CITY OF DETROIT FISCAL 2010/11 BUDGET

AGENCY 31   INFORMATION TECHNOLOGY SERVICES

MISSION
The Information Technology Services Department will provide effective, reliable and secure information technology and related services to City agencies, enabling them to effectively manage assets and deliver services to Detroit's citizens, businesses and visitors in accordance with the Mayor's vision on transforming and rightsizing government. ITS works in the areas of Strategic and Business Management, Infrastructure Management, and Applications Management Services.

DESCRIPTION
The Information Technology Services Department (ITS) is the central staff agency responsible for directing, developing and providing information technology and consulting services to City agencies. The responsibilities of ITS include: information management, strategic technology planning, application development and implementation, system/application maintenance and support, telecommunications, data center operations, technology acquisitions, business needs analysis and solutions and other services necessary to aid agencies in harnessing technology to improve operations and the quality of services provided to their customers.

GOALS
1. Consolidate data and voice services and equipment to reduce overlapping services
2. Develop guidelines to standardize technology assets via IT Steering Committee
3. Maintain the City's current technology investment.
4. Improve the City's technology infrastructure and financial platform
5. Develop, enhance and maintain applications systems to support the needs of City departments.
6. Improve the relationship between ITS, City departments and the vendor community.
7. Improve Information Technology Security across the platform

DEPARTMENTAL FINANCIAL INFORMATION

	GENERAL FUND	TOTAL
EXPENDITURES	$22,622,898	$22,622,898
REVENUES	1,713,080	1,713,080
NET TAX COST	$20,909,818	$20,909,818
POSITIONS	67	67