	Recommended 5 5 Increase	( <u>Decrease</u> ) ( <u>5</u> )

#### ADMINISTRATION ACTIVITY INFORMATION

#### ACTIVITY DESCRIPTION: ADMINISTRATION

- The Human Rights Department serves as an alternative dispute resolution agency. The department is responsible for addressing barriers and /or discrimination issues that adversely affect the well being and image of the City of Detroit, its residents, visitors and employees.
- Enhance existing processes and procedures to remedy and prevent unfair (discrimination) treatment in education, employment, medical facilities, housing, public accommodations, public service and commercial space.
- Responsively administer provisions, department has the authority to receive and mediate complaints alleging unlawful discrimination.
- Conduct studies, provide diversity awareness and advise the Administration and City Council on human rights violations impacting the City.

#### GOALS:

- 1. Ensure equal opportunity and fair treatment of all citizens and take positive action to eliminate discriminatory practices.
- 2. Secure the rights of citizens to service from City government without discrimination.
- 3. Increase mutual understanding among the residents of the community, to promote good will, and to work cooperatively with other agencies of government, community groups and organizations, and other persons to eliminate discrimination and the results of past discrimination.
- 4. Serve as an administrative agency with investigative enforcement authority.
- 5. Establish processes to promote equal opportunity and fair treatment of all citizens and employees.
- 6. Administer and maintain zero-tolerance policy for any form of violence in the workplace, against customers or visitors of the City of Detroit.

#### MAJOR INITIATIVES FOR FY 2010-11:

- Research partnership with Michigan Department of Civil Rights to access revenue funds available to Human Rights Department.
- Serves as an administrative agency with investigative enforcement authority and as an alternative dispute resolution agency. Receive and mediate complaints alleging unlawful discrimination.
- Research and identify grant funding available to assist the Human Rights/Civil Rights department develop and implement programs and community outreach.

#### PLANNING FOR THE FUTURE FOR FY 2010-11, FY 2011-12 and BEYOND:

- Successfully transfer and merge executive order 2 and executive order 12 functions from Human Resources Department into the Human Rights Department. Human Rights Department will assume full responsibility for all internal and external Civil Rights issues pertaining to City employees, Detroit residents and visitors.
- The monitoring of casino participation agreements has been transferred to the Planning and Development Department Business Services Division, along with Detroit based business certifications. Finance Purchasing will assume responsibility for processing EEOV vendor contract clearances.
- Monitor, collect and analyze complaints and other human rights data to determine and report favorable and /or unfavorable trends within the City that impact employees', residents' and visitors' quality of life in Detroit.
- Develop and provide related programs to improve relations within communities.
- Attend annual Michigan Human/Civil Rights Organization meeting.
- Partner with Michigan Department of Civil Rights in providing workshops, programs and training opportunities to enrich relationships between tri-county communities, i.e., Root Beer Summit.
- Continue to streamline and update existing departmental processes and procedures, incorporate innovative changes and technology, identify appropriate manpower/staffing needs to realize efficiencies necessary to successfully achieve the Human Rights goals and objectives.
- Re-establish the Human Rights Commission (HRC), identify candidates for commission terms and make recommendations to Group Executive and Mayor.

- Research and identify grant funding available for Human Rights/Civil Rights programs.
- Maximize opportunities with other departments, and external partners to develop result oriented programs, training, and preparing Detroit residents for employment.
- Root Beer Summit; collaborate with local community groups to promote common good and interest. Human Rights goal to educate and heighten awareness.
- Attend and implement community civil rights initiatives and outreach programs, i.e., Freedom House, Root Beer Summit. Goal is to educate and dialogue.
- Enhance communication focus regarding common issues to diverse communities; provide innovative options in service delivery and education through collaboration with governmental units, community-based organizations, law enforcement, advocacy groups, educational institutions, and the private sector.
- Employees become aware and sensitive to issues; want to be part of the solution, more productive quality employee. Valuing difference, increasing productivity and team appreciation are components that work together.

#### ADMINISTRATION MEASURES AND TARGETS

Type of Performance Measure: List of Measures	2007-08 Actual	2008-09 Actual	2009-10	2010-11 Target
	Actual	Actual	Projection	Target
Inputs: Resources Allocated or Service Demands Made				
Civil Rights, Employee Relations, Workplace violence				
intake/complaints from residents, employees and visitors	N/A	92	100	336
Collect and analyze data to detect favorable and adverse				
trends.	N/A	N/A	25	25
Outputs: Units of Activity directed toward Goals				
Attend regularly scheduled monthly community and civic				
organization partnership meetings	N/A	N/A	5	10
Provided open forums, lunch & learn sessions, applicable				
programs, workshops for positive dialogue regarding civil				
rights, executive order 2 and executive order 12.	N/A	N/A	N/A	5
Activity Costs	\$1,237,992	\$1,267,697	\$1,123,354	\$655,755

### **CITY OF DETROIT**

### **Human Rights Department**

# Financial Detail by Appropriation and Organization

Administration		2009-10 Redbook		2010-11 Dept Final Request		2010-11 Mayor's Budget Rec	
Protection of Human Rights	FTE	<b>AMOUNT</b>	FTE	<b>AMOUNT</b>	FTE	AMOUNT	
APPROPRIATION ORGANIZATION							
00250 - Protection of Human Rights							
290010 - Administration	10	\$1,123,354	9	\$1,055,109	5	\$655,755	
APPROPRIATION TOTAL	10	\$1,123,354	9	\$1,055,109	5	\$655,755	
ACTIVITY TOTAL	10	\$1,123,354	9	\$1,055,109	5	\$655,755	

# CITY OF DETROIT Budget Development for FY 2010-2011 Appropriations - Summary Objects

	2009-10 Redbook	2010-11 Dept Final Request	2010-11 Mayor's Budget Rec	
AC0529 - Administration		rtoquoot	- Baagot Roo	
A29000 - Human Rights Department				
SALWAGESL - Salary & Wages	543,506	494,465	285,198	
EMPBENESL - Employee Benef	373,109	400,607	221,444	
PROFSVCSL - Professional/Cor	90,000	40,000	30,000	
OPERSUPSL - Operating Suppli	5,000	5,000	5,000	
OPERSVCSL - Operating Servic	106,565	115,037	114,113	
OTHEXPSSL - Other Expenses	3,000	0	0	
FIXEDCHGSL - Fixed Charges	2,174	0	0	
A29000 - Human Rights Department	1,123,354	1,055,109	655,755	
AC0529 - Administration	1,123,354	1,055,109	655,755	
Grand Total	1,123,354	1,055,109	655,755	

# CITY OF DETROIT Budget Development for FY 2010-2011 Appropriation Summary - Revenues

	2008-09 Actuals	2009-10 Redbook	2010-11 Dept Final Request	2010-11 Mayor's Budget Rec	Variance
A29000 - Human Rights Department					
00250 - Protection of Human Rights					
448115 - Other Fees	402,633	548,700	548,700	0	(548,700)
00250 - Protection of Human Rights	402,633	548,700	548,700	0	(548,700)
12462 - Business Government Intern Pr	ogram				
521170 - Miscellaneous Contribι	5,000	0	0	0	0
12462 - Business Government Intern	5,000	0	0	0	0
A29000 - Human Rights Department	407,633	548,700	548,700	0	(548,700)
Grand Total	407,633	548,700	548,700	0	(548,700)

# CITY OF DETROIT MAYOR'S 2010-2011 RECOMMENDED BUDGET

# **Human Rights Department**

Appropriation	REDBOOK FY	DEPT REQUEST	MAYORS FY
Organization	2009 2010 FTE	FY 2010 2011 FTE	2010 2011 FTE
Classification			
00250 - Protection of Human Rights			
290010 - Administration			
Director - Human Rights	1	1	1
Deputy Director - Human Rights	1	0	0
Manager II - Human Rights	1	2	0
Contract Comp Officer	4	3	0
Asst Contract Comp Officer	1	1	0
Head Clerk	1	1	0
Executive Secretary II	1	1	1
Human Rights Specialist	0	0	3
Total Administration	10	9	5
<b>Total Protection of Human Rights</b>	10	9	5
Agency Total	10	9	5